

09/15/2025

## Greetings,

The governing board of the Rivendell HOA has recently partnered with Eclipse Community Management for oversight of the day-to-day operations of the association. This includes collecting assessments, paying vendors, coordinating maintenance, architectural reviews, etc. Eclipse was founded on the premise that communities like yours deserve responsive, efficient service provided by an experienced team. Eclipse will begin service to the community on October 1, 2025. Should you have any questions please don't hesitate to contact our team via any of these methods:

Phone: (513) 494-4049 (phone call or text message capable)

Email: RVDL@eclipsecommunities.com Mail: PO Box 750310; Dayton, OH 45475

Enclosed with this letter is an Owner Information Update form. We ask that you take a moment to complete and return this form to our attention either via email or USPS using the contact information above. You may also complete the form electronically at https://eclipsecommunities.com/update. Eclipse maintains a system to allow for email communication with owners to provide timely updates and help control costs, so please provide a reliable email address with your response.

Eclipse is also pleased to offer an online Owner Portal where you can log in 24/7 to view your account details, submit requests, and make secure payments. Once your Owner Information Update form is processed, you will receive an invitation to activate your access to the Owner Portal via the email addresses provided. We encourage all owners to activate their account so that you can stay in touch with association matters.

We look forward to partnering in the continued success of the community!

Chris Vecchi, MPA, CMCA, AMS, PCAM Managing Partner Eclipse Community Management