

# Health Advocate

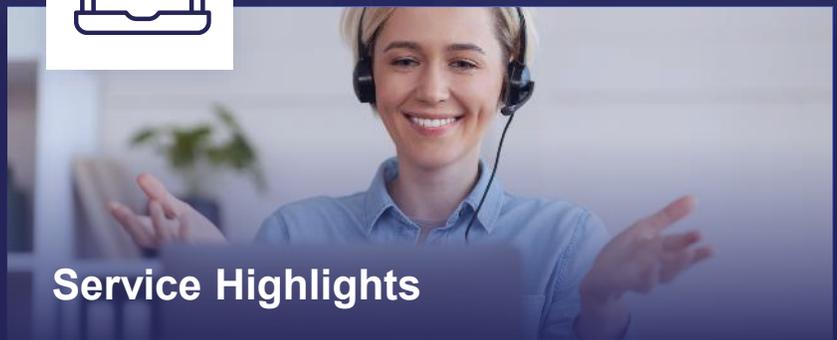
Health Advocates work with providers, insurers, and healthcare organizations to resolve clinical, administrative, and billing issues, saving patients time, money, and stress. Using claims and health data, we identify risks, close care gaps, and provide personalized, expert support tailored to each member's unique needs.

## What's Included

- Care Navigation
- Bill Negotiation
- Physician Search
- Coverage Review
- RX Assistance
- Coordinated Care

## Example Conditions Treated

- Costly Medical Bills
- Billing Confusion
- Insurance Coverage Issues
- Optimizing Care Options
- Care Coordination
- Bill Negotiation



## Service Highlights

- **Care Navigation:** Guides patients through the healthcare system, helping them make informed care decisions, coordinate appointments, and reduce stress by removing barriers to care.
- **Bill Negotiation:** Assists in negotiating medical bills with providers and insurance companies, identifying errors, and finding savings to lower out-of-pocket costs.
- **Physician Search:** Aids individuals in finding top healthcare providers, medical specialists, and Centers of Excellence that offer high-quality care. This includes identifying preferred providers within their insurance network, ensuring patients can access the best care available, whether for routine checkups or more specialized treatments.
- **Coverage Review:** Explains insurance coverage, identifies gaps, and explores alternative options like supplemental plans to optimize benefits.
- **Rx Assistance:** Supports patients with formulary issues, coverage questions, and finding affordable options through insurance & assistance programs.