

HOW ARE YOU PREPARING FOR THE NEW NORMAL — IT'S TIME TO ASK QUESTIONS

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Who do you want to be when this is over? What do you want the brand of your business to be? What do you want the culture of your practice to be?

During #stayhome, I am investing in personal & professional development in order to level-up Purple Door Aesthetics and myself. I was recently introduced to "Radical Reimagination." These calls bring together industry leaders to discuss where we are now and what's next.

These concepts have shaped Purpe Door Aesthetics 1st newsletter.

We are ALL facing the **ONE** thing, but each and everyone of us is facing <u>more</u> things; as business owners, parents, community leaders and our employees and patients are, too.



We are confronted with a new normal, while we are in uncertanity about the next version of it. And NOW is the time to pull out your wipe board and do a pre mortem on your practice.

Start with questions! Ask them of yourself, your staff and your patients. Ask these questions to uncover how you will pivot during this time to come out of it stronger & better; delivering an unsurpassed patient experience, creating a culture for your team that brings out the best in them and leveling up your business.

You can either fight, flight or freeze! As business owners, we made a choice to sign the front of the check. None of us have all the answers on how this plays out, but NOW is the time to ask the tough questions!

Purple Door Aesthetics offers boutique business consulting to aesthetic practices & medical spas. Michele Woodhouse has over 20 years of industry experience.

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Grow in the pivot!

You can come
out of this
STRONGER &
BETTER
or you can just
come out of it.

How will you do business differently?

Are you offering an Exceptional Patient Experience?