

## RETAIL





Your customers, visitors & staff, as well as your property deserve to be in a safe & secure environment.

- Theft, burglary & robberies are at an all-time high.
- Threats from disgruntled employees & unstable/unruly customers are on the rise.
- Medical emergencies & current events such as COVID-19 are causing unprecedented healthwellness concerns.
- Civil unrest is causing damage & destruction to property & buildings.
- Current events are causing unforeseen operational & supply chain disruptions.

SPPS understands the difficulties & challenges involved in the retail arena. Utilizing our security services will ensure that your customers, visitors, staff & property are protected, so you can focus on growing & excelling in your business.

## How will we provide a safe & secure environment?

COMPANY	OFFICERS	TECH & TOOLS	SERVICES
LICENSED/BONDED/INSURED	ARMED/UNARMED	GUARD MANAGEMENT TOOLS	FREE BASIC SITE ASSESSMENT
ACCESS TO OWNERS INDUSTRY LEADING TRAINING	UNIFORMED/PLAIN CLOTHES LICENSED/CERTIFIED/TRAINED	ACCESS CONTROL REPORTS W/ NOTIFICATIONS	REVIEW OF CURRENT SAFETY PLANS W/ RECCOMENDATION









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## You know Retail inside & out, we know Security. There is no need for you to learn all aspects of physical security including:

- De-escalation techniques
- Fire & medical emergency management
- Physical restraint & handcuffing techniques\*\*
- Less lethal/secondary weapons usage\*\*
- Use of force continuum matrix
- Regular firearms training & understanding applicable laws
- Observing body language & other cues that relate to criminal activity or violence
- Understanding the laws to protect & limit the liability of your business or entity
- Understanding the only circumstances that would necessitate the use of deadly force & the consequences of such an action\*\*

Our officers are experienced, trained & retrained regularly. They are put through mock scenarios to better prepare them for any situation. They are licensed, & we are bonded & insured. They are certified\* in secondary weapons including: CEW (Tasers), Baton (ASP), Airborne Chemical Agents (OC/Pepper Spray), etc., as well as handcuffing/restraints & weapons retention. They are American Heart Association CPR/AED/First Aid Certified\* as well as Stop the Bleed Trauma/Blood Control Certified\*.

Most of our Officers are either former law enforcement, military & or have advanced firearm training as well as martial arts training. They are MOAB certified\* in de-escalation techniques as well as ALICE Active Shooter Response Certified\*.

Our company is owner-managed with the principals having direct involvement in each contract, site, officer development etc. We use state of the art technology to manage our officers & your account as well as to protect & monitor your site.

Let us focus on securing your people & assets, while you focus on your organization. Your involvement in security can go from time-intensive, to a simple service/utility bill on autopay.

We offer a comprehensive **Guard Assimilation Program**. If you like you current guards' performance, we will take them through the program, give them additional training, match their pay, etc. We have multiple services that can be bundled together for a discounted price. Services like video monitoring, patrols, executive protection & more.

<sup>\*</sup> Officers are certified or going through the certification process





<sup>\*\*</sup> Use of physical contact, increasing force on force, secondary weapons, handcuffs, & deadly force are only allowed when applicable & necessary as a last option.