

Warranty

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For a period of one (1) year from date of first sale, product is warranted to be free from defects in materials and workmanship. H2O Tools agrees to repair or replace, at H2O Tools option, the portion proving defective, or at our option to refund the purchase price thereof. H2O Tools will have no warranty obligation if the product is subjected to abnormal operating conditions, accident, abuse, misuse, unauthorized modification, alteration, repair, or replacement of wear parts. User assumes all other risk, if any, including the risk of injury, loss, or damage, direct or consequential, arising out of the use, misuse, or inability to use this product. User agrees to use, maintain and install product in accordance with recommendations and instructions. User is responsible for transportation charges connected to the repair or replacement of product under this warranty

Equipment Return Policy

Equipment Return Policy A Return Material Authorization number (RMA #) is required prior to return of any equipment to our facilities, please email us. An RMA # will be issued upon receipt of your request to return equipment, which should include reasons for the return. Your return shipment to us must have this RMA # clearly marked on the outside of the package. Proof of date of purchase is required for processing of all warranty requests. This policy applies to both equipment sales and repair orders.

FOR A RETURN MATERIAL AUTHORIZATION, PLEASE EMAIL US
at H2OToolsCanada@gmail.com.

Model Number: _____

Serial Number: _____

Date of Purchase: _____

Serial Number

The serial number for each tool is located inside cap near the batteries.
(see Figure 3 , Page 8)

Equipment Decontamination

Prior to return, all equipment must be thoroughly cleaned and decontaminated. Please make note on RMA form, the use of equipment, contaminants equipment was exposed to, and decontamination solutions/methods used. H2O Tools reserves the right to refuse any equipment not properly decontaminated. H2O Tools may also choose to decontaminate the equipment for a fee, which will be applied to the repair order invoice.