

# Dustination Nova Scotia



## Our Unique Satisfaction Guarantee: For Our Residential Clients

At [Dustination Nova Scotia](http://DustinationNovaScotia.com) we understand that your home is more than just a living space—it's your sanctuary. We are committed to not only meeting but exceeding your expectations when it comes to maintaining a clean, comfortable environment. That's why we've crafted a **unique satisfaction guarantee** for our residential customers. This is our way of ensuring that every clean we perform is up to your standards and beyond.

## What Makes Our Guarantee Stand Out?

We offer a **100% satisfaction guarantee**—and then we go further with an **additional 10% guarantee**. This means if, for any reason, you are not fully satisfied with our cleaning services, we'll do everything we can to make it right. Not only will we correct the issue at no additional cost, but we will also refund 10% of your service fee as a token of our commitment to your satisfaction.

**(Exclusion: See Carpet & Upholstery Guarantee)**

## Here's How It Works:

**Initial Walkthrough:** When our cleaner/cleaning team arrives, we start with a quick walkthrough of your home to review any special requests or areas of focus. This helps us align with your expectations and ensures we address your priorities. We will take before photos of each space for quality assurance.

**Post-Clean Inspection:** After the clean, we perform a final inspection to guarantee everything has been taken care of. We will take after photos of each space for quality assurance. If you're present, we will invite you to review our work on the spot, so any issues can be addressed immediately.

**Follow-Up:** If you're unable to review the work immediately or something goes unnoticed, don't worry! You have **24 hours** to contact us if you're not completely satisfied. Our team will schedule a revisit to rectify any concerns at no extra charge.

**Additional 10% Guarantee:** If after the revisit you still aren't 100% satisfied, we will **refund 10% of your service fee**. This is our way of showing that your satisfaction is at the heart of everything we do.

## Requirements for the Guarantee

While our satisfaction guarantee is designed to protect our clients and ensure the highest standards, there are a few requirements to keep in mind:

**Timely Feedback:** We kindly ask that you reach out to us within **24 hours** of your service if you have any concerns. This allows us to promptly address any issues while the cleaning is still fresh, ensuring a more effective resolution.

**Clear Expectations:** During the initial walkthrough, please communicate any special areas of focus, preferences, or potential problem areas. This helps us tailor our service to your unique needs and expectations.

**Standard Services:** The satisfaction guarantee applies to our standard cleaning services. If additional services, like deep cleaning, or holiday decorations, are requested, the guarantee will cover these if properly communicated and scheduled in advance.

## Why We Offer This Guarantee

We pride ourselves on our **attention to detail** and **commitment to quality**, but more importantly, we value **trust** and **transparency** with our clients. Offering this guarantee is our way of demonstrating our confidence in the services we provide and building long-term relationships with our customers.

Your home should always feel like a clean, safe, and comfortable space. With our unique satisfaction guarantee, you can rest easy knowing that we stand behind every service we provide—because your peace of mind is our top priority.

Ready to experience our exceptional cleaning service? Contact us today to schedule your first clean and take advantage of our one-of-a-kind satisfaction guarantee!

[Dustination Nova Scotia](#)

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***"A world united in preserving our environment for future generations, igniting the spirit of adventure in our collective journey."***

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