

# EMERGENCY CONTACT PROGRAM OVERVIEW

## STUDENT HEALTH ADVOCATES



### **What is an Emergency Contact?**

An Emergency Contact acts on behalf of parents in the event of a student emergency, which might include a medical or mental health emergency, COVID-19 exposure, campus closure, criminal justice involvement, suspension/expulsion, or any other situation that requires a student to quickly access services off campus.

### **What is Student Health Advocates (SHA)?**

SHA provides Emergency Contact services for domestic and international students attending US boarding schools. In the event of an emergency while your student is at school and away from your care, SHA organizes and provides off campus services, including transportation, housing, and supervision, needed during that time. SHA is here to ensure your student's health and safety before returning to campus, home, or another destination.

### **Why does my child need an Emergency Contact?**

Many schools require or strongly advise that out-of-state and international students have an Emergency Contact on file who can act quickly on parents' behalfs. Additionally, during this public health crisis, an Emergency Contact can organize medical quarantine for COVID-19 exposure and provide students with transportation and housing if faced with a campus closure.

### **What does SHA do in an emergency?**

In the event of an emergency that your student's school cannot address, the student, the school, or the parents will contact SHA as the Emergency Contact. SHA will immediately organize and provide the services the student might require, such as airport transportation, supervised off campus housing, or chaperoning during a hospitalization. SHA will remain in constant contact with schools and families to coordinate and deliver care until the student's parents or school re-assumes responsibility.

### **What is the enrollment fee?**

The Standard Enrollment fee for our Emergency Contact Program (ECP) is \$2,000, which provides access to services needed during an emergency. At the time of an emergency situation, specific services are billed separately as they are provided.

*Learn more by [visiting our website](#), [contacting us online](#), or calling us at +1 844-742-2255 (844-SHA-CALL). We hope to hear from you soon!*