SWEET TAILS PET SITTING

SERVICE AGREEMENT

CUSTOMER \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ DATE \_\_\_\_\_\_\_\_\_\_

PET(S) NAME \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**PURPOSE OF AGREEMENT:** The purpose of this agreement is to state the duties and obligations of Sweet Tails Pet Sitting and our customer, respectively, regarding the care and handling of the pet(s) in question. Customer hereby affirms that the information in the Pet Information sheet is true and correct, and agrees to indemnify and hold harmless Sweet Tails Pet Sitting for any damages that may result to pets, pet sitter, and or third parties if the information is later found to be inaccurate.

**HOLD HARMLESS:**  Customer agrees to hold harmless Sweet Tails Pet Sitting and/or the pet sitter from any liability that may result from the following: destructive behavior to the residence or property. Including; soiling, injuries inflicted by pets upon animals or third parties, or any injuries suffered by the pet from other animals and/or third parties.

**CLEANING SOLUTIONS / PROCEDURES:** If specific cleaning products are to be used, customer will leave products and instructions easily accessible for the pet sitters use. If no preference is expressed, pet sitter will use best judgment for the job at hand and is not responsible for any resulting damages.Please note that between our final visit and your return home pets will eat, drink and use litter boxes which may lead to a mess for which Sweet Tails cannot be held responsible for.

**ACTS OF GOD:** Sweet Tails Pet Sitting is not held liable for injury to property or pets due to earthquakes, inclement weather, coyote attacks, animal attacks, snakebites, bee stings or any other acts of god out of the pet sitters’ control.

**INCLEMENT WEATHER:** Sweet Tails Pet Sitting reserves the right to reschedule or shorten scheduled walks or visits due to inclement weather. This can include heavy wind, rain, thunder storms, unhealthy air quality or temperatures exceeding 90 degrees.

**KEYS/CODES/ALARMS:** Customer will provide house key(s) and all security codes for the pet sitter. While we are familiar with many home security systems we cannot be held responsible for alarms being set off. If customer chooses not to give us a key copy and key pick up and drop off is required, customer will be charged $7 per trip and will be billed accordingly. If customer chooses to “hide a key” Sweet Tails will not be held responsible for the outcome.

**PAYMENT TERMS:** Pet sitter will provide billing statement at the end of service. Late fees WILL apply and are subject to a $3 per day fee to all payments not received within 10 days of invoice date and will be billed accordingly.

**CANCELLATIONS:**  If we arrive per scheduled visit and cannot gain access to your home or pets or you have arrived home early and Sweet Tails was not notified you will be charged for a full visit. Additional charges will be added for last minute add ons or schedule changes. Specific visits requiring adjustments of our schedule may result to an additional charge. PLEASE TRY TO INFORM US OF ANY SCHEDULE CHANGES AS SOON AS POSSIBLE SO WE CAN TRY TO ACCOMIDATE YOU THE BEST WE CAN. ***CANCELLATION OF SERVICES WITHIN 24 HOURS WILL RESULT IN NO REFUND!*** Sweet Tails cannot commit to arrive at exact scheduled time due to traffic, weather conditions, and unpredictability of circumstances. However we will make every effort to be there at the requested time.Client agrees to pay holiday rates when applicable.

NEW YEARS EVE, NEW YEARS DAY, EASTER, MEMORIAL DAY, LABOR DAY, FOURTH OF JULY, SUPER BOWL SUNDAY, HALLOWEEN, THANKSGIVING, BLACK FRIDAY, CHRISTMAS EVE AND CHRISTMAS DAY.

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I have read this service agreement. I know, understand and agree to all statements above. By signing below I am accepting this document as a contractual agreement.

Client Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Client Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Sweet Tails Representative: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_