

Oliver Madge – Profile

Tel: 07774 200400



January 2010 – Present	PestWise.org	Partner
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Primary services include training & education, continual development (CPD), audits and impact assessments, risk & safety management, site-troubleshooting and industry consultancy.

Delivering integrated learning modules for pest management and health and safety, including e-learning courses and verification; practical assessments / verification and onsite workshop delivery.

Sectors: Professional pest management service providers: demonstrating due diligence, duty of care and staff service competencies.

New to industry: those looking to either expand skills and knowledge or those looking to bring the service 'in-house'. Including Agriculture, Food Industry and Hospitality.

Services also include company health and safety competent person (CHAS, etc); expert witness and onsite technical / safety support.

April 2006 – Jan 2010	British Pest Control Association	CEO
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Aims and responsibilities as CEO:

Liaising with UK and European government departments for understanding and implementing legislation; primarily where an impact on service delivery, health and safety or codes of best practice may be affected.

Developing strategies; included working groups such as British Retail Consortium (BRC), Local Authority EHO's; British Standards Institute (BSi); sector skills councils and qualification awarding bodies.

Jan 2005 – April 2006	200400 Services	Director
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200400 delivered education and staff development around the three ISO systems of quality (9001), environmental (14001) and health & safety (OHSAS 18001).

Services included staff inductions, assessments, on-going development (CPD) and hands-on competence for sales, service and administration staff to ensure that all members of a business work competently and cohesively.

Health and Safety consultant – assessing operations, agreeing procedures and implementing documentation within service business operations.

April 2001 – Jan 2005	Enviroguard Limited	Technical Safety Manager
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Responsibilities included staff development and CPD; implementation of Health and Safety (OHSAS 18001) standards and specification developments for bird proofing division.

Duties also covered contract management and sales growth with larger customers, including Royal Mail; Sodexo; ISS-FM. Marketing and company profiling for service standards.

May 1999 – April 2001	Terminix Limited, London	Operations Manager
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Zero tolerance operations manager with high profile, national food chains. Responsibilities included pest management specifications, eradication procedures, building specifications and maintenance planning. Health and Safety competent person for branch – including staff liaison. Managing 33 service staff to ensure company objectives were satisfied.

QUALIFICATIONS and COMPETENCIES

- 2019 Level 2 Food Safety : Health & Safety – Refresher and CPD
- 2018 Skills Passport CPD Internal Verifier
- 2017 Level 4: External Quality and Safety Assurance Auditor (EQA)
- 2017 CRRU Training and Development Committee member
- 2017 AHDB (Agricultural Board) competent pest management representative
- 2016 Royal Society Of Biology : Chartered Biologist status
- 2016 External Quality Assurance Assessor – Level 4
- 2015 Bond Solon – Expert Witness; Report writing and written evidence
- 2014 Lantra External Assessor
- 2013 Lantra instructor – including customized provision
- 2013 Level 2: Countryside Educational Visits Accreditor Scheme (CEVAS)
- 2011 City & Guilds - Aluminium Phosphide. Assessor verification
- 2010 Royal Society Public Health (RSPH) Instructor and External verifier
- 2010 BSi - Environmental Assessors Scheme
- 2009 Chartered Institute of Personnel and Development (CIPD). *Measuring evaluation*
- 2008 Contractors Health and Safety Scheme (CHAS) - Certificated External Assessor
- 2007 Primary organiser for PestEx. The largest European Pest Management Exhibition
- 2004 Chartered Institute of Personnel and Development (CIPD). *Certificate in Training Practice*
- 2003 NEBOSH General Certificate in Occupational Health
- 2003 IPAF Operators certificate. (January) Certificated in PAT testing. (November)
- 2003 IOSH. Working safely in Pest Control
- 2001 Registered for CPD on the Professional Register of Managers and Pest Technicians
- 1999 Invertebrate and Vertebrate Control / Management Systems within Urban Environments
- 1995 NVQ - City and Guilds D32/33 assessor skills award
- 1994 British Pest Control Operators' Diploma II
- 1993 Royal Society of Health. Certificate in Pest Control
- 1993 BPCA Diploma I in Pest Control. Gained at Warwick University.