

DREAM ON SOLUTIONS SERVICE AGREEMENT

This Service Agreement (“Agreement”) is entered into by and between **Dream On Solutions**, operating as a sole proprietorship (hereinafter referred to as the “Service Provider”), and the orthodontist or dentist receiving digital orthodontic treatment planning services (hereinafter referred to as the “Service Recipient”), under the terms and conditions set forth below.

1. SUBJECT AND SCOPE OF THE AGREEMENT

This Agreement regulates the principles of remote consultancy services for clear aligner treatment planning, case analysis, and one-on-one clinical training provided by the Service Provider to the Service Recipient. The service does not involve diagnosis, treatment application, or direct communication with patients.

2. DESCRIPTION AND LIMITATIONS OF THE SERVICE

2.1. The Service Provider shall offer digital consultancy and clinical education related to the clear aligner treatment planning process.

2.2. The service is not considered a direct healthcare service to the patient. Full responsibility for final clinical decisions rests with the Service Recipient.

3. OBLIGATIONS OF THE PARTIES

3.1. The Service Provider shall:

- Ensure the scientific accuracy and technical adequacy of the digital treatment plan.
- Comply with privacy and data security regulations.
- Deliver the planning services within the agreed timeframe.

3.2. The Service Recipient shall:

- Ensure that all patient data is shared in compliance with legal authorizations.
- Evaluate the clinical appropriateness of the digital plan provided.

4. PAYMENTS AND INVOICING

4.1. Service fees shall be paid on a per-case basis according to pre-defined rates, which include VAT.

4.2. The Service Recipient shall complete the payment prior to service delivery or in accordance with a mutually agreed schedule.

4.3. The Service Provider shall issue invoices in compliance with applicable tax regulations.

5. CONFIDENTIALITY AND DATA SECURITY

5.1. Both parties agree to process and store all shared patient and clinical data in accordance with the Personal Data Protection Law (KVKK) and other relevant legislation.

5.2. The Service Provider shall use patient data solely for treatment planning and shall not share it with third parties.

6. LIMITATION OF LIABILITY

6.1. The Service Provider shall not be held liable for the outcome of the treatment, patient compliance, or clinical operations.

6.2. The Service Recipient is solely responsible for final clinical decisions and all direct interactions with the patient.

7. TERM AND TERMINATION

7.1. This Agreement shall remain in effect until terminated in writing by either party.

7.2. In the event of misuse of the service, breach of confidentiality, or payment default, the Service Provider reserves the right to terminate the Agreement immediately.

8. DISPUTE RESOLUTION

8.1. The parties agree to seek amicable resolution in the event of any dispute arising from this Agreement.

8.2. In case of unresolved disputes, the jurisdiction shall lie with the Central Courts and Enforcement Offices of Istanbul, Turkey.

9. ENFORCEMENT

The parties are deemed to have accepted this Agreement by approving it in electronic form.

Disclaimer: The trainings provided by DreamOnSolutions are for informational and educational purposes only. These trainings do not grant any official certification, license, or clinical qualification. Participation does not substitute for formal academic or regulatory training.