

**Host, Bangbelly Cafe**

Full Time & Part Time Positions Available

Contract (4 months May 2019 to September 2019)

Compensation

\$12.25/ hour + Tips

Reports To

The Café Manager, Assistant Managers and Business Owners.

Job Overview

The Host is responsible for greeting all customers and for providing a positive customer experience. Reporting to the Café Manager, and Assistant Managers, the role includes, but is not limited to, inviting the public into the space, communicating the availability of tables, seating customers, maintaining an accurate wait-list, and assisting with general Front of House duties as required. The successful applicant will be a friendly, engaging individual, capable of interacting with customers in a manner that delivers the best possible experience.

Responsibilities and Duties

- Greet customers efficiently and in a friendly manner.
- Seat customers according to the first-come-first served rule, while maximizing the use of the dining room.
- Create and maintain an accurate wait-list.
- Maintain and foster positive relationships with customers and the general public.
- Help to maintain operational standards.
- Ensure the quality of customer experience by developing positive interpersonal relationships.
- Notify the Assistant Manager of supply and inventory requirements in a timely manner.
- Assist with ongoing FOH duties as required.

Qualifications

- Previous industry experience an asset.
- The ideal candidate will be a friendly, outgoing individual able to accurately seat customers, and maintain an accurate wait-list.
- Fully Graduated Driver's License a plus.
- The candidate must be able to stand for long periods of time, and must be able to safely lift 50 lbs unassisted.