

NEW OFFICE GUIDELINES & PROTOCOLS FOR COVID 19

Dear clients, In the effort to minimize the risk of transmission of COVID 19 while receiving treatment at Confluence Healing, these protocols and CDC guidelines have been put in place to help keep you, your practitioner, and all clients visiting the office as safe as possible. Please contact me if you have any questions, and I thank you for your cooperation. **This form must be read, signed, and returned with the screening questionnaire.**

- **ALL CLIENTS MUST FILL OUT THE NEW “COVID 19 SCREENING QUESTIONNAIRE” & THE “CONSENT FOR TREATMENT DURING COVID 19 PANDEMIC” FORM** prior to their first appointment, and bring the signed forms with you. You must “pass” the screening to proceed with scheduling and treatment. In all subsequent visits, your practitioner will call or email shortly before your appointment to confirm there has been no change to your status.
- **IF YOU HAVE BEEN RECENTLY SICK, OR FEEL UNWELL THE DAY OF YOUR APPOINTMENT, PLEASE STAY HOME!** You should reschedule if you are sick or feeling unwell, even minorly so. Cancellation fees will be waived.
- **ALL CLIENTS MUST WEAR A MASK THE ENTIRE LENGTH OF THEIR APPOINTMENT, AND THE MASK MUST COVER BOTH YOUR MOUTH AND NOSE COMPLETELY.** Removing your mask for any reason during your appointment jeopardizes everyone....please do not do this. If you don't have a mask, one will be provided. Masks with exhalation valves are not suitable because they do not protect others, and try to wear a mask with at least 2 layers. **REGRETABLELY, THERE ARE NO MEDICAL EXCEPTIONS TO THE MASK WEARING RULE.**
- Upon arrival, you will be asked to **WASH YOUR HANDS OR TO USE THE PROVIDED HAND SANITIZER.**
- **PLEASE COME TO YOUR APPOINTMENT ALONE.** Sorry, but spouses, friends, children, etc. can't be admitted into the office to wait while you are in treatment (caregivers and guardian's/parents will be exempt).
- **PLEASE DO NOT ARRIVE EARLY FOR YOUR APPOINTMENT.** If you're early, please wait downstairs or in your car, as waiting in the reception area is not permitted. If someone is in reception checking out, please wait to come in.
- **IT IS RECOMMENDED THAT ONLY MEDICALLY NECESSARY TREATMENTS,** such as cases that are acute, painful, or that moderately or significantly impact quality of life be treated at this time. People with minor complaints, or who are “just curious” about acupuncture, should postpone treatment. Patients over the age of 65, immunocompromised, or in a high-risk group should weigh benefit vs risk. Every Tuesday will be set aside for vulnerable populations in need of treatment, and additional hours or days will be added as needed.
- **CREDIT CARDS, CASH, AND CHECKS are all accepted,** but try to have exact amount ready if using cash. Checks should be pre-written if possible. Credit Card transactions are “contact free”.
- **PLEASE BE A RESPONSIBLE CITIZEN** and not come in for treatment if you have NOT been adhering to CDC guidelines for social distancing & mask wearing in public, or have recently been in a large crowd or gathering, just returned from vacation or travel, or have travelled by commercial air, bus, or train in the last two weeks, or suspect you may have been exposed to someone with Covid 19, or have any symptoms of illness yourself.
- **UNFORTUNATELY, IF FOR WHATEVER REASON YOU ARE UNABLE OR UNWILLING TO FOLLOW THESE GUIDELINES, TREATMENT CANNOT BE GIVEN TO YOU AT THIS TIME.**

By signing below, I confirm I have read and agree to the above guidelines.

Patient Signature _____ Date _____