



Humane Society for Inland Mendocino County

Shelter Operations Board Report

Meeting Date: February 18, 2026

Location: Redwood Valley Grange

January 2026 Data

Created by HSIMC's Leadership Team: Jenny, Becca & Suzanne

HSIMC Shelter Operations

January 2026 Data (Previous year for comparison)			Population In Care				YTD Live Release Rate
Total Intake: 56 (63)	Total Live Outcome: 71 (64)	Total Euth/Died/Lost: 1 (1)	Dog Start	Dog End	Cat Start	Cat End	<p>The YTD live release rate is 98.6%</p> <p>Our live release rate for January 2026 was 98.6% in comparison to 98.6% in January 2025.</p>
Dogs: 21 (44) Cats: 35 (23)	Dogs: (29) Cats: (36)	Dogs: 0 (1) Cats: 1 (0)	66 (41)	53 (56)	55 (81)	53 (68)	
Length of Stay for January 2026							
LOS for animal outcomes	Average days in custody: Cat - 90 Dog - 56	Average days onsite: Cat - 37 Dog - 3	Average days available: Cat - 88 Dog - 50				
LOS for animals currently in care	Average days in custody: Cat - 73 Dog - 86	Average days onsite: Cat - 39 Dog - 27	Average days available: Cat - 71 Dog - 77				

HSIMC Shelter Operations

January 2026 Intakes Breakdown (Previous year for comparison)

Total Intake: 56 (67) Dogs: 21 (49) Cats: 35 (23)	Owner Surrender: 32(33) Dogs: 8 (15) Cats: 24 (18) Return: Dogs: 2 Cats: 1	Rescue Transfer In: 13 (0) Dogs: 6 (0) Cats: 7 (0)
Strays: 3 (17) Dogs: 0 (15) Cats: 3 (2)	Feral Cats: 0 (2) Service In: 0 (0)	Born in Care: 5 (0) Dogs: 5 (0) Cats: 0 (0)

January 2026 Outcomes Breakdown (Previous year for comparison)

Total Outcomes: 72 (65) Dogs: 36 (29) Cats: 37 (36)	Return to Owner: 1 (2) Dogs: 0 (2) Cats: 1 (0)	Rescue Transfer Out: 0 (0) Dogs: 0 (0) Cats: 0 (0)
Adoptions: 70 (62) Dogs: 35 (26) Cats: 35 (36)	TNR: *Currently not performing TNR RTF: 0 (0) Service Out: (0)	Deaths: 2 (1) Dogs: 1 (1) Euthanized: 0 (1) Died in Care: 0 (0) Stolen: 1 (0) Cats: 1 (0) Died in care: 1 (0) Euthanized: 0 (0)

Long Term Resident Adoptions

(any animal available for adoption for 3+ months is considered long term)

Cats:

- ❖ Fliss (737 Days)
- ❖ Monkey (722 Days)
- ❖ Mimura (122 Days)
- ❖ Flambeau (112 Days)
- ❖ Okano (110 Days)
- ❖ Serendipity (109 Days)
- ❖ Abalone (93 Days)

Dogs:

No long term dogs adopted

Shelter Operations

RESCUE PROGRAM

Transfers In:

CAA - 4 Dogs

MCACS - 7 Cats

LCAC - 2 Dogs

Transfers Out:



We have all successfully transferred out of 2025 and into 2026!

STAFFING

- ❖ 8 Employees (5 FT, 3 PT)
- ❖ Welcome Heather to HSIMC! Heather brings shelter experience from her previous employer and strong understanding of dog body language and safety. She comes on board already FEAR FREE certified!
- ❖ Sara offers to stay on part time through the month of January - allowing a smooth transition for our new hire
- ❖ Becca attends Wellness Retreat at Maddie's Fund in Pleasanton- Life changing experience and connections made!
- ❖ Staff annual reviews begin in January
- ❖ Rosa gets training on choosing animals to transfer in from MCACS and her first tour of their facility

MEDICAL

- ❖ 2 New FeLV cats added to the FeLV Cottage
- ❖ Speed Racer's greenstick fracture finally heals! No surgery required
- ❖ George the cat receives \$4,691.84 in dental work, he promises to make biscuits as fast as he can to pay us back!
- ❖ Bolt's owner dies and she was left to fend on her own coming to us anemic and emaciated. East Hill provides cystocentesis, bloodwork, radiographs and she is on the path to recovery.
- ❖ Careavan Day! 20 dogs get neutered helping us catch up and start the year with a smaller FTA population

Shelter Operations Wins/Challenges

CHALLENGES

- ❖ Hiring and training
- ❖ Keeping up with the reporting and data collection
- ❖ Short staffing
- ❖ Challenges during New Year's week due to loud neighborhood fireworks affecting the well-being of dogs onsite.
- ❖ Foster to Adopter goes MIA with unaltered dog Nacho, currently working with our ShelterPALS attorney through the SFSPCA, case in process, Nacho marked as stolen in SL
- ❖ Limited warm spaces to house dogs slows down intake capacity and ability to support animals in need of surrender/transfer

WINS

- ❖ After 2 years with HSIMC, Fliss and Monkey were adopted!
- ❖ Over 60 applications for our open position in less than 2 days!
- ❖ Donna Smith donates a new microwave for the break room, let the snacking commence!
- ❖ Hanky Panky makes it on a beer can! Hoppy Tails IPA is launched. Thank you North Spur!
- ❖ Closed by appointment on surgery day provides staff with much needed breathing room to focus on the recovering animals and adoption flow.
- ❖ Rosa enjoys her vacation at Disneyland!

FUTURE

- ❖ Hiring for Cattery Office Animal Care Technician once our new Animal Caregiver employee role is established
- ❖ Volunteer Coordinator Role NEEDED!
- ❖ Animal Balance comes to Mendocino County with a plan to have 3 clinics in 2026 and 600 animals fixed for low cost (\$122 per animal)
- ❖ Supporting/mentoring Clearlake Animal Association as they take on the contract for Animal Control Services in Clearlake
- ❖ Kitten season is just around the corner! Our first mom and kittens arrive!
- ❖ Goal: All Board members Fear Free Certified in 2026!

Shelter Operations

ADMINISTRATION

Online applications processed in January 2026

**This does not reflect any walk-ins who submit applications on paper.*

- ❖ Dog Adoption Applications: 45
- ❖ Cat Adoption Applications: 10
- ❖ Dog Foster Applications: 5
- ❖ Cat Foster Applications: 0
- ❖ Dog Surrender Applications: 21
- ❖ Cat Surrender Applications: 14
- ❖ Adoptions by Pet Guardian: 18

ABPG is working well in a more visible location on our website:

"JD has found his forever home, please remove him from the website. Thank you, for this service it has helped us immensely."

COMMUNITY PROGRAMS

Animals supported through our Pet Pantry

- ❖ Wellness/Preventative Care:
Dogs- 0 Cats- 1
- ❖ Pet Food:
Dogs- 57 Cats- 94
- ❖ Pet Supplies:
Dogs- 9 Cats- 22

Community Pantry Feedback:

"Thank you so much - sometimes we can't stretch that dollar!"

"YES!"

VOLUNTEER, TRAINING & BEHAVIOR

Onsite Volunteers:

- ❖ New Volunteers: 8
- ❖ New Dog Walkers: 6
- ❖ Fear Free Sign Ups: 6

Skillz Sunday:

- ❖ Jan 18th- Green Dog Updates with Manina Harris
- ❖ Jan 25th- Scrub A Dub Sunday

Behavior Team:

- ❖ Free Dog Trainers provided 3 virtual consultations and first onsite event is planned for March 22nd
- ❖ FDT provides onsite evaluation for behavior return of Piper (fka Macie)
- ❖ Leanna + Manina provide training and behavior support to 8 dogs

Social Media/Website Stats

GOOGLE TRAFFIC

- ❖ Business Profile Views - 4,483 **(+2%)**
- ❖ Bus. Profile Interactions - 2,044 **(+10.4)**
- ❖ Phone Calls via website - 295 **(+21%)**
- ❖ People Asked for Directions - 115 **(-11%)**
- ❖ Website Visits - 1,634 **(+15%)**
- ❖ Searches - 1,637 **(+5%)**

SEARCHES BREAKDOWN (top 5):

- ❖ mendocino humane society -
- ❖ humane society -
- ❖ humane society ukiah -
- ❖ mendocino county animal shelter -
- ❖ ukiah humane society -

SOCIAL MEDIA TRAFFIC

Facebook:

- ❖ Current followers- 22.6K
- ❖ Views- 964.7K
- ❖ Content Interactions- 20K
- ❖ New followers- 568

Instagram:

- ❖ Followers- 2.7K
- ❖ Views- 103.7K
- ❖ Reach- 6.8L
- ❖ Content interactions- 5.3K
- ❖ New followers- 46

Tik Tok:

- ❖ Followers- 4928
- ❖ New Viewers- 212
- ❖ Post views- 3.3K
- ❖ Total likes- 87K

HSIMC Groups:

- ❖ Adopters: 1.8K
- ❖ Volunteers: 420
- ❖ Foster Team: 1K

SHELTERPAY DATA

(ShelterPay is a fully integrated credit card payment platform through ShelterLuv, developed to help offset costs associated with programming, development, and maintenance of the ShelterLuv program. FTA and Adopters have an opportunity to cover costs on behalf of HSIMC, as well as make additional donations to help our cause.)

- ❖ ShelterPay Rate: 72%
(52 of 72 adopters utilized ShelterPay)

Note: only credit cards are processed through ShelterPay

- ❖ Donations: \$1,327.60

DONATIONS BREAKDOWN

- ❖ Boost in Checkout: \$820
- ❖ Processing Fees: \$407.60
- ❖ Donation Boost Widget: \$100
- ❖ Recurring: \$0

ADOPTER DONATION RATE

- ❖ Boost in Checkout: 28%
- ❖ Processing Fees: 92%

DONATION TOTALS

- ❖ YTD 2025: \$1,327.60
- ❖ All-time: \$20,470.78

ADOPTER LUV

- ❖ 19 Adopters activated their Adopter Luv account for easy access to important documents & medical records for their pets

Leadership

Wellness Clinic - Spring/Summer 2026

The date is set - Wellness Clinic to take place on Sunday March 1st at the Redwood Valley Grange.

This Wellness Clinic will be for staff, board members, fosters, MCACS staff, volunteers, and others who work in the animal welfare field. Invitations to be sent out to rescue partners to ensure they have an opportunity to participate. Thank you Redwood Valley Grange for 50% off on the rental rate!

Behavior Support Program Transition

The PILOT is going well, our first public training is scheduled for Sunday March 22nd, FDT will be onsite to provide a demo and education to staff, volunteers, and community.

Partnership with MCACS – Animal Balance Project

HSIMC is collaborating with Mendocino County Animal Care Services on the upcoming Animal Balance project, with appointments currently scheduled for March 6th-8th, May 1st-3rd, and July 31st-August 2nd. Another clinic is in the process of being scheduled as a resident of Looking to schedule 2 additional clinics but funding sources will be needed. This initiative will increase access to high volume/low cost spay/neuter for 1,000 animals in Mendocino County. HSIMC's office and medical team has volunteered to work the clinics and a lead volunteer to feed the crew has been found - HSIMC is no longer needed to support with food.

Pet Pantry Program Expansion

Vents have been installed! Next step is to sanitize and set up so it can be stocked. Seeking a volunteer to take the lead on this project and run it week to week.

Facility and Infrastructure Needs

Outdoor dog kennels are requiring more frequent repairs due to wear and weather exposure. We are evaluating long-term solutions to “build back better,” focusing on durable, animal-safe, and efficient designs that meet ASV Guidelines for animals housing.

Legal:

HSIMC periodically encounters cases of noncompliance within the Foster-to-Adopt (FTA) program. To strengthen program oversight and reduce risk, we are currently working with attorneys through the Shelter PALS program to update our FTA agreements. These revisions are intended to provide greater clarity, improved legal coverage, and stronger enforcement mechanisms when compliance issues arise. Shelter PALS attorneys are also actively consulting on a current noncompliance case involving a puppy placed through the FTA program on September 4, 2025, where required neuter compliance has not yet occurred. The legal team is assisting HSIMC in pursuing compliance while minimizing organizational risk. Under the Shelter PALS program, the majority of legal consultation costs are covered by the SF SPCA. However, should any case escalate to court proceedings, HSIMC would be responsible for associated court fees. Our attorney is aware of HSIMC's financial considerations and is advising a course of action that remains fiscally responsible. Any legal expenses related to this case, or future cases requiring financial commitment, will be brought to the Board of Directors for review and approval prior to proceeding. - ***This case is moving forward as the FTA is non-compliant.***