Thank you for choosing Gamebox Mobile Video Gaming to unbox the fun at your party or event. We appreciate your business and look forward to creating an incredible and exciting gaming experience for you and your guests. Please do the following to ensure a successful event without delays or interruptions in service:

- 1. Please visit our website at www.gameboxla.fun and review our general policies and FAQs.
- 2. Please remember to inform Gamebox if you do not wish to have a specific game or genre available for play at your event. All games rated Mature (M) will require approval from a parent or authorized adult. Conversely, if there is a specific game that you want available for your event, please inform us in advance and we will do our best to accommodate your request. You can review our game catalog on the website at <u>www.gameboxla.fun</u>
- 3. Please send clear pictures of the parking space that will be occupied by our gaming trailer during your party or event. This will give us an idea of how much space we have and if any special accommodations must be made for parking. Doing this will prevent delays in service. Please send pictures at least 24 hours before the start of your party or event. Pictures can be sent to (310) 594-9084.
- 4. Please remember to have parking available for the gaming trailer prior to arrival. We anticipate arriving at least 30 minutes prior to the event for setup. We do not grant additional game play if lack of parking results in delays with setup and/or the commencement of service. However, if delays in setup and/or service are caused by the actions of Gamebox, unforeseeable or otherwise, additional game time will be granted accordingly at no charge.
- 5. Please remember to have the balance due ready upon arrival. You can pay with cash, credit, debit, Venmo, Cash App, Zelle, Paypal, or a business/school check. The Gamebox Crew cannot begin services if payment is not received upon arrival or after setup is complete.



- Please notify staff at least 30 minutes before the end of your party if you would like additional time. Bonus play Mon-Fri is charged at the rate of \$50 per hour. Bonus play Sat-Sun and holidays is charged at the rate of \$100 per hour.
- 7. Masks and face coverings are required to participate in any gaming activities (inside and outside the gaming trailer. Please remind your guests to bring masks to your party or event. We will supply a limited number of masks for players who do not have a mask or acceptable face covering.
- Please note that Gamebox Mobile Video Gaming and Entertainment does not carry General Liability Insurance for standard parties. The reservation holder assumes all responsibility for damages or injuries incurred while using our service. Booking with Gamebox Mobile Video Gaming and Entertainment implies that you understand and agree with our policies. Please see our General Policies for more information.

