

# Agile 101

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## Summary

During this one-day course, attendees will explore a bit of history and gain understanding of systems development from traditional to Lean and Agile methodologies. They will experience Affinity Mapping and identify existing system problems and possible solutions. They will consider the customer's voice for feedback loops necessary for continuous improvement.

Attendees will learn about The Five Dysfunctions of an unLean Enterprise and reflect on current business models. They will gain understanding for optimizing flow with Kanban method and Scrum framework implementations. Attendees will learn how to define, estimate and prioritize Stories in a Backlog and explore Scrum events and roles.

The course will conclude by addressing the challenges in scaling Scrum for a large enterprise, envisioning its future state, developing a roadmap and measuring for success.

## Topics Covered

- Looking Backwards and Moving Forwards – A history of systems development
  - Traditional Methods, Agile, Lean and Systems Thinking
- Why Agile, Why Now?
  - Affinity Mapping
  - Problem / Solution Identification
- Who's my customer and why does it matter?
  - Who's listening?
  - Persona Mapping
- Five Dysfunctions of an unLean Enterprise
- The Lean Enterprise Challenge
  - Exploiting current business models - Exploring new opportunities
- Kanban, Scrum and other Five Letter Words
- The Journey Ahead
  - Visioneering, Roadmapping, Implementation
- Distilling the Future with Backlogs
  - Identification, Estimation and Prioritization
- Optimizing Flow
- Addressing the Problems of Scaling
- What's Next?: Improving the Story
  - Choosing a Future State
  - Selecting Investment Opportunities
  - Measuring Success

## What Attendees Get

- Attendee workbook with Agile Manifesto and The Scrum Guide