

## Boot Camp Agenda

*All sessions times are Eastern Standard Time*

### March 11, 2020

<p>4:00 pm to 5pm</p>	<p>Introduction</p> <ul style="list-style-type: none"> <li>• Objectives of sessions</li> <li>• Introduction of HAN and facilitators</li> <li>• Demonstrate examples of resources that will be available</li> <li>• Breakdown the evidence required for all core criteria</li> <li>• Open Discussion and Requests</li> </ul>
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### April 1, 2020

<p><u>Session One:</u></p> <p><b>Getting Started</b></p> <p>3:30 pm to 5:00pm</p>	<p><b>Objective:</b> Organize, prepare and track your PCMH transformation</p> <ul style="list-style-type: none"> <li>• Recommendations for core team</li> <li>• Compare current process to NCQA Standards</li> <li>• List of policies and tips for documented process or procedures</li> <li>• Identify deadlines, timeline and communicating objectives</li> <li>• Request Transfer Credits from EMR Vendor</li> <li>• Discuss Team Based Care (TC) examples of evidence + QI 15</li> <li>• Introduce “Connecting Core Criteria to improve outcomes” tool               <ul style="list-style-type: none"> <li>○ Homework</li> </ul> </li> </ul> <p>4:45-5pm Open discussion and requests</p>
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### April 8, 2020

<p><u>Session Two:</u></p> <p><b>Connecting Core Criteria to improve outcomes</b></p> <p>3:30 pm to 5:00pm</p>	<p><b>Objective:</b> Demonstrate how connecting core criteria can align workflow and improve quality outcomes</p> <ul style="list-style-type: none"> <li>• Demonstrate “Connecting Core Criteria” KM 20; QI 01-4: QI 08-11; CM 01 and KM 12 (reference HRSA 2020 goals)</li> <li>• Discuss and demonstrate examples of KM Core Criteria</li> <li>• Share how one organization implemented KM 21-Using Social Determinants of Health Questions-Guest FQHC</li> </ul> <p>4:45-5pm Wrap up and requests</p>
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## April 15, 2020

### Session Three:

#### **Quality Improvement**

3:30 pm to 5:00pm

**Objective:** Illustration of Quality Measurement and Improvement

- Baseline Reporting (QI 01-04)
- Setting goals
- Action Plan Documentation (QI 08-11)
- Re-measurement and assessment of improvement

4:45-5:00 Wrap up and requests

## April 22, 2020

### Session Four:

#### **Care Management & Care Co-ordination**

3:30 pm to 5:00pm

**Objective:** Review the core criteria and examples of evidence for Care Management and Care Coordination

- Identifying and monitoring patients (CM 01-03)
- Creating Care Plans (CM 04-08)
  - Medical Record Review or report
  - Examples
- Illustrate and discuss core criteria for Care Co-ordination (CC 01, 04, 14,15,16)

4:45-5:00 Wrap up and requests

## April 29, 2020

### Session Five:

#### **Access to Care & Behavioral Health Integration**

3:30 pm to 5:00pm

**Objective:** Illustrate evidence needed for Access to Care and discuss integrating BH into primary care of the patient

- Discover options for obtaining Qualitative feedback for AC 01 and QI 04
- Evaluation of appointments and continuity
- Assessing clinical advice documentation

Special Topic-Behavioral Health Integration- Guest speaker

4:45-5:00 Wrap Up and requests

## May 6, 2020

### Session Six:

#### **QPASS and Virtual Review Tips**

3:30 pm to 5:00pm

**Objective:** Share best practices in communicating with NCQA and preparation for your first virtual check-in

- Identify NCQA Resources for QPASS
- Assess Transfer Credits
- Discuss what criteria to complete for the first check in
- Submit evidence or check in to review with reviewer virtually
- Prepare for your first virtual review