

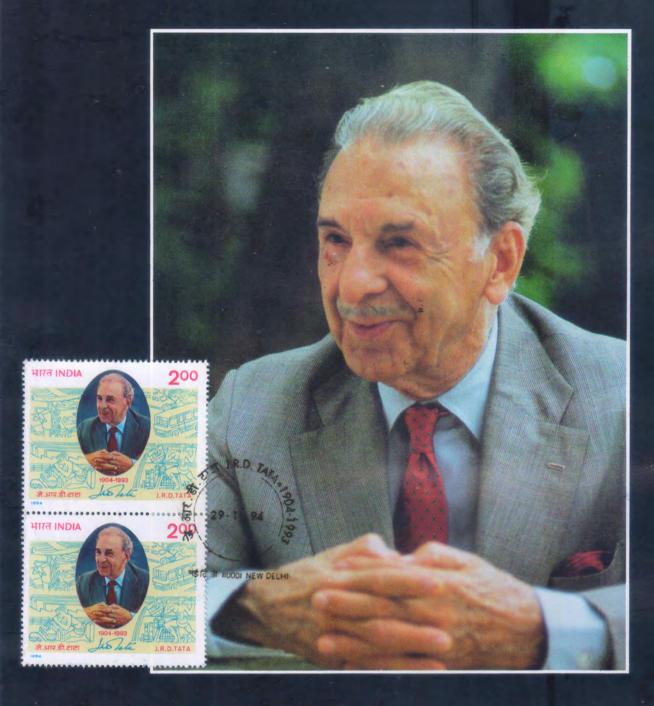
Jehangir Ratanji Dadabhoy Tata 1904 - 1993

The legend lives on ...



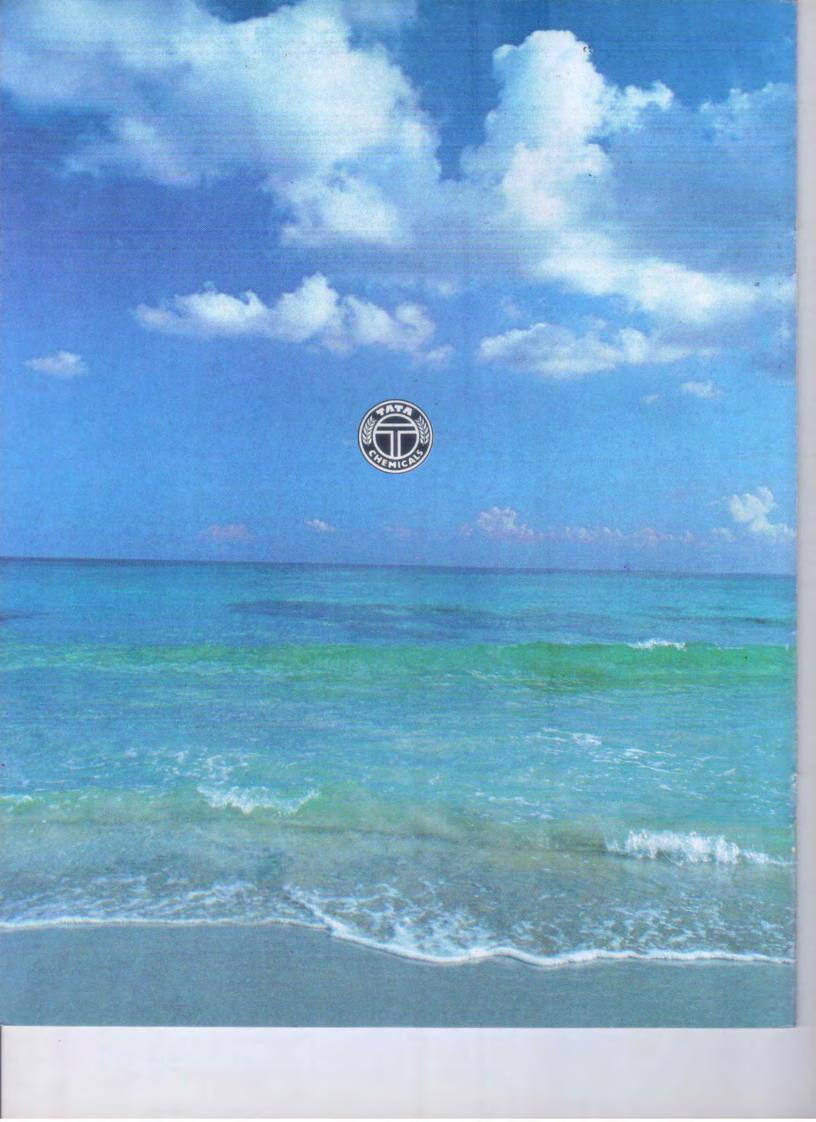






No success or achievement in material terms is worthwhile unless it serves the need or interest of the Country and its people and is achieved by fair and honest means

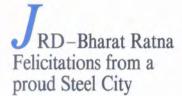
Jus Tala





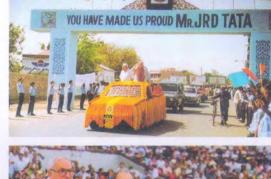
TATA STEEL





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March 5, 1992, was a day of great pride and jubilation in Jamshedpur. Aviator, statesman and principal architect of Jamshedpur's pre-eminence in the industrial map of India, was in the city. A mammoth civic reception was held at the gaily decorated J.R.D. Tata Sports Complex to honour him for the Bharat Ratna—the nation's highest award. The warmth and adulation of the overflowing galleries provided a fitting tribute to the man whose concern for his fellow-men and their well-being, during his nearly half a century long association with Jamshedpur, has greatly enriched life in the Steel City.













Above: JRD receives the Bharat Ratna from the President of India on March 28, 1992 at Rashtrapati Bhawan, New Delhi

Below: Glimpses of a mammoth civic reception accorded to him at Jamshedpur



















### JRD... moments, milestones and laurels

J.R.D. Tata today towers over Indian industry like a colossus. Chairman of Tata Steel for nearly half a century, his concern for employee welfare and passion for technological progress made the Company a role model for the industry to emulate. In recognition of his eminence in many spheres of activity, JRD has received honours and distinctions from all over the world, including the U.N.O. and the Vatican.

- 1 After re-enacting bis Karachi to Bombay flight on the Golden Jubilee of Indian civil aviation.
- 2 Receiving a commemorative plaque from Mr Mody at the inauguration of the JRD Tata Sports Complex, Jamshedpur.
- 3 Talking to the staff of the Tata Main Hospital, Jamshedpur.
- 4 Being greeted by eager workers at the Steel Plant.
- 5 At the Steel Plant during the 1st Phase of its Modernisation.
- 6 Showing Mrs Indira Gandhi and Shri Rajiv Gandhi around at an exhibition inside the Steel Works.
- 7 Receiving the International Man of Management award of the National Association of Foremen, USA.
- **8** Greeting children at a community development centre, Jamshedpur,
- 9 Pitching in at the ground-breaking ceremony of the Bar & Rod Mill.
- 10 Inspecting a float of the Raw Materials Division on Founder's Day in Jamsbedpur.



Voices in remembrance.



INDIAN EXPRESS, BOMBAY 3-day state mourning BOMBAY — The Maharashtra
Government has announced a
three-day state mourning from
Tuesday in view of the demise of
the doyen of Indian industry, IRD
Tata The Maharashtra An official spokesman said here on Monday night that during this period the national tricolour period the national tricolour State fly at half mast throughout the and there will be no official entertainment. •PTI OBSERVER 3 DEC 1993 Both Houses adjourned in memory BOTH Houses ad Thursdaying

TIMES OF INDIA



THE WORLD RESPONDS

"His business endeavours were embellished with a wider vision . . . a concern for the nation and a social purpose."

> - Narasimha Rao Prime Minister of India

"This house... recognises him as one of India's greatest industrialists as well as the founder of Indian aviation."

-Keith Vaz MP, House of Commons

"JRD Tata, the man who had the right ideas too soon."

-Le Monde, Paris

"He was such a towering figure... that he seemed immune to human frailness."

> - Nestor Carbonell Pepsi-Cola International

"... a unique and visionary man to whom India owes so much."

> - Varel D Freeman **International Finance Corporation**

"Because of his broad understanding of human nature, his knowledge of history and his astute understanding of business problems, Mr. Tata's views were listened to... with great interest and respect. He was universally liked and admired."

> — David Rockefeller The Chase Manhattan Bank

LS, RS pay homage to J.R.D The Times of India News Service civil aviation, promotion of scien- ly, and the former members, in

NEW DELHI, December 2:

indelible impact in every area of activi

by his departure.

would indeed be impose

demise and may of

BOTH nouses of Parliament, which began the winter session today, adjourned after paying homage to Mr J.R.D. Tata, the doyen of and an industry, and expressing grief over the death and devas-

The prime minister, while underscoring the contribution made by Mr Tata to the country's industrial development. com-mended his "futuristic outlook" Mr Tata, who used to describe himself as apolitical, was deeply concerned about the nation's fuwas reflected in his

caused by the Maharashtra ea quake, Mr Rao said the state ernment did "excellent" wor providing relief and taking follow-up measures.

He made specific reference "unlimited sympathy" that aceived from all parts of th

BOMBAY - J.R.D. Tata, 89, a pioneer of Indian industry and founder of the airline that eventually became Air-India, died Monday in Geneva. He had been sufferin idney infection and fever for

I weeks. Tata was one of the

antial figures of India, the ayed away from active p 1926, he became a die a Sons Ltd. holding 1938, he became its of Speaking at a condo.

Speaking at a condo.

Centre for Mr Tata at the 18, effectively heading pire that made ever ap to trucks and ray (NCPA), Mr Pawar said E ig luxury hotel chai issues were close to JRD The Tata group He recalled that it was a han 80 compa initiative that a populat

250,000 workers er, they had an 140 billion ruy Jehangir R who was kn in Paris.

search institute was set up in bay with the help of UNI modern temple of India, Mr P said he consulted JRD on indu alisation whenever possible always benefited from it. He revealed that there was obje He tray tion to a state mourning bein announced on JRD's death from announced on JRD's death from certain quarters but he prevailed upon them to accept that JRD had he had, however, ruled out a home approved of people sitting at home to mourn anyone. France ; was coy in the yeary he )

chi, now in later named Tata tionalized in 1953 and o-India.

Mr. Tata stepped down from the Tata group in 1991 and handed over his company to his nephew. Ratan Tata.

HINDUS

2 govt.

JRD's

today announced

government would

two awards in the m R. D. Tata — for po

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By A Stat BOMBAY, D. chief minister, M

J.R.D.

To mourn Jehangir Ratanji merely to remember an individ achievements. 'JRD' as he has been admirers, or Jeh, as to close ass considerably more: an image of a ca spirit and, consequently, of modern I count himself a maker. The man, near still untimely passing, was nobody's id approaching inertness till the very end far, he has ever been a picture of youth. done nothing to make him the liker endearing. As a pioneer aviator at th caught the country's imagination and sense of adventure has imbued his subse as an entrepreneur and a promoter :in fields ranging

Jeh's views worth listening to a

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international advisory committee of The Chase Manhattan Bank, a committee representing leading 8 DEC 1993

David Rockefeller is chairman, nternational advisory committee, The Chase Manhattan Bank, New York, This tribute is exclusive to THE SUNDAY OBSERVER

industrialists from the major nations of the world in which The Chase does

There have only been two or three members of the committee who served as long as he did. Because of his personal charm, modesty and wisdom, The Chase asked Mr Tata to remain on the committee far beyond a normal retirement age and until he, himself, indicated two years ago that the lengthy trip from India to New York had become

viring for him to make. broad understanding

of human nature, his knowledge of history and his astute understanding of business problems, Mr Tata's views on any subject he addressed were always listened to by all members of the committee with great interest and

We never had a member of the committee who was more universally liked and admired. He will be sorely missed by his many friends all over the world, but his kindness, his spirit and his understanding will live on in our memories.

DAILY TELEGRAPH, LONDON 30 NOV 1993

J R D TATA, who has died in Geneva aged 89, was head of his family's industrial empire for five decades argely through an accident birth; what he achieved, wever, was entirely due to

own talent and quality. is dynamism vastly inded the business; his prise created Air India; invictions made him a ion of free enterprise: umanity inspired ened employment and his generosity diverted nearly all nto philanthropy. ndsome, with a an moustache, courteous lly goaded to Tata demggressive

VITH the passing of Mr JR D Tata, the country has also he become a symbol of maturity and wisdom, his was also he become a symbol of maturity and wisdom, W lost one of its most illustrious citizens. Not only had an an in seen as symbol of maturity and wisdom, his was also he become a symbol of maturity and wisdom, his was a sons in fluencestic polity in the seen as a steadyling influencestic anything else, it is sons increasingly turbulent domestic anything only in Tata Sons increasingly turbulent domestic anything else, it is sons increasingly turbulent domestic anything else, it is sons increasingly turbulent domestic anything only in Tata Sons increasingly turbulent domestic anything else, it is sons in the become as a steadyline domestic anything else, it is sons in the become as a steadyline domestic anything else, it is sons in the become as a steadyline domestic anything else, it is sons in the become as a steadyline domestic anything else, it is sons in the become as a steadyline domestic anything else, it is sons in the become as a steadyline domestic anything else, it is sons in the become as a steadyline domestic anything else, it is sons in the become as a steadyline domestic anything else, it is sons in the become as a steadyline domestic anything else, it is sons in the become as a steadyline domestic anything else, it is sons in the become as a steadyline domestic anything else, it is sons in the become as a steadyline domestic anything else, it is sons in the become as a steadyline domestic anything else, it is sons in the become as a steadyline domestic anything else, it is sons in the become as a steadyline domestic anything else, it is sons in the become as a steadyline domestic anything else, it is sons in the become as a steadyline domestic anything else, it is sons in the become as a steadyline domestic anything else, it is sons in the become as a steadyline domestic anything else, it is sons in the become as a steadyline domestic anything else, it is sons in the become as a steadyline domestic anything else, it is sons in the become as a steadyline domestic anything else, it is sons in the become as a steadyline domestic anything else, it a prereqsuccess. ship of num-

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'Jeh' Tata: the 'He

nergency. It did not help that he had opposed diktat that Air India anish alcohol.

s used to being in Though Nehru friend, JRD had the Indian leadatic socialism, d as "an eco-

TIMES OF INDIA 30 NOV 1993 Tallest Of Them All If there is one factor which sums up all that J.R. D. Tata accomplished in 53 years as chairman of his group of companies it is that the family surname has become synonymous with the

accomplished in 53 years as chairman of his group of companies with the accomplished in 53 years as chairman of his group of companies with the family surname has become synonymous death in the family surname has become synonymous death in it is that the family surname has to offer. With his figure, with the family has to offer the debonair figure, at it is that Indian industry has to offer the debonair figure, we will be robbed of the debonair figure, and the family has formidable reputation even after the family surnament. Geneva, the Tata empire will be robbed of the debonair figure, after a series of the debonair figure, after the two years are to his formidable reputation two years who presided over it with his nephew, Mr Ratan Tata, hat home who presided over charge to his nephew, was as much many, the handing over charge to his nephew, York or in Bows in India handing over charge to his popularly known, was always in India ago. J.R.D., as he was born, or in New York was always in India ago. J.R.D., where he was born, or in His heart was which were not for the in Paris, where he was activities. His heart was always have a problems which were not for the hase of his multifarious activities. base of his multifarious activities. His heart was always in India and he addressed himself to problems which were not for the faint-hearted whether it was the population bulge or faint-hearted whether it was the population bulge. and he addressed himself to problems which were not for the or the bulge. He was the population bulge. He was faint-hearted, whether it was the Bombay's transport. He allow development of civil aviation or Bombay along with his fellow one of the mentors of the others, which was meant to ioneering doyen, G.D. Birla, among others, which was meant to doyen, year blueprint for the country's economic growth. Otela, 78, or, died of a doyen, G.D. Birla, among others, which was meant to be a 15doyen, G.D. Birla, among others, which was meant to be a 15made. In a sense, the Tata empire was able to made. It is a tribute to his commitment to such concerns
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the made of the mad at Roissy-Charle near Paris all Brazil. His real n ao Bernardo de Sou ular actor who starre of movies, he had be a film festival in Name

benevolence that J.R.D. was able to devote himself to many public causes. It is a tribute to his commitment to such concerns that he accompanied a citizens delegation which met the accompanied a citizens delegation which met that he accompanied a citizens delegation which met the accompanied accompani public causes. It is a tribute to his commitment to such concerns that he accompanied a citizens delegation which riots this Narasimha Rao in Bombay during the communal representation of the community of the community of the concerns of the community of the concerns of the conc William J. Trent Jr., ge Fund and ran it for 2 ied Saturday in Green

Country is on the verge of the had ob. THE ECONOMIC TIMES 30 NOV. 1993

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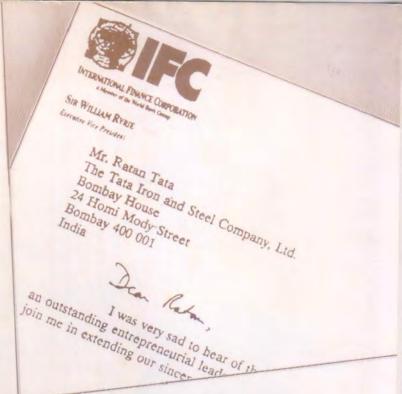
atan Ji,

I am deeply grieved to learn about the adden passing away of Bharat Ratha, Shri a, the doyen of Indian Industry.

Shri Tata was truly patriot and numane-His pioneering contribution to shall ever be remembered. In his demise s lost a great son.

**EWS** 

lasting Peace to



UARIES

Tata

ZCZC PRI NAT BEN NEWDEL DEL'53 TATA-PRESIDENT

NEW DELHI, NOV 29 (PTI) THE PRESIDENT, DR. SHANKER DAYAL SHARMA, TODAY EXPRESSED SHOCK AND GRIEF AT THE PASSING AWAY OF PRESIDENT CONDOLES DEATH OF TATA

TATA. THE PRESIDENT SAID, WOULD ALWAYS BE REMEMBERED HIS PATRIOTIC SERVICES IN DIVERSE FIELDS OF NATIONAL VICTION, PARTICULARLY IN THE SPHERES OF INDUSTRIAL J R D TATA.

AVIATION, TECHNICAL EDUCATION AND SCIENTIFIC FINANCIAL TIMES, LONDON 30 NOV 1993 SAFATI BHAWAN COMMUNICATION SAID. OF ONE OF THE WEALTHIEST FAMILIES IN

JRD Tata: symbol of the Indian spirit of enterprise By Stean Wapsty in New Delh

If J R D Tata, the urbane industrialist the urbane industrialist stars who headed Tata for the country and was secured a spirit, died yesterday aged secural spirit, and secural spirit, died yesterday aged secural spirit, and secural

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THE INDEPENDENT 30 NOV. 1993 'JRD was like a God to our sportsmen'

HIM AS ONE E

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A Sports Reporter

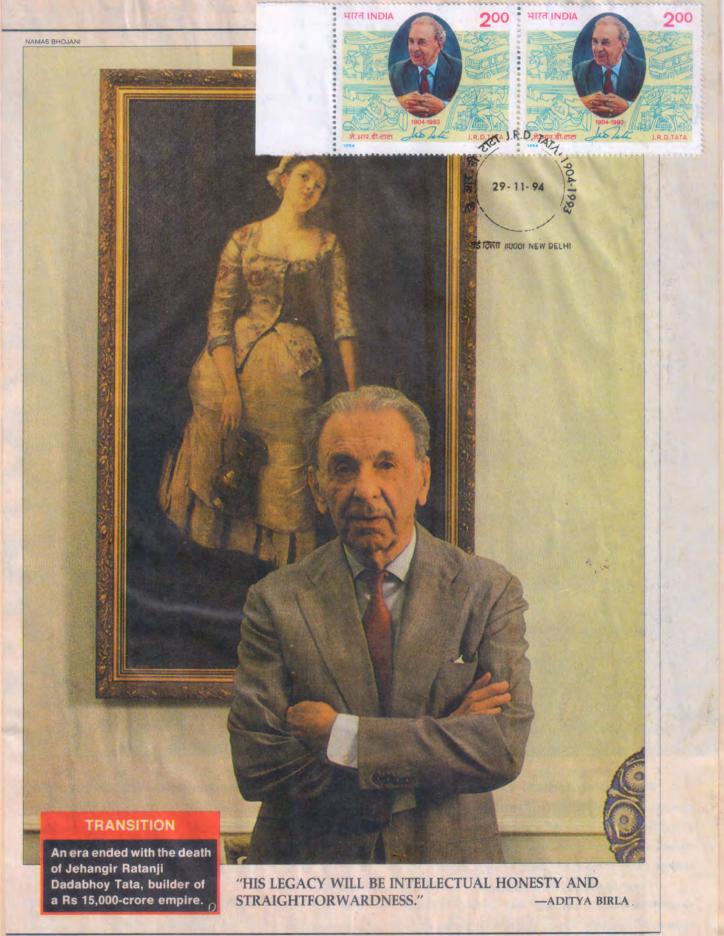
J R D Tata was a multi-faceted personality who made a tremendous contribution not only to industry but to sport as Well. His encouragement to sport and in the sportspersons resulted in the House of Tatas becoming the premier institute among commercial firms in various fields of sport, Administrators as well as Sportsmen from the Tata Sports club, of which JRD was a founder member, paid glowing iributes to the man. Following are the reaction

some eminent men Tata Sport

Ford of Inc

ss city of Ja rejecting s all he coul uelty of c re for the s at "Tal servers in m of the Bournvill t block/





What would you like your epitaph to say? I haven't got such a high opinion of what I have done. I've only got a high opinion of what I've hoped to or tried to do. In most cases, I did what I thought was the best I could. But that is not enough and it doesn't deserve national recognition. And, therefore, that brings up the epitaph ...

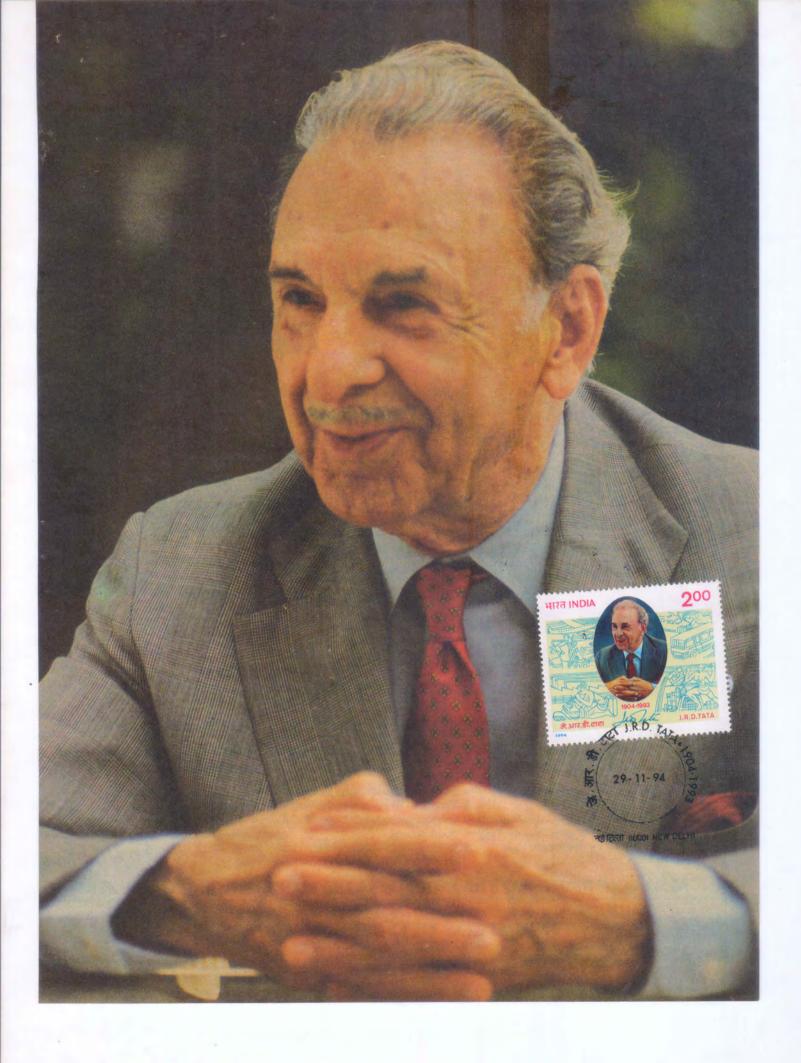
# his best

That does not mean I succeeded every

time in doing something that could not have been done better -JRDTATA

M A N E C K D A V A R

SUPERSTAR VIDEO LA



ndustrialists hardly make for heroes. They are, for the most, dull, colourless men with the zeroes on their balance sheets as their only marks of distinction. Some gain notoriety by their ruthless manipulation of the system or the emasculation of all those who dare to challenge their hegemony. Some are servile factorums of politicians, their success predicated on the political longevity of their masters. Most contribute little except to their own coffers and numbered Swiss bank accounts. Hardly the stuff of legend.

Yet the only time I have asked anyone for an autograph, it was an industrialist. Though it would be facetious to classify Jehangir Ratanji Dadabhoy Tata as purely a man devoted to business and industry. He is a unique phenomenon in the corporate firmament.

His is a life multi-faceted and well lived. At 88 now, his years have just begun to sit heavily on him. Just

when he has hung up भारत INDIA is faced with ungainly his flagship company. heirs realise the need strengthen the always uous Tata hold over t diverse companies. effort has also provide own tremors. His imm ate task, in the twiligh his life, is to leave behind the entity he so assiduously nurtured and part-created - of course he would not have it any other way - with the aid of his col-

leagues.

This interview, to disappoint the prurient, is not about the controversies in the House of Tatas. It is on a much higher plane, not

because there was any reluctance to talk about it, but because the life of JRD Tata is far larger in its scope than the companies with which he shares his name. There was not enough time in the two hours spent with him to compress the canvas which is JRD – industrialist, aviator, corporate statesman and above all, a humanist and patriot,

deeply concerned over the state of the nation and willing, not to sermonise, but to do his bit.

And underlying his deep emotional attachment to the poor and his commitment to improving their lot, is his charm. Charm not the slightest tarnished by age. Charm accentuated by modesty over his contribution. Charm which has inspired fierce loyalty amongst those who work for him (sorry, with him).

This is by no means a complete JRD interview. To capture the total essence of the man would take days. These are just the views of a man on the most exciting economic period of our country. With a few personal glimpses thrown in.

This interview, reproduced largely verbatim, was conducted on April 27, 1992 in JRD's office in Bombay House with TISCO vice-chairman Sharokh Sabavala present.

While addressing the convocation of the Bombay sense that I understand it – a country, the bulk of whose population is somewhat deprived of education, health and money. We may hope that the success of the reforms which have been recently introduced with the approval of the prime minister and mainly on the advice of the finance minister, will succeed. But how long will it take to have an effect on the population?

## In your speech you mentioned 2030 AD, that gives us another 30 years.

■ If the present trend of economic reforms continues, 2030 is not very far away. If today we have a backward nation – backward for the bulk of its population – it is because in all the rich nations there is no such thing as illiteracy. There is a very high standard of school-going and then university, which we don't have here. We have very good universities, we have good IITs, we have schools, of course, but not in the villages. I have been occasionally to villages where I see a beginning being made – like an



Pioneer pilot: JRD on the 30th anniversary of his historic launch of civil aviation in India

said that India would still be one of the poorest nations by the year 2030 AD. Do you still subscribe to this view?

■ Yes. But poorest compared to what nation? First of all, our population keeps increasing and our standards of education are not very high. So when you say poorest, I presume you mean poorest in the open school near Navsari. So by the year 2030, there will be a change if the same reforms are tried and are successful. But we will still be a poorer country. So the answer is yes and no.

I don't think there will be a higher standard of education, though there might be hope for a higher standard of literacy. But today, this

question of literacy is of importance in India, not in Europe or America or even in most of the new countries of Asia, leave alone Japan. For example, I happen to know that approximately four northern states of India -Rajasthan, UP, MP, Bihar - contain about 40 per cent of our population. This means about 300 million. In those states, today, out of every 100 girls born, 90 will never go to school. Illiteracy is something that almost exists for women. For men, literacy would be 43 per cent. On the other hand, in Kerala, there is virtually already 100 per cent literacy. I am a great devotee of the idea that India, or any state, must have education for progress. At the start of all education, what you need to be is literate. You can't start with illiteracy.

Then we have our own problems of language as they do in Europe. where they have a variety and almost the same number of languages we have. So 40 years, or 38 years from now, I have no doubt, that if we don't have a catastrophe of any kind, political or otherwise, which I don't visualise, there will be considerable improvement in education. Without this, there will be no change in our economic or social conditions.

Do you feel vindicated by

the economic policies of this government?

Oh yes! Since the times of Mr Nehru when socialism or so-called socialism, for it never was socialism, was introduced and therefore the socialism that was inflicted on us, not deliberately - I been

speaking out against it. Our prime minister then, Mr Nehru, was a true believer in socialist methods, which were mainly inspired by Russia. He was a great admirer of Russia and their idea of quick economic

progress through socialism. thought he might do the same thing here and so he followed their industrial policy. Mr Nehru even got annoyed with me because on one occasion while I spoke to him, I advocated that the public sector must make profit. because the whole idea of the public sector was that the money invested would bring

returns and this would be channelised for further progress, further industrialisation. When I mentioned that it would be a failure of socialism if the public sector in India didn't make a profit, Mr Nehru was annoyed with me for using the word profit. He told me at that time, that in his opinion profit was a dirty word. Now things have changed a lot and even people who may tag themselves as Nehruvian are no longer of the extreme socialist view of Mr Nehru. So though there will be

progress, years is not going to make a big difference to social progress.

Especially with what has happened in the last 35 years.

 During the last years, there has been some progress obviously, but very slow, much too

slow. And, of course, the problem is population; the biggest obstacle to progress.

Do you see a connection between literacy and population

When I mentioned that it would be a failure of socialism if the public sector in India didn't make a profit, Mr Nehru was annoyed with me for using the word profit. He told me, at that time, that in his opinion profit was a dirty word.

control? clear relationship between literacy and fertility. A state with a high degree of literacy like Kerala also has the lowest birth rate in India.

and those like Rajasthan Bihar or Uttar Pradesh which has the largest degree of illiteracy, also has the

> You had mentioned

largest birth rate.

■ There is a

your biographer, "Never once has any prime minister asked me what I thought of the economic policy of the country". Has this prime minister ascertained your

No. Not in the sense of ... I don't attend any conferences. Yes I did, for example, attend a conference organised by the governor on the disposal of waste in Bombay. At my age of 87, 88, I am very unlikely to be invited for consultation of the condition of the country. So the answer is no. Even earlier, my colleagues in Tatas, outstanding men like John Matthai were invited. At one time he was managing director of Tata Steel, he was an outstanding man and of course he was borrowed' by Mr Nehru, first as minister for railways, funnily enough. From there, he became the finance minister. Then, when he disagreed with Mr Nehru over the creation of the Planning Commission which he treated as a set of fifth wheels to the coach, he resigned to come back to us. In those days and since, we have had people who were very able, educated people, more educated than I am, whose voices were heard. For instance, the voice of Mr Palkhivala on the budget is heard every year. I have not been asked particularly by this prime minister or even by Mr Rajiv Gandhi or anybody before. Not even Mrs Gandhi. I would see her at intervals and I



Of two minds? JRD with **Pandit Nehru** 

would be strugagainst gling this wrong kind of socialism, but the fact that while I was struggling against it, (in hindsight) I was at least pleased with myself that the without knowledge or with the little knowledge T had, I was advocating for or against the right thing.



Forward thinker: An industrialist with foresight

In your biography, there is a substantial amount devoted to your relationship with both Jawaharlal Nehru and Gandhi, but there is not much as far as Rajiv Gandhi is concerned. No. For the simple reason that

while I was delighted at his becoming prime minister - he was a young element, he was a modern man who believed in technology and science - Mr Rajiv Gandhi had one characteristic for which maybe I even admired him. He wanted the views of young people, he wanted the cooperation of young people and I was an old man. Though, I did (advise him) at some meetings. When he attended the meeting of Assocham (Associated Chambers of Commerce) on one occasion, I even attacked him. Attacked him in a very polite way, on the lack of adequate action on population (control). He just smiled at me and seemed to agree and said that everything possible would be done. I pointed out, this thing I told you about the women in northern India, that there were young girls who would be illiterate for the rest of their lives. I told him that surely every one of those four states - which at that time were Congress states and therefore one would imagine that the Congress policies would have some influence there, I said, Mr Prime Minister, influence and not compulsion - surely there are ways in which the party can influence its divisions. and surely on education and literacy they would listen to the leaders of the Congress. I said there are ways in other which political influence can be exercised, through budgets, through policies of government.

So only such rare occasions did I put forward my point of view. Not that I was

being asked, for even on that occasion Mr Gandhi didn't ask anything, I took it upon myself to express my views. I think that answers your question. It was the same with Mrs Gandhi. Mr Sabavala attended meetings with Mrs Gandhi and myself and I think somewhere I mentioned in my biography that when she lost interest, she started fiddling and opening envelopes and removing letters and beginning to read them. So, therefore, right down to Mrs Gandhi, although Mrs Gandhi and her father, Mr Nehru, I think respected my views as that of a modern man, but he must have thought that from an economic point of view. I was a backward fellow who still believed in laissez faire and Mrs Gandhi wasn't interested in the views of individuals.

In that same chapter where you said that no prime minister has asked for your advice, y o u 've expressed some scepticism about reforms and said that let's wait and see whether the bureaucrats will allow its implementation. Now it's been almost a year since the biography,

Socialism is a god-given benefaction to bureaucrats because, who runs the country, except the bureaucracy, if it is not a country like America or India in the future. or even England, where the private sector or individuals can play very important roles.

what is your feeling, what do you see around you now?

■ The major bureaucrats, the really educated ones, like Mr Manmohan Singh, who has the background of being an economist and bureaucrat - these people understand. The younger group, I think they understand too. I have great respect for the Indian bureaucrats' intellectual capacities. I find them, always found them, very intelligent, very knowledgeable. But of course they have their own views and I can well understand that socialism is a god-given benefaction to bureaucrats because, who runs the country, except the bureaucracy, if it is not a country like America or India in the future, or even England, where the private sector or individuals can play very important roles.

In fact, on the economic front, it is the private operators, industry or industrialists that set the progress of the economy or the lack of progress. We saw what happened in Russia where in technology or science they were very advanced. That was a typical result of not socialism, but of the kind of economic management that the Russians accepted. That was giving the bureaucrats power. Because they were all bureaucrats. You might say that Gorbachev, until he became the president, was himself a bureaucrat. Until you have a man like Gorbachev, and today perhaps Yeltsin, who learnt by themselves or

realised that what they had learnt to do and accept was wrong (you cannot change). The same thing, I think, is happening or has happened in India. I can sense when I talk to bureaucrats, as to how enlightened they are. Look, a typical, top-class bureaucrat is a director of Tatas now. Mr B G Deshmukh, who was, you might

say, the chief bureaucrat in the days of Mrs Gandhi. He ended his term and we invited him to join us and today he is the director of Tatas. I can see the way he talks and the way his mind works. If all our were like Mr bureaucrats Deshmukh with his kind of thinking, there would have been much further progress. But there is so much of the older bureaucracy which has been so conditioned. I used to say and still say that progress in this country requires the dismantling of the bulk of the bureaucracy. That is what is being done. By the Congress, by the finance minister, by the prime minister, it is being done. The role of the bureaucrats is to administer or to express in action the policies of the masters - the electorate. This is already happening now. I have no doubt about it.

#### What role do you think your group will play in this new environment?

■ It will play the same role that it

has played all along. What is the difference? During the socialist regime, when we had naturally slowed down, it didn't interfere with our progress. With the investments that we made, it didn't interfere with the growth of Tata Steel, didn't interfere with the fact that we got into the fertiliser industry as soon as the politicians allowed us. I don't know whether you know, but today Tatas are the biggest tea-growers in the world. The same thing will happen in the truck industry. We are the

leaders in India, though not in the world. In India, the socialism from Mr Nehru onwards, did not prevent us from being leaders the moment we had the opportunity, like in the case of trucks. And incidentally, we must recognise that it was a government minister who encouraged us to go into trucks. T T Krishnamachari, who was quite an

enlightened politician. He was also an SOB, but a very able man. Even Mr Nehru encouraged us to double the size of Jamshedpur. He even came to Jamshedpur. So there is going to be no change because that's all we've been trying to do all

#### There is going to be definite help in what you've been trying to do all along.

■ Yes, of course. As I said, we were not into tea. There are literally hundreds of other companies that are in the tea business. Why have we become the leaders? Take, for instance, Tata Chemicals. In its own way, it is a leader. If for instance, you take the fact that Tatas were entrusted with the single biggest project in India today, that is the development of the petrochemical company in Haldia. I think the answer to your question is that we continue to do what we can, expand where we can, encourage new technology, new progress. If you talk to Mr Ratan Tata, you will find that he

What are the specific ways and means which you have introduced to perpetuate this value system?

■ This goes back to the days of Jamshetji Tata . He inaugurated and created the value system that the Tata companies follow. Right from the start, from the time I had any say in the firm and ultimately became the chairman in 1938 - now it's 50, 60 years - I have been an unvielding believer in not only the adoption of, but the adherence to, a high value system. And therefore, so far as I was concerned, as the chairman of the group, and until 1972 don't forget I was the head of the managing agency, and all the policies of the companies were settled by the managing agents. All that has changed now, but I've found no difficulty or resistance from the group of companies, large and small, to the value system created by Jamshetji Tata and his successors, Sir Dorab Tata and myself. Therefore, the system has continued.

You know, only the other day I



Fighting socialism: With Mrs Gandhi and Rajiv Gandhi

is a great believer in using technology, much more than I, because I'm too old to understand all the ramifications of technology.

You've claimed that it is the shared value system that has bound your various companies together?

■ Well, yes.

was in Lonavla. We have one of the lakes as part of the hydro-electric system that Jamshetji Tata had conceived. It was a part of the programme of Jamshetji Tata who believed that electricity was one of the main forces of economic progress. Electricity, science and steel, to all of which he devoted the last 10 or 15 years of his life. In Lonavla, I spent some time in an enterprise at the Tata Hydro Electric lake, which fascinated me although I knew about it. The Tata Electric company is doing this work to help villagers get into fish farming and to revive the mahseer. I'm not a fisherman, I wouldn't know how to use a fishing rod but the mabseer was a great fish which existed in the north of India and was gradually becoming extinct. But the point is that the mahseer is part of the fish industry in our country and fish is an important economic activity. You might ask, why are the Tata Hydro Electric companies spending money, why do they employ people, why do they subsidise village endeavours? Because this is a part of our value system. If it is something that enhances the profitable activities of the people, we don't need to have share-holders or a board of directors to tell us. I took no part in this. I knew about these activities at Lonavla because I remember seeing it the first time, about 25 years ago. And it continued.

them. That's all part of our value system.

Another form of the value system is to keep high ethical and business standards. I've advocated it, I've even created a chair of ethics. So it's something that has always interested me. I'm prepared to believe that in some cases some of our companies, large and small. have not adhered to our values.

Sometimes I get complaints, I get people writing to me that this company or that company is not following your value system. Usually these are some simple things to do with an apartment. For instance, sometimes people rent an apartment and do not return it.

there been anv Have instances when your value systems have clashed with the government or the bureaucracy. Has it come in the way of the growth of your group?

Not one bit.

promise). I mentioned it in one or two instances that it's never been so even in the days of the licence or permit Raj as they called it. It didn't come in the way of our getting licences for projects which were economically sound and required by the country.

#### Where does your personal motivation come from, as far as a value system is concerned?

■ I really don't know how to answer that. First of all, from a young age, when I was in college in France, before I joined business here, at the age of 20 or so in 1925, I had a leftist instinct in me. In fact, I was totally against communism because it was a form of social government management, economic management, all kinds of management by the state which they based on force and compulsion. For some reason maybe, because I was half-French, and France had been in two wars, I was instinctively democratic. I didn't have to, but I went into the Let me put it this way, with French army, not because of a law.

Yes, if I had been a purely French citizen I would have been compelled to go into the army. I was only half-French.

But still I went. I decided, and I was encouraged by my father, to go into the And army. French strangely enough, I was put in a regiment where the bulk of the soldiers were Algerians. They, incidentally, knew more French than I did. So even there, though I was an Indian I didn't know too much about Indian conditions as I lived abroad, I realised the

of democracy. importance Therefore, maybe from then on or even earlier, the answer is that I was a democrat. Somehow, I felt the need to be interested, to take part in helping people.

Does your motivation stem from the fact that you have very

little interest in money?



A consensus man: With Darbari Seth of Tata Chemicals

I was very much impressed by the man who was in charge over there. Not a very high officer. But what impressed me more was not that we had employed a capable man but that he was enthusiastic about what he was doing. He was enthusiastic about the help he was giving the villagers and the response that he was getting from the business environment in the past....

Oh, in the past, you mean in the days of socialism. Not a bit even then.

For example, licences, where certain business houses may have resorted to some means to obtain licences...

I still believe, we didn't (com-

Yes, I don't know why. But it is a fact that I appreciated the value of money and I would have liked to have had money. I thought at first that as a successor, in some ways of the Tatas, and the Tata way of life, there would be more money for me to spend. I was interested in motorcars. I was interested in owning an aeroplane. But I never thought of owning an aeroplane till much later. I was never interested in money, except as a useful instrument of fulfilling my needs.

I'll give you a small instance of something that upset me. Not only did I disapprove, but I reacted adversely to it. I used to play golf where you have these little boys as caddies and agewallas. They work for you and you pay them and give a tip. I remember a few instances, won't mention any names, where a group of players were very rich men. The caddies used to tell us that the men used to bet Rs 1000 for every hole. (And I hope they gave good tips.) But they themselves (the caddies) were shocked that money meant to little to these young men, that they didn't mind putting Rs 5000 on a stroke. This kind of thing horrified me. Money is a wonderful thing and I'd have loved to be a multi-millionaire, provided it helped others, it supported others. I don't mean that it should

be charity. Yes, I believe in charity. In fact, what else could one do? But at least it should not be something that is totally unrelated to the kind of life other people lead. I used to get upset. That may be a negative aspect of my character which made me feel that the wish to

accumulate money was something wrong in the kind of economic and social society we live in.

Are you a gambling person yourself?

■ I have felt, quite therefore. irrationally about that gambling, making money through gambling is something not quite honest. It was wrong, it may not have been so, but that was my reaction. So I have never been a gambler. Secondly, as a businessman could have become quite rich. If I wanted to play the market, I could have

presumably, no less than others, become quite rich in my own way.

#### Aren't you quite rich in your own way?

■ No ... No. I'll tell you. An interesting thing has happened. I never had any wealth. My father could have been a rich man but he had five children and he was a bit of a spendthrift towards his wife and children. He himself retired without wealth. In fact, my father died in debt. In debt mostly to his own relatives, Sir Dorab Tata and Sir Ratan Tata. Which it was my

duty to repay. The point is that I myself had wealth all these years. Yes, I accumulated something from the fees that I got (as director) and something from small amounts that I did have when I was young. But that was inconsequential.

I became rich only in the last few years. About 21 or

22 years ago, my wife and I had bought an apartment. We bought it between the two of us for about Rs 5 lakh. Maybe it was her Rs 5 lakh and my Rs 5 lakh - say Rs 5 to Rs 10 lakh. That apartment we never used. It

Money is a wonderful thing and I'd have loved to be a multi-millionaire, provided it helped others, that may be a negative aspect of my character which made me feel that the wish accumulate to money was something wrong in the kind of economic and social society we live in.

was a nice duplex apartment Cumballa Hill in Sterling apartments. She and I thought that in our old age we would retire there. So we rented it to the German government who turned it into a habitat for their consulate. And that's been going on for 21 years. When we found that we were never going to shift as we were now in an

old house, well built, belonging to an old Parsi lady, whose heirs seemed to admire me and told me not worry about losing the house until two months after I died, I thought, why do I want to keep the apartment? I knew that real estate values were high, and I thought we'd sell it, my wife and I. And it sold for Rs 4 crore. That was the first time I had anything like crores.

Or even a large number of lakhs. So what do we do with it? Out of the Rs 4 crore, the government took some of it straight away. So the first thing that my wife and I did was to pay something like Rs 50 lakh on capital gains. But still we had something like net Rs 3.5 crore left. Fortunately, my wife agreed with my views, that we don't have long to live and what are we going to do with the money? We don't need money. We have a home to stay in. I've been lent a car by the firm, actually not by the firm, by the hotel (Taj Mahal). I was chairman of the hotel for so long.

Now this is where the value system comes in. I told you of my views about illiterate girls in northern India. The women of India, compared to the men, unlike other countries, are disadvantaged and deprived. They have to accept an inferior way of life, and so what I have decided to do with my wife's and my good fortune, unexpected fortune and a fortune that I resent-



**Progressive visionary: JRD** sees a new economic order for India

ed, because I said it's wrong that something we paid Rs 5 to Rs 10 lakh for, how the hell can people pay us Rs 4 crore for it. But anyway, it offended my social sense. So I said, let us at least return it to the

people. By the way, that is one of the value concepts in Tatas. I've myself referred to it in speeches. Tatas have made money. their companies have made money, out of the labour of the workers, in a sense, out of poor. the Therefore, what comes from the people should,

wherever possible, go back to the people. And the fact is that the majority of the ownership of Tata Sons, the parent company, belongs to charity. To which we have now added in a small way. The money that my wife and I have realised, I have decided to put into a trust. I want to work for the good of women and children.

A charitable life: Returning

money to the needy

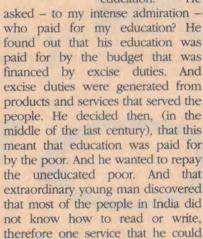
The answer is that I've never been interested in money for spending, although I'd love to have a good car. I've never bought an expensive car. Once, when I was young, I bought a small sports car but it would be considered very cheap today.

#### Talking of charity, what is the vision which today guides the Tatas in their social activities?

■ Education. And health. Most of the charities of Tatas have gone either into colleges or hospitals. The Tata Memorial Hospital: it was not my money, I was too poor for that, but Sir Dorab Tata put so much into it. Jamshetji Tata made money as a mill owner. He had two sons. He decided that two-thirds of the money would go to his sons, and that one-third would be left for education. He created, out of his own money, the Indian Institute of Science at Bangalore. And that concept is still there.

I've received many awards - but the one award I've been proud of is the Dadabhai Naoroji. Dadabhai Naoroji died many years

ago. He was a member of Parliament in England, if you please. Dadabhai Naoroji did one thing that I was proud of (being associated with) when I got the award. When that grand man was about 20 years old, he got a college education in Bombay. He was very proud of that education.



render, because of his education, was to teach the young, disadvantaged, poor people to read and write. He did an extraordinary thing. He went house to house and asked the owners if they objected to him visiting them, using their porches or the stairs or the garden to teach children how to read and write. To me, it is

something incredible. That is why, of all the awards, including the Bharat Ratna, I am most proud of the 1988 Dadabhai Naoroji Award.

#### In your biography, you have, in a sense, bemoaned the fact that you have not had a formal education.

■ I mentioned that and I felt sorry. But mind you, what could it do for me now and what it could have done. I wanted to be an engineer, I wanted to create. Well, I became a pilot, creating at least an

#### Talking about the airline, if today you were in charge of Air-India, what would your priorities be?

■ Service, quality of service, quality of equipment. The priority would be to be on time, to be punctual. In that we were very good at first. When AI International started its operations abroad, I was almost violent in my insistence on being on time. I used to insist on being informed in my office if there was any long-distance flight that was more than 15 minutes late. What is the use of an airline where you pay a fabulous sum and don't get to the destination on time? This is what is happening in India, whether it is Air-India or Indian Airlines. There is no longer that guilt that it is a crime to take money from people to go fast from here to London, if you

then delay the flight. Sometimes the delay longer than the flight. The same with Indian Airlines.

What do you think has been your personal weakness which you'd like to conquer? You're prone to be angry sometimes.

■ We all get angry sometimes. I'm not angry with

Tatas have made of the out money, labour of the workers, sense, out of poor. Therefore, what comes from the people should, wherever possible, go back to the people.

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others, I'm more angry with myself. I've made mistakes like others. Yes, I'm impatient. I'm impatient with the government, with the electric power if it breaks down. I'm impatient with anything that is through neglect. Or through stupidity. I've been more impatient at times than I should be, or more angry that things are not as they should be.

### Is that because you are a perfectionist?

Yes, I've heard (people say) that and I think it's right. I've been angry that it is our Indian trait but our young people seem to be satisfied with achieving less or being less ourselves than what we can be or can achieve. We accept second-class or second-rate things. To me, I have been almost obsessed and that's what causes disaffection. If we make a car or a truck, it must be the best possible. If you run anything, as a business or even not a business, do it to the best. I always advise people to strive for excellence, but I feel in order to achieve excellence, you must first pursue perfection. They go together. If I was flying an aeroplane, I would want to be perfect. In fact, I nearly killed myself within a few weeks of my getting a licence. I decided I wanted to be a first-class pilot and I read that first you have to be an aerobatic pilot. But I had nobody to teach me. So I learnt from books. Fortunately, I had the good sense and intelligence to practice aerobatics from sufficient height. And so when I got into trouble, it was at 8000 feet when I spun down to 2000 feet. If I had not stopped spinning and remembered what the book said, I'd have hit the ground. So perfectionism saved me but nearly got me into trouble.

### Sometimes you are also indecisive?

■ Yes and no. Not indecisive knowingly. If you are indecisive it means that you don't know. But then have you taken the trouble to find out why and what needs to be done? What does it mean to be indecisive? Not to know whether to take a decision or taking the wrong decision — I've made some mistakes that way.

For instance, in the airline, my associates down the line wanted me to buy a bigger aeroplane and I felt that it was too early and so I bought the smaller aeroplane. Because I wasn't sure. We might lose money heavily on the bigger plane. I think they accused me of being indecisive because I did not accept their advice. I might have made some mistakes during my career but was this due to indecision? (Turning to Sabavala): What do you think? You have worked with me.

Sabavala: As far as I am concerned, his greatest weakness is his gut instinct, almost invariably impeccable, which he allows to be diluted by his colleagues.

## How do you answer that? Is it because you are too much of a democrat?

■ Yes, but I did it deliberately. If you're the head of a big firm like Tatas, which is not very big by international standards, but certainly the biggest in India, you've got to make important decisions. Decisions that

then all right, I am a consensus man and I go by the view of others as far as possible. I feel I haven't suffered from it and on the whole I may have missed doing a few things, I might have done more. But, at least, I haven't made the firm go wrong. So yes, it may be that.

## What would you like your epitaph to say?

■ I think one should take into account... for instance I have received a number of awards, decorations or what you will call them and I've said on every occasion that I really didn't deserve them. In none did I feel like that more than the Bharat Ratna. Yes, I would say that a man like Satyajit Ray, Mother Teresa or Dr Homi Bhabha. A big award or recognition must be compatible to the quality of service. Maybe that is the answer to your question that I haven't got such a high opinion of what I have done. I've only got a high opinion of what I'm

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what I



Steady flight: JRD recreates his Karachi - Bombay flight 50 years later

affect the share-holders, the employees, that affect the success or the failure of the enterprise. Who am I to be so sure of myself? And I've always managed to surround myself with able and knowledgeable men. Therefore, yes, if I think a thing can be done in a particular way, and my colleagues advise me not to it now, But that is not enough and it doesn't deserve national recognition. And, therefore, that brings up the epitaph... 'He did his best'. Maybe that's all that I did, I did my best, what I thought was my best. It is not a bad epitaph. That does not mean I succeeded every time in doing something that could not have been done better. G

JRD TATA

## "Let us go anywhere Is IR.D. TA. I do not care where

n the end he did not fail himself in death either. In a rare introspective moment a few years ago, he had told his biographer, Russi Lala, that he would like to die outside India. When asked why, his reply surprised even Lala: "All the four chairmen of Tata Sons before me died abroad so it will be in keeping with that tradition," he said matter- of-factly. "Besides, it would be less of a bother for people here." And when the end came on a cold Sunday night last week in a Geneva public hospital, JRD Tata would have had the satisfaction of having realised both his wishes.

Though the finance minister, Manmohan Singh, flew down for the prayer service in Bombay, and though it was attended by close to a 1,000 people, it was a subdued affair. No lengthy speeches, no noisy public funeral that would have befitted a man of his stature.

The funeral on Friday afternoon at Paris' Pere-Lachaise cemetery in the eastern part of the city was a largely familyand-close-friends affair. Simone Tata, Ratan Tata, Darbari Seth and Ajit Kerkar were the only ones who flew down specially, apart from close friend and Bombay Dyeing chairman Nusli Wadia, and the minister of external affairs, Salman Khurshid who came down to represent the government of India. Jeh, as every one present there called him, would have loved the lack of fanfare.

"I don't know why," JRD said in a 1987 interview, "although I amfull of fun, there is no doubt that in poetry, for instance, it is the more tragic things and death which appeal to me." And there was one poem in particular, by the brooding French 19th-century genius Charles Baudelaire that he liked quoting from memory called 'O Death': 'Let us go anywhere I do not care where So long as it will be/different from this/awful place we are in now." Pere-Lachaise is probably closest to his liking. For, apart from the fact that his entire family lies buried there, this cemetery on the eastern side of Paris is among the most beautiful in

the world-some 115 acres of serene treelined rolling hills. Besides, for a man who counted every big-time Indian business and political family among his friends, he is not doing too badly in his death. Interred alongside are hundreds of celebrities, both

French and foreign: Chopin, Moliere, Oscar Wilde, Marcel Proust, Apollinaire, Balzac, Delacroix, Isadora Duncan and, of course, the biggest tourist attraction of them all, rock legend Jim Morrison.

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But to some there was a tinge of irony in



the fact that he chose Paris as his last resting place. For, despite being born in Paris to a French mother, and despite having spent much of his childhood there, and despite the immense possibilities that France offered to him as a young man, compared to India's grinding poverty, he renounced his French citizenship in 1929. Describing his early years in Bombay in the 1920s, he told his biographer Lala, "I had two personalities. I was an anti-British Indian and I was little more of a Frenchman than an Indian because French was my language." In fact, he was well into his 20s before he mastered English.

But for a man of such staggering achievements, the lack of formal education was an abiding regret all his life. He wanted to study engineering at Cambridge, but being the eldest son in a family of three brothers and two sisters, his father would not hear of it. And JRD explained the reasons to biographer Lala in a statement that would make any high-flying Tata executive of the present day cringe, "Father decided that a college degree was not essential for a career in Tatas and summoned me to India. This decision is one I've regretted throughout my life which caused me to have a long-lasting inferiority complex."

It was a thought that bothered him very

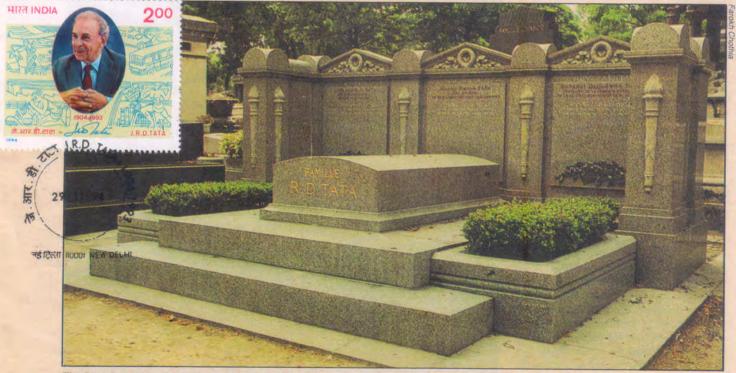
much and he was quite candid in admitting it. When the Bombay University awarded him a doctorate in 1981, he chose education as the main theme of his address. But he prefaced his speech in a typically modest way saying, "Having had no university education, I would certainly not have the courage to make education the main theme of my remarks. However, I hope that I may be excused."

JRD was 24 when he was appointed to Tata Sons, the holding company of the then small textile-electricity and steel group. He was 34 when he took over as chairman in 1938, and in a career spanning nearly seven decades JRD's life traversed almost the entire lifetime of modern Indian industrial establishment and, in a larger context, the modern Indian nation itself.

A tage 21, fresh after military service in the French army, he joined Tatas as an apprentice. His father provided him a small desk in the office of John Peterson, the then Scottish director of Tata Steel, in the newly built Bombay House in 1925. No sooner had he joined than JRD found himself in the middle of a massive exercise launched by his father to lobby the then British government in India to stop the dumping of cheap steel from countries like Belgium and

England. A bill to protect the domestic steel industry (there was only one company) when introduced received a mixed response. Motilal Nehru and Jinnah supported it, the British-dominated trade associations opposed it, while the labour leaders like N.M. Joshi and Chaman Lal, even in those days, wanted Tata Steel nationalised. It eventually went through and a 15 per cent tariff on import was indeed imposed. For R.D. Tata it was a battle won, and for JRD it was the baptism for larger battles of ideas and ideologies that lay ahead, involving the government and his sense of free enterprise and social justice.

It took him nearly three years of intense government lobbying, including some string-pulling with the then viceroy, Lord Willingdon, to get Tata Aviation Service (the predecessor of both Air India and Indian Airlines) off the ground, in September 1932. ACC came in 1936, Tata Chemicals in 1929, Telco in 1945, Voltas in 1954, Tata Tea in 1962, TCS in 1968, and so on. When he took over as chairman of Tata Sons in 1938, there were 13 companies in the group, and the flagship Tata Steel that year produced over a million tonnes of steel, though the turnover was less than Rs. 16 crore. Last year, there were more than a 100 companies in the group, in areas ranging from software



The Pere-Lachaise cemetery in Paris where the Tata family lie alongside the mighty and the powerful from history





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to shipping, from pharmaceuticals to perfumes, from cement to chemicals, from electricity to electronics, and from tea to trucks. The Tatas are now easily the single-largest industrial house in the country with a turnover last year of over Rs.15,000 crore and assets that were worth close to Rs.7,500 crore.

Despite such outstanding achievements, he remained rather modest and self-effacing when talking about them. Fifteen years ago, talking to *Business India*, in the magazine's first cover story, when he was still very much at the helm of affairs at Bombay House, he dismissed a question of being one of the most successful

Indian managers ever, saying, "I think you are inclined to give me credit for more than I deserve. Perhaps, I deserve some credit. Also, I had the luck to come into the firm that already had, right at its inception, good ideals and principles and good professional management. So, throughout my career, except in the airline business, my role was a supporting one — encouraging and egging on people, ensuring management recruitment and succession — rather than direct, personal management."

But his peers are less than charitable in tolerating his modesty. Says Keshub Mahindra who's known him for over four decades, "I always got the feeling that he was in many ways unaware of the importance of what he had achieved in his long



The founder of Air India was a pioneering aviator, having piloted the Leopard Moth from Karachi to Bombay in 1932, 1962 and 1982

career." His greatest quality, he says, was to build a team of professional managers and give them the kind of freedom and autonomy under which they prospered and did well.

arbari Seth, for example, was in his early 20s when JRD hand-picked him to run Tata Chemicals at Mithapur, which he eventually transformed into the empire that it is today. Sumant Moolgaoker did the same, first at ACC and then at Telco. Russi Mody performed the feat at Tisco. Ajit Kerkar was just 35 when he was put in charge of the one hotel company called Indian Hotels in the late '60s. In less than 25 years he transformed it into India's largest hotel chain with over 50 properties all over

the country.

Says he, "He was the kind of chairman any professional manager should have. He laid down the broad policies but never interfered with the day-to-day working. Even those areas where he and the board did not agree with me, like the proposal to set up hotels in Goa in the early '70s, he allowed us to do it through other companies. He never imposed his own will on anything. That was his greatness."

But of all the businesses that he created and nurtured, his favourite one was ironically, the company that was

also the source of his biggest hurt and anguish. To a question in *Business India*'s founding issue 15 years ago, about what he considered to be his proudest achievement, his answer was typically modest, "I don't know whether the word 'proud' is correct. But I think, because it so happened that I founded it, in my view, Air India. Not that I can take full credit for it, but I led it all these years and I think it is quite a national asset."

The interview was done a few months after the then prime minister, Morarji Desai, in his moment of pique over JRD's support of Mrs Gandhi, failed to reappoint him as chairman of Air India. JRD, at that time, graciously refused to give vent to his obviously hurt feelings in the *Business India* interview. But talking to a newspaper early

this year he poured out his anguish, "It was," he said, "the biggest moral and mental setback I had ever to suffer. I remember saying somewhere that I felt like a parent who had lost his favourite child. I was not feeling upset so much for no longer being the chief executive, as I was sad to see the quality of Air India's service, which I had assiduously built up over the years to a high standard, slide rapidly downhill."

Air India was also the reason why his growing friendship with the other industrial titan of this century, G.D. Birla, suddenly cooled off in the late '40s. JRD, who was by

then running Tata Airlines, tried to dissuade Birla from starting his own airline called Bharat Airways on the ground that increasing competition would kill the nascent industry. "You will remember," Tata wrote to Birla in August 1946, "that on more than one occasion in the past you expressed in clear terms the view that it should be the policy of leading business firms in India not to add to the many difficulties already facing all of us by entering into competition with each other."

Birla replied back: "If my firm has decided to enter this new field, it is purely on patriotic grounds. I don't take the view, as you do, that for many years to come there will be room only for a few persons. India is such a big country and the demand is so large that there is ample room for all the newcom-

ers." But they need not have bothered: the government nationalised both the airlines in less than six years. But the two giants never really got to being good friends after that.

Air India was also the cause of the first crack in JRD's close friendship with Jawaharlal Nehru. Both referred to each other by their first names and for JRD, Nehru of the pre-Independence period was 'the knight in shining armour who would bring us freedom and lead us to a bright new world'. But the Nehru of the post-Independence period was a vastly different man in JRD's eyes. One of his first acts as prime minister, in the early '50s, was to nationalise Air India, the company that was closer to Tata's heart than any of his other creations. Talking to his shareholders at their last annual general meeting in 1953 he said he was "grieved"

that this venture to which I devoted so much thought, energy and time and for the success of which I have held such high hopes, has come to this end." Though he was bitter about the whole episode he rather graciously took up Nehru's offer to continue as Air India's chairman. Though he did not earn any salary, he devoted a considerable number of hours every day at the Air India headquarters in Bombay, shaping the airline according to his expansive vision for nearly 25 years, before Morarji Desai forced him out.

Nehru followed up Air India's national-

man and had become the prime minister, India would have followed a different path, and we could have been in a better economy than we have today."

rs Indira Gandhi, JRD found, was no better, with policies like bank nationalisation and the MRTP Act. "I believe that there has been a real confusion of thought in regard to the true nature and the extent of the economic power about which so much fear and suspicion, genuine or politically convenient, have been expressed," an anguished JRD told Tata Steel shareholders in August



At ACC's first board meeting in 1936: a creator of both companies and managers

isation with the Industry Policy Resolution of 1956, which sought to further curtail free progress in the country. The same year, another prosperous Tata company, the New India Assurance Company, was nationalised by the government. And in the next few years, things got so bad that for a while (in the late '50s) JRD briefly flirted with the idea of joining the Swatantra Party formed by C. Rajagopalachari, as an alternative to the Congress and the Communist Party of India. Nehru was furious and blew up at Jehangir, as he called him, saying, "You have no business to do that." Years later JRD would say, "Nehru was an ignoramus in economic matters and he insisted on the business of socialism. I knew I was totally out of tune with him and he knew that I was totally out of tune with him." And later, he even said, "If Sardar Patel was a younger

1972. "Deprived of the right to decide what and how much to produce, what prices to charge, how much to borrow, what shares to issue and at what price, what wages and bonus to pay, what executives to employ and what salaries to pay them, and in some cases, what dividends to distribute, directors and top management, from the chairman down, have no economic power in our country. Taking my own case, I doubt that there is anywhere in the world outside India any industrial executive, in charge of a major enterprise, with less real power than I have."

And all this, he said later, was responsible for sluggish Tata growth in the three decades following Independence. In 1978, he told *Business India*, "If Telco had been allowed to develop as it should have been, I have no doubt we'd be making a car in

India. And a Tata car would have been as dominant as the Tata truck is today. If Tisco had been allowed, it would be making 4 million tonnes of steel worth thousands of crores. And if we had been allowed, we would have put up the largest integrated fertiliser plant in the world in Tata Chemicals. But the conditions were different."

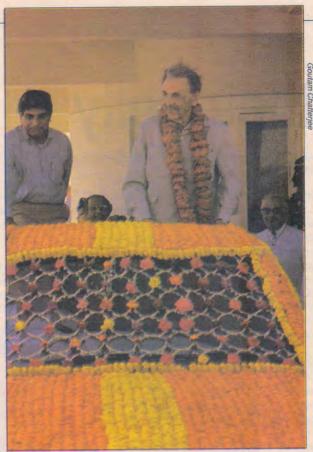
But having outlived all the control-minded prime ministers into the era of liberalisation brought about by Narasimha Rao, he told an interviewer early this year, "Well I'm happy it has happened in my lifetime, at least. Perhaps, I should feel vindicated. I always knew that the socialism which we had adopted, which was based on the British Fabian philosophy, would eventually fail. But its suddenness surprised me."

Another happening which he quite anticipated in the autumn of his life was the one that led to the ouster of his friend of 53 years, Russi Mody, from the group. And now that he is no more, the fear that is expressed in many circles is that,

like Mody, the other Tata chieftains — like Darbari Seth and Ajit Kerkar — would also try to exert their authority and refuse to accept orders from JRD's chosen successor, Ratan Tata. Kerkar, for one, is confident that none of this will ever happen. "In fact the group will now get closer," he says. Adds Nusli Wadia, "Ratan Tata has his own vision for the group and there is never any doubt that he will hold it together."

But there are others who believe that in the current liberalised economic atmosphere the directors in the group will have to work much harder than they ever had to, to keep the group together. They give a simple example of how there are at least three companies in the group — Tisco, Tata Chemicals, and ACC — all of whom are setting up huge cement capacities. Each of the men who control these companies, of course, wants to maximise both turnover and profit, but at each other's expense, something which JRD probably would have frowned upon in his active days.

"It does not make economic sense for a group to have companies competing with each other after making such huge investments," warns a source, who's been close to the Tatas for a long time. "If these



With Ratan Tata: can he hold the group together?

aberrations are not sorted out, things could get difficult in the future." Then, there are many who believe that things would have been far smoother if JRD had decided on his succession plan a few years earlier, rather than in the late '80s. "That way, tough decisions would have been taken while JRD was still firmly in control, making the transition to the much younger Ratan easier," says a senior Tata official.

t is a debatable point. And even if it was right, there is no doubt that it would have been a minor aberration in the huge legacy that JRD has left behind. For men like Nusli Wadia and Keshub Mahindra, however, his hugely successful management style was but a small part of JRD's greatness. "Apart from his grand vision, it is the humility, the principles and the values that he lived by which made him a giant," says Mahindra.

For nearly fifty years of his life he lived in a rented bungalow on Bombay's Altamount Road. His ailing wife, Thelma, still lives there, while his only surviving younger sister, Rodabeh, who is also very ill, lives in a suite at the Taj Mahal Hotel. JRD did not have children of his own, but it was not an uncommon sight to see him playing with

the large number of servants children that lived in his compound. Except for flying planes and driving fast cars in his youth, he was not given to much of material wealth. He sold the only house he owned, a flat in Sterling Apartments on Bombay's Peddar Road for nearly Rs.4 crore two years ago, and that money was invested in a trust called the JRD Tata and the Thelma Tata Trust, the money from which goes towards educating tribal women in Madhya Pradesh and Gujarat.

What also made him stand out among other corporate giants was his good sense of humour. Way back in 1958, in reply to a letter from G.D. Birla (saying that he should give up smoking, alcohol and coffee as suggested by two European doctors), JRD wrote back saying, "I have given up nicotine, and hardly ever drink coffee or alcohol. According to others, I should give up meat. What I would like best to give up is work! I note with some relief that neither Professor Hochrein-

nor nor Dr Schleicher have condemned sex too!"

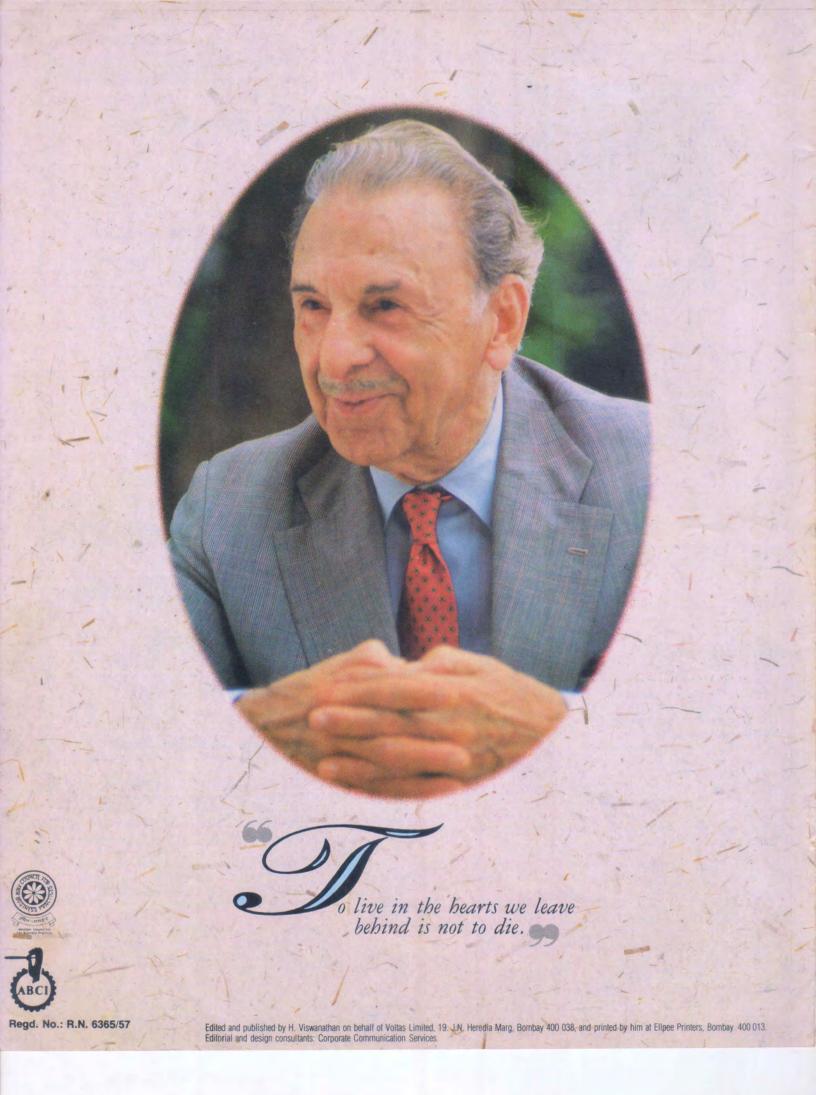
And soon after he was told that he was awarded the Bharat Ratna early last year, he made it a point to invite friends for dinner to the tony Bombay restaurant called Jewel of India, saying "The Jewel of India would like to invite you for dinner to the Jewel of India." That sense of humour did not escape him, even in his last days in bed in the Geneva hospital. He would tell the nurses, who used to apologise for having to shift him up and down in bed, "I am used to the ups and downs in life."

The humour was in direct contrast to the many brooding poems that he jotted down in a red leather scrap book, that he meticulously maintained since the 1920s. One of them called 'Identity' was copied as many as 60 years ago, and reads:

Somewhere in desolate wind-swept space in twilight-land, in no-man's land Two hurrying shapes met face to face and bade each other stand.

"And who are you?" cried one shape Shuddering in the gleaming light. "I know not," said the second shape "I only died last night."

■ N.RADHAKRISHNAN with A.B.RAVI



## JRD TATA - 1904-1993



# "Get the best people, and then set then iree." beralisation had occurred guesses and the construction of the cons

a few months back:

Ian't there a sense of irony, as far as you are concerned Mr Tata, that liberalisation of the country's economy has come about after you, perhaps the most vocal critic of, our socialistic policies, have effectively retired from leading the destray of the largest business house?

Well, I'm happy it has happened in my lifetime at least, and therefore I don't feel the irony of it. Perhaps I could feel vindicated.

Did you ever foresees such an error of liberalisation?

Yes, Ultimately I always knew that the Socialism which we had adopted, which was base which we had adopted, which was base within we had always to be a support of the socialism which we had adopted, which it is similar to what the Russians tried to achieve, but they did it the extreme way by adopting Communism. And if it failed in segrent a society as Russia and its sat-liltes in Eastern Europe, I knew hat the Indian experiment too was earing its end. But it subdemess.











#### **A Chronicle**

1904, July 29—Birth in Paris
1904. July 29—Birth in Paris
1908—The Tatas purchase a house on the beach of Hardelot in France
where a young IRD is enthralled by the aviator Louis Bleriot who becomes
his neighbour
1900-17—The Ianally alternates between Bombay and Paris and Tata attends Cathedral School when in Bombay
1917-18—The Ianally resides at Yokohama to be with Ratanji Tata. At the
end of the First World War, the family moves to France
1923—Loses his mother Sooni and spends a year in a crammer in England
prior to seeking admission in Cambridge
1924—Drafted into the French Army for a year as a new conscription law
comes into force in France

1924—Drafted into the French Army for a year as a new conscription law comes into force in France 1923—Joins Tatas as an unpaid apprentice 1928—Joins Tatas as an unpaid apprentice 1928—Interists his father's directorship in Tata Sons. 1929—Renounces French Citizenship 1928, February 10—Secures a pilot's license, the first in India 1930 December—Marries Thelma Vicaji 1930 December—Marries Thelma Vicaji 1932 October 15—Tata Aviation Service inaugurated with JRD flying between Karachi and Bombay 1935, July 26—Appointed chairman of Tata Sons 1935, July 26—Appointed chairman of Tata Sons 1946—1930 July 26—1940 Digna Grant School Chairman of Tata Sons 1944—1930 July 26—1940 Digna Grant School Chairman of Tata Sons 1944—1930 July 26—1940 Digna Grant School Chairman of Tata Sons 1944—1930 July 26—1940 Digna Grant School Chairman of Tata Sons 1944—1930 July 26—1940 Digna Grant School Chairman of Tata Sons 1944—1930 July 26—1940 Digna Grant School Chairman of Tata Sons 1944—1930 July 26—1940 Digna Grant School Chairman of Tata Sons 1944—1930 July 26—1940 Digna Grant School Chairman of Tata Sons 1944—1940 July 26—1940 Digna Grant School Chairman of Tata Sons 1944—1940 July 26—1940 Digna Grant School Chairman of Tata Sons 1944—1940 Digna Grant School Chairman of Tata Sons

1938, July 26—Appointed chairman of Tata Sons
1942 August - Attends the Congress session in Bombay where Quit India
resolution was passed
1944—IRD turns down proposal of knighthood, draws up the Bombay
Plan and sets up the IRD Tata Trust
1945—Initiates the setting up of the TIFR
1953, August 1—Air India nationalised, Tata appointed chairman
1962, October 18—Re-enacted solo flight Karachi-Bombay to commemorate 30th anniversary of Air India
1982, October 18—Re-enacted Karachi-Bombay flight to mark golden jubilee of Indian civil aviation
1983 January—Bestowed with the rank of commander of the French Legion of Honour
1984—Awarded the Bessemer Medal of the Institute of Metals, London
1981, March 25—Steps down from chairmanship of Tata Sons
1982, January 26—Awarded Bharat Ratna

## A many-splendoured life

"YOU KNOW something? I do not like work. I like to be interpretent to the work. I like to be interpretent to the work at weak, the comment was drafted into the French Leving for work a week, the comment was remarkably tongue-in-cheek.

However, ever since a flier-neighbour in a beach house in France fired the imagination of young leh, his first love has been flying. Of the experience, he such a fire the live of you were humble to ally along the his first love has been flying. Of the experience, he and his wife soon became at family and his wife soon became at a family and his wife soon became at family and his wife soon the same and his wife soon to will an impact the wife soon of the wife and his wife soon the same and hadden and his wife soon the same and had his wife soon

#### Flying high

That decision led to the formation of the Tata Aviation Service, lat-

## THE LEGEND

On the man who made the Tata name something to reckon with in Indian industry

WHEN Jehangir Ratanji Dadabhoy Tata— Jeh to friends— an-nounced his resignation from the chairmanship of Tata Sons Limited, the longest reign in Indian corporate history came to an end. With it, an era came to an end. But the legend lives

Invariably, it is the new that corners attention. Not so when the old is JRD Tata. When the chairman of Tata Son Limited handed over the reins of a Rs 10,000 crore empire to nephew Ratan Tata, an era in Indian capitalism came to an end. And logically, the media should have gone to town on the inheritor. Instead, a complete reversal took place: every newspaper in the country wrote about 87-year-old JRD, his life, his philosophy and his contribution to Indian industry. Nothing unusual really, when you examine the phenomenon. The media had only done what it never tires of. Singing hosannas

of the legend.

The admiration is well-deserved. The only businessman comparable with JRD since independence has perhaps been G D Birla, whose industrial empire was far larger than that of the Tatas. But the Birlas have been fragmented since. While the Tatas have moved leagues ahead. This, despite the fact that G D Birla had the nation's leaders very much on his side, as opposed to JRD who had them only as friends. Mahatma Gandhi would hold his prayer meetings at the Delhi residence of G D Birla, which has the dubious dis-tinction of also being the place where the Mahatma was assassinated. Not surprisingly, Birla's association with national leaders was often seen as the factor which helped his business grow. The Tatas, on the other hand, maintained a

forced distance, living in Bombay as they did. Time and again, JRD has spared absolutely no words to pulverise Nehru's brand of socialism. Although a great admirer of Panditji (JRD has admitted to calling him a knight in shining armour), he told the Weekly in an interview some years ago that, "There was no question of any kind of interaction or re-lationship between the two of us, except the inanely social one. Where we would talk of the giant pandas he had received from China. Or some other rubbish like that.'

Apparently, nothing improved with Mrs Indira Gandhi in power. "She would doodle or pointedly ignore me while I spoke, cutting open envelopes and pulling out letters," said JRD in the same interview. It was only when Rajiv Gandhi became prime minister that the Tatas were given an ear. The Tatas, mind you.

"Raijy is not interested in an old man like me. He believes in youth. So, in the Tatas, he sends for Ratan...," he said, "In a way, I am sorry. But I understand. You don't call a man who is 82 years old and expect your young team to work with his ideas."

But JRD never tired of attacking Nehruvian socialism nor did he ever miss the op-portunity to demolish the licence-permit raj. In a widely quoted interview to *Time* magazine's Edward W Desmond in August last year, he described Nehru's socialism as "an economic dictatorship by the government."

With such strong views and opinions, it is hardly surprising that his group of companies stand apart from the rest. And it isn't surprising either that he held such views.

Born in 1904, shortly after Jamshedji the founder of the Tata business, passed away, JRD was destined to take over one day. His father was a Parsi and mother French. As soon as he finished his schooling in Paris at the Janson Besailly and at the Cathedral High School in Bombay, he joined the French army and was posted in Algeria. At 22, he was



ime and again, JRD has spared absolutely no words to pulverise Nehru's brand of socialism. Although a great admirer of Panditil he once said, "There was no question of any kind of interaction or relationship between the two of us, except the inanely social one. Where we would talk of the giant pandas he had received from China. Or some other rubbish like that." Apparently, nothing improved with Mrs Indira

Gandhi in power. "She would doodle or pointedly ignore me while I spoke, cutting open envelopes and pulling out letters," said JRD. It was only when Rajiv Gandhi became prime minister that the Tatas were given an ear. The Tatas, mind you. Not JRD.

brought back to India and placed under the charge of a Scotsman, John Peterson, then the managing director of Tata Steel. Peterson's instructions were simple: JRD was to be included in every aspect of business that Peterson handled.

When Nowrosji Sak latvala, then the chairman of Tata, died, JRD was elected in his place. At the time he was 34. What he did was typical of the man. JRD immediately gave up the chairmanship of most Tata companies and began to induct diverse talent to run his companies. It was a style that was to later go into the building of several formidable careers like those of Darbari Seth and the late Suman Moolgaokar.

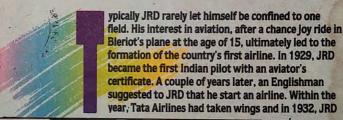
Typically too, JRD rarely let himself be confined to one field. His interest in aviation, after a chance joy ride in Bleriot's plane at the age of 15, ultimately led to the formation of the country's first airline. In 1929, IRD became the first Indian pilot with an aviator's certificate. A couple of years later, an En-

glishman suggested to JRD that he start an airline. Within the year, Tata Airlines had taken wings and in 1932, IRD was in a Puss-Moth carrying mail from Karachi to Bombay. Fifty years later, by the time he repeated his feat, years later, by the time he repeated his feat, Tata Airlines had long been turned into Air India. By 1978, he had been booted out as chairman of the airline by Morarji Desai and all he could do was look at the airline he gave birth to with nostalgia.

Now, of course, almost everything for him has moved into the realm of nostalgia. It is for Ratan Tata to look after his legacy. To strengthen his spirit of adventure and enterpreparation.

trepreneurship.

Many years ago, someone happened to ask JRD what would happen to the Tata companies once he was not available to guide them, to unify them. He reflected on the question and finally remarked that they would perhaps go their own separate ways. But of course, he added, it all depends on the lead-





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