

Customer Advisory

Pursuant to Bangko Sentral ng Pilipinas (BSP) Circular No. 1218 series of 2025 or the *Regulation* on Large Value Cash Transactions, which took effect on October 07, 2025.

For cash pay-out of more than P500,000.00, customers are required to submit the following:

- Additional identification information
- And/or proof of legitimate business purpose or transaction

For large-value payouts (withdrawals) of more than Five Hundred Thousand Pesos (P500,000.00), the transactions shall only be made, facilitated, or conducted through:

- Check payment
- Fund transfers
- Direct credit to deposit account
- and/or other form using the digital payment platform

The P500,000.00 limit maybe carried out in a single transaction or in series of transactions within one (1) banking day.

Thank you for your understanding and cooperation.