

Client Information

Name:

Company:

Address:

City, State, ZIP:

Agreement between: Lagniappe Coaching, LLC (Coach) and _____ (Client) whereby Coach agrees to provide Coaching Services for Client focusing on the following topics/results/outcomes/goals attached to this agreement.

Description: Coaching is partnership (defined as an alliance, not a legal business partnership) between the Coach and the Client in a thought-provoking and creative process that inspires the client to maximize personal and professional potential.

Responsibilities:

1. Coach agrees to maintain the ethics and standards of behavior set by the International Coach Federation "(ICF)".
2. Client is responsible for creating and implementing his/her own physical, mental and emotional well-being, decisions, choices, actions and results. As such, the Client agrees that the Coach is not and will not be liable for any actions or inaction, or for any direct or indirect result of any services provided by the Coach. Client understands coaching is not therapy and does not substitute for therapy if needed, and does not prevent, cure, or treat any mental disorder or medical disease.
3. Client understands that coaching is not to be used as a substitute for professional advice by legal, mental, medical, financial or other qualified professionals and will seek independent professional guidance for such matters. If Client is currently under the care of a mental health professional, Coach will recommend that Client inform the mental health care provider.
4. Client agrees to communicate honestly, be open to feedback and assistance and create the time and energy to participate fully in the program.

Services: The parties agree to engage in the following coaching package through telephone and/or virtual online sessions.

Package Description:

Coach may also be available for additional time, per client's request on a prorated basis rate of \$250/hour (for example, reviewing documents, reading or writing reports, engaging in other client related services outside of coaching hours).

Schedule & Fees: This coaching agreement is valid as of _____, 2024. The fee is \$_____ (payable in advance).

Procedure: The time of the coaching sessions will be determined by Coach and Client based on a mutually agreed upon time. The Client will initiate all scheduled sessions held by phone and will call the Coach at 713-569-5793. For scheduled virtual/online sessions, the Client will join scheduled sessions using the link provided by the Coach. If the Client has not joined the session within 15 minutes of the scheduled start time, the session will end and the fee for the session is non-refundable and not eligible for rescheduling. As a courtesy, reach out 24 hours in advance for any rescheduling needs without penalty.

Confidentiality: This coaching relationship, as well as all information (documented or verbal) that the Client shares with the Coach as part of this relationship, is bound to confidentiality by the ICF Code of Ethics but is not considered a legally confidential relationship (like in Medicine or Law). The Coach agrees not to disclose any information pertaining to the Client without the Client's written consent. The Coach will not disclose the Client's name as a reference without the Client's consent. Confidential information does not include information that: (a) was in the Coach's possession prior to its being furnished by the Client; (b) is generally known to the public or in the Client's industry; (c) is obtained by the Coach from a third party, without breach of any obligation to the Client; (d) is independently developed by the Coach without use of or reference to the Client's confidential information; or (e) that the Coach is required by law to disclose.

Cancellation Policy: Client agrees that it is the Client's responsibility to notify the Coach 24 hours in advance of the scheduled calls/sessions. Coach reserves the right to bill Client for a missed call/session.

Termination: Either the Client or the Coach may terminate this agreement at any time with two weeks written notice. Once payment is made for a coaching session/package those fees are 100% non-refundable.

Limited Liability: Except as expressly provided in this agreement, the Coach makes no guarantees or warranties, express or implied. In no event will the Coach be liable to the Client for consequential or special damages. Notwithstanding any damages that the Client may incur, the Coach's entire liability under this agreement, and the Client's exclusive remedy, will be limited to the amount paid by the Client to the Coach under this agreement for all services rendered up until the termination date.

This is the entire agreement of the parties and reflects a complete understanding of the parties with respect to the subject matter. This agreement supersedes all prior written and oral representations. If a dispute arises out of this agreement that cannot be resolved by mutual consent, the Client and Coach agree to attempt to mediate in good faith for up to 30 days after notice given. If the dispute is not resolved, and in the event of legal action, the prevailing party shall be entitled to recover attorney's fees and court costs from the other party.

Please sign and return one copy of this Client Agreement prior to the first scheduled coaching session to info@lagniappecoaching.org. Please retain a copy for your records.

Client:

Print Name:

Signature: _____ Date _____

Coach: Lagniappe Coaching, LLC /Louise Dupre-Blanco

Print Name: Lagniappe Coaching, LLC /Louise Dupre-Blanco

Signature: _____ Date _____