

DREAM ON SOLUTIONS SERVICE AGREEMENT

This Service Agreement ("Agreement") is entered into by and between DreamOnSolutions, operating as a sole proprietorship (hereinafter referred to as the "Service Provider"), and the orthodontist or dentist who will benefit from the digital orthodontic treatment planning services (hereinafter referred to as the "Service Recipient"), under the terms and conditions set forth below.

1. SUBJECT AND SCOPE OF THE AGREEMENT

This Agreement governs the principles of clear aligner treatment planning consultancy, case analyses, and one-on-one training services provided remotely by the Service Provider to the Service Recipient. The service does not include diagnosis, direct treatment, or any communication with patients.

2. DESCRIPTION AND LIMITATIONS OF THE SERVICE

2.1. The Service Provider offers digital consultancy and clinical training related to the clear aligner planning process to the Service Recipient.

2.2. The service is not considered a healthcare service provided to a patient. The full responsibility lies with the Service Recipient, who makes the final clinical decisions.

3. OBLIGATIONS OF THE PARTIES

3.1. Service Provider:

- Ensures that the digital planning provided is scientifically valid and technically competent.
- Complies with confidentiality and data security principles.
- Is responsible for delivering the planning service on time.

3.2. Service Recipient:

- Is responsible for ensuring that the shared patient data is used in compliance with legal permissions.
- Is responsible for evaluating the clinical appropriateness of the digital plan received.

4. PAYMENTS AND INVOICING

4.1. Service fees are paid on a per-case basis according to predefined rates. Prices are inclusive of VAT.

4.2. Payments shall be made prior to the delivery of the service or according to a schedule mutually agreed upon by the parties.

4.3. The Service Provider issues invoices in accordance with applicable regulations.

5. CONFIDENTIALITY AND DATA SECURITY

5.1. Both parties agree that all patient and clinical data shared will be processed and stored in accordance with the applicable legislation, particularly the Turkish Law on the Protection of Personal Data (KVKK).

5.2. The Service Provider uses patient data solely for planning purposes and does not share it with third parties.

6. LIMITATION OF LIABILITY

6.1. The Service Provider cannot be held liable for treatment outcomes, patient compliance, or clinic operations.

6.2. The Service Recipient, being the party responsible for final clinical decisions and direct patient interaction, assumes all responsibility.

7. TERM AND TERMINATION OF THE AGREEMENT

7.1. This Agreement remains in effect until terminated in writing by either party.

7.2. In cases of misuse of the service, breach of confidentiality, or payment default, the Service Provider reserves the right to terminate the Agreement immediately.

8. DISPUTE RESOLUTION

8.1. The parties agree to seek mediation as a first step in resolving any disputes arising from this Agreement.

8.2. In case of unresolved disputes, the courts and enforcement offices of Istanbul shall have jurisdiction.

9. ENFORCEMENT

The parties are deemed to have accepted this Agreement by approving it in electronic form.

LEGAL DISCLAIMER

The consultations offered by DreamOnSolutions are intended solely for informational and professional development purposes. These sessions do not grant any official certificate, license, or clinical competency accreditation. Participation does not replace any formal legal or academic education.

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