



DECORATIVE CONCRETE CURBING GUIDELINES
& LIMITED WARRANTY

What to Expect • Care Instructions • Terms & Conditions

Thank you for choosing Pelicans Edge. I truly appreciate the opportunity to work on your home and be a part of your project.

At Pelicans Edge, we take a lot of pride in what we do. Every job is treated with the same level of care and attention to detail as if it were our own property.

This guide is here to walk you through what to expect before, during, and after your installation, along with important care instructions and warranty information.

My goal is to make sure everything goes smoothly and that you know exactly how to get the best long-term results from your new curbing.

Thank you again for trusting us with your project.

— Mike Flenniken.
Owner, Pelicans Edge

SECTION 1 — WHAT TO EXPECT

Pelicans Edge installs continuous, extruded concrete landscape edging using professional equipment and high-strength concrete reinforced with fiber mesh.

Because concrete is a natural material installed outdoors, minor variations in color, texture, and finish are normal and expected.

SECTION 2 — BEFORE INSTALLATION (CUSTOMER RESPONSIBILITIES)

SPRINKLERS MUST BE OFF

Sprinklers must be turned OFF in the installation area for at least 48 hours prior to installation.

SITE ACCESS

Customers must provide clear access to all work areas and keep pets secured during installation.

SITE PREPARATION

All grading, landscape prep, boulder placement, and ground work must be completed prior to installation.

MARKING UTILITIES

All sprinkler heads, irrigation lines, invisible fences, electrical wiring, cable lines, or other buried items must be clearly marked.

Pelicans Edge is not responsible for damage to unmarked or hidden items.

SECTION 3 — INSTALLATION PROCESS

MATERIALS & METHOD

Concrete is mixed and installed on-site using professional curbing equipment. Fiber mesh is added to each mix for strength and durability.

COLOR VARIATION

Color is added directly into the mix. Final color will closely resemble the selected color but may vary due to environmental conditions, moisture levels, and curing.

JOBSITE CONDITIONS

Some excess concrete or residue may remain immediately after installation, especially at transitions and edges. This is normal and can be removed after curing.

SECTION 4 — SCHEDULING & WEATHER

Installation dates are subject to weather and site conditions.

Pelicans Edge reserves the right to delay or reschedule installation due to:

- rain
- freezing temperatures
- excessive moisture
- unsafe working conditions

These decisions are made to ensure proper installation and long-term performance.

SECTION 5 — FINAL MEASUREMENT & BILLING

All estimates are approximate.

Final billing is based on actual installed linear footage measured upon completion.

The customer agrees to pay for actual installed footage regardless of the original estimate.

A variance from the estimate is considered normal due to layout, curves, and site conditions.

SECTION 6 — PAYMENT TERMS

A deposit may be required to secure scheduling.

Remaining balance is due upon completion unless otherwise agreed.

Unpaid balances may be subject to late fees, collection action, or applicable lien rights.

SECTION 7 — SITE CONDITIONS & RIGHT TO REFUSE

Pelicans Edge reserves the right to delay or refuse installation if site conditions are not suitable, including but not limited to:

- excessive mud or moisture
- unprepared ground
- unsafe access
- unmarked utilities

Additional charges may apply if excessive site preparation is required beyond standard conditions.

SECTION 8 — CHANGES TO SCOPE

Any changes or additions requested after estimate approval may result in additional charges and may affect scheduling.

SECTION 9 — AFTER INSTALLATION CARE (CRITICAL)

DO NOT WATER OR MIST THE CURB

Spraying water on fresh concrete can permanently discolor the surface.

FIRST 48 HOURS

- Keep sprinklers OFF
- Keep all people and pets off curb
- Protect from rain if possible within first 8 hours

Concrete may feel hard but is still vulnerable. Treat it like a sandcastle during this time.

FIRST 7 DAYS

- No lawn equipment on or near curb
- Avoid tools, wheelbarrows, or pressure on curb
- Use caution with landscaping work

SECTION 10 — LANDSCAPING & TRAFFIC

Landscape work may resume after 48 hours with caution.

Do not allow:

- vehicles
- trailers

- tractors

- skid steers

- heavy equipment

to cross or drive over the curb.

Pelicans Edge is not responsible for damage caused by traffic or other contractors.

SECTION 11 — WATER & SPRINKLER DISCLAIMER

Water is the leading cause of discoloration in decorative concrete.

No color-related claims will be accepted if sprinklers were active within 48 hours before or after installation.

Continuous sprinkler exposure can cause:

- discoloration

- sealer breakdown

- mineral buildup

- surface damage

SECTION 12 — COLOR & APPEARANCE DISCLAIMER

Concrete color will vary slightly from samples and may vary throughout the project.

Stamped and textured finishes may show:

- color variation

-fading

-minor surface cracking

Color may appear uneven for up to 30 days during curing.

SECTION 13 — SEALER DISCLAIMER

Sealer performance may vary based on:

-weather conditions

-moisture levels

-sun exposure

-sprinkler contact

Sealer is a maintenance item and may require reapplication over time.

Variations in sheen, wear, or appearance are normal and not considered defects.

SECTION 14 — EFFLORESCENCE

Efflorescence (white powder residue) is a natural occurrence caused by moisture and minerals.

It is not a defect and is not covered under warranty.

Cleaning with a vinegar and water solution may reduce its appearance.

SECTION 15 — CHEMICAL & FERTILIZER DAMAGE

Fertilizers, herbicides, de-icing salts, fuel, and other chemicals may stain or damage concrete.

This type of damage is not covered under warranty.

SECTION 16 — CRACKING

Concrete can and will crack.

Control joints are placed to help manage where cracking occurs.

Cracks within control joints are normal and not covered.

Hairline cracks are normal and not covered.

Cracking is a natural characteristic of concrete and does not indicate product failure.

SECTION 17 — DRAINAGE DISCLAIMER

Concrete curbing may alter natural water flow.

Pelicans Edge is not responsible for:

- drainage issues

- standing water

- erosion

- runoff changes

SECTION 18 — DAMAGE & REPAIRS

Damage occurring after installation is not covered.

Repair services are available with a \$250 minimum charge.

Repairs will not perfectly match the original color, texture, or finish.

SECTION 19 — LIMITATION OF LIABILITY

Pelicans Edge is not responsible for incidental or consequential damages, including:

- landscape damage
- plant loss
- irrigation issues
- water-related issues

Liability is limited to the cost of the original installation.

SECTION 20 — LIMITED WARRANTY

Pelicans Edge provides a one-year limited warranty covering defects in materials and workmanship.

COVERED

- installation related structural failure
- major cracking outside control joints meeting criteria
- separation due to workmanship

NOT COVERED

- ground movement, soil settling, erosion, or washout
- tree roots, root growth, or vegetation causing lifting, cracking, or displacement
- hairline cracks
- vehicle or equipment damage
- sprinkler or water damage
- color variation
- efflorescence
- chemical staining
- normal wear and tear

Cracks must exceed approximately 1/8 inch in width to be considered for replacement.

SECTION 21 — WARRANTY CLAIM PROCESS

Customer must:

1. Notify Pelicans Edge within 30 days of noticing the issue
2. Provide photos and job details

Pelicans Edge will inspect and determine coverage.

SECTION 22 — PHOTO RELEASE

Customer grants Pelicans Edge permission to photograph completed work and use images for marketing and promotional purposes.

SECTION 23 — FINAL ACKNOWLEDGEMENT

By approving the estimate, the customer acknowledges and agrees:

- Concrete is a natural product and may crack
 - Color variation is normal
 - Water exposure can cause permanent discoloration
 - Proper curing care is required
 - Damage from external sources is not covered
 - All terms in this document are accepted
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PELICANS EDGE
Decorative Concrete Landscape Curbing

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