

1. Acceptance of Terms

By accessing or using our website and services, you acknowledge that you have read, understood, and agree to be bound by these Terms of Service and our Privacy Policy. If you do not agree with these terms, please do not use our website or services.

2. Services Provided

2.1 Mobile IV Therapy

Regal Wellness offers intravenous (IV) therapy services through mobile units that come to your location.

2.2 Service Areas

Our mobile services are available in various locations throughout Arizona, including the greater Phoenix area.

2.3 Health and Safety Compliance

Our services are administered by licensed healthcare professionals in compliance with applicable health and safety regulations.

3. User Responsibilities

3.1 Accurate Information

You agree to provide accurate, current, and complete information during the booking process and to update such information as necessary.

3.2 Health Disclosures

You must disclose any relevant health information, including medical conditions, allergies, and medications, to ensure the safe administration of IV therapy.

3.3 Compliance with Laws

You agree to use our services in compliance with all applicable local, state, and federal laws and regulations.

4. Appointments and Cancellations

4.1 Booking

Appointments can be scheduled through our website or by contacting us directly.

4.2 Cancellation Policy

A minimum of one (1) hour notice is required to cancel an appointment prior to the scheduled time. Failure to provide the required notice will result in a \$100 charge per booked service missed.

4.3 No-Show Policy

If you fail to be present at the scheduled appointment time without prior cancellation, a \$100 charge per booked service missed will apply.

5. Payment Terms

5.1 Payment Methods

We accept cash and all major credit cards.

5.2 Payment Timing

Payment is due at the time the service is completed.

5.3 No Refund Policy

All payments are non-refundable. Refunds are not provided under any circumstances, including but not limited to missed appointments, late arrivals, refusal of service by the medical professional, or dissatisfaction with the service rendered.

6. Medical Disclaimer

6.1 Not a Substitute for Medical Advice

Our IV therapy services are intended to support overall wellness and are not a substitute for professional medical advice, diagnosis, or treatment.

6.2 Individual Results May Vary

The effects of IV therapy can vary between individuals. We do not guarantee specific outcomes.

6.3 Consultation with Healthcare Provider

We recommend consulting with your primary healthcare provider before undergoing IV therapy, especially if you have underlying health conditions.

7. Limitation of Liability

7.1 No Liability for Indirect Damages

To the fullest extent permitted by law, Regal Wellness shall not be liable for any indirect, incidental, special, consequential, or punitive damages, including but not limited to loss of profits, data, use, goodwill, or other intangible losses resulting from your use of our services.

7.2 Maximum Liability

Our total liability to you for any claims arising out of or relating to these terms or your use of the services shall not exceed the amount paid by you to Regal Wellness for the services in question.

8. Intellectual Property

8.1 Ownership

All content on our website, including text, graphics, logos, images, and software, is the property of Regal Wellness or its content suppliers and is protected by intellectual property laws.

8.2 Limited License

You are granted a limited, non-exclusive, non-transferable license to access and use the website for personal, non-commercial purposes

8.3 Restrictions

You may not reproduce, distribute, modify, create derivative works of, publicly display, publicly perform, republish, download, store, or transmit any of the material on our website without prior written consent from Regal Wellness.

9. Privacy Policy

Your use of our services is also governed by our Privacy Policy, which outlines how we collect, use, and protect your personal information.

10. Governing Law and Dispute Resolution

10.1 Governing Law

These Terms of Service are governed by and construed in accordance with the laws of the State of Arizona, without regard to its conflict of law principles.

10.2 Dispute Resolution

Any disputes arising out of or relating to these terms or our services shall be resolved through binding arbitration in accordance with the rules of the American Arbitration Association. The arbitration shall take place in Maricopa County, Arizona.

11. Changes to Terms of Service

We reserve the right to modify these Terms of Service at any time. Any changes will be effective immediately upon posting on our website. Your continued use of our services following the posting of revised terms constitutes your acceptance of those changes.

12. Contact Information

If you have any questions or concerns about these Terms of Service, please contact us at: regalwellness.az@gmail.com