

XPW LLC LIFETIME LOYALTY MEMBERSHIP TERMS AND CONDITIONS

Clients who book and successfully complete one or more services with XPW LLC between May 5, 2026 and September 3, 2027 (the “Eligibility Period”) shall be eligible for enrollment in the XPW Lifetime Loyalty Membership program, a long-term customer appreciation initiative designed to reward continued trust and repeat business. Upon qualification, eligible clients will receive a twenty percent (20%) discount on all qualifying services performed by XPW LLC for a period of twenty-five (25) years, with all membership benefits set to expire on September 3, 2052. This program is intended to provide consistent, long-term value to residential clients who choose to maintain an ongoing relationship with the Company.

The membership discount shall not apply to any services performed during the Eligibility Period and will instead become active beginning January 1 of the calendar year immediately following the Client’s initial qualifying service. From that point forward, the discount may be applied to future eligible services scheduled and performed in accordance with the Company’s availability, service area, and operational capacity. All services must be properly scheduled and approved by XPW LLC, and the Company does not guarantee immediate or priority availability beyond what is reasonably offered to all clients.

This membership discount shall serve as the sole promotional benefit applied to any given service and may not be combined, stacked, or used in conjunction with any other promotional offers, discounts, bundled pricing, or special rates provided by the Company unless explicitly approved in writing by XPW LLC. The intent of this provision is to preserve the integrity and sustainability of the program while continuing to provide meaningful long-term savings to participating clients.

This membership is offered exclusively to **residential clients** and applies only to standard residential properties. It does not extend to commercial properties, multi-unit housing complexes, rental portfolios, industrial sites, or any non-residential structures unless explicitly reviewed and approved in writing by the Company. XPW LLC reserves the sole discretion to determine whether a property qualifies under this provision and may deny application of the membership benefit if the property falls outside of standard residential service conditions.

All services provided under this membership remain subject to the Company’s standard terms, conditions, and service limitations, including but not limited to scope of work, accessibility requirements, safety conditions, and environmental considerations. The Client agrees to provide reasonable access to water and electrical utilities where required and to maintain a safe working environment for all service operations. Failure to meet these requirements may result in additional charges, rescheduling, or denial of service at the Company’s discretion.

Membership benefits are contingent upon the Client remaining in good standing with XPW LLC throughout the duration of the agreement. Good standing includes, but is not limited to, timely payment for all services rendered, adherence to all agreed-upon service terms, and maintaining reasonable communication and cooperation with the Company. XPW LLC reserves the right to suspend or terminate membership benefits in the event of non-payment, refusal of service terms, unsafe working conditions, or any other breach of agreement.

This Lifetime Loyalty Membership is non-transferable and is valid only for the original Client and the specific property or properties serviced under the initial agreement. The membership holds no cash value and may not be redeemed, exchanged, reassigned, or otherwise transferred to another individual, entity, or property without prior written consent from the Company.

XPW LLC reserves the right to modify administrative aspects of the membership program, including scheduling procedures, service availability, and operational policies, as necessary to maintain business operations and service quality. The Company also reserves the right to adjust pricing structures over time due to changes in market conditions, labor costs, material expenses, or other operational factors; however, the twenty percent (20%) membership discount will continue to be honored against the Company's current pricing at the time of service for the duration of the membership term, subject to all terms outlined herein.

By participating in this program, the Client acknowledges and agrees to all terms and conditions stated above and understands that this membership is intended to provide long-term value while maintaining fair and sustainable business practices for both parties.