DUSTINATIONNS.CA
902-801-8552

Dustination Nova
Scotia

Dustination
Nova
Nova Scotia

Payment Terms: Late payment fees, rescheduling and cancellations

Payment Due Date: Payment is due on receipt.

<u>Late Payment Interest Rate:</u> Invoices not paid within the 3 days will accrue interest at a rate of 3% per month on the outstanding balance, charged daily until the balance is paid

<u>Rescheduling:</u> Rescheduling with less than 24hrs notice will incur a \$40.00 fee to cover the employee's pay for lost time.

<u>Cancellations</u>: Cancellations must be made 48hrs in advance. Cancellations received less than 48hrs will be charged 50% of the agreed-upon cleaning fee.

<u>Payment Methods</u>: Accepted payment methods include cash, bank transfers, or other electronic payment methods specified by the company.

<u>Invoice Dispute Resolution:</u> Any disputes regarding invoices must be communicated in writing within 3 business days of receiving the invoice. The company will investigate and resolve disputes promptly.

<u>Collections Process:</u> In the event of non-payment, the company reserves the right to pursue collections actions, including but not limited to sending reminder notices, engaging collection agencies, or taking legal action to recover the outstanding debt.

<u>Communication Channels:</u> Clients are encouraged to communicate any issues or concerns regarding payment promptly to avoid late payment charges and maintain a positive business relationship.

Late Payment Fees Policy:

In Canada it is <u>legal</u> to charge late fees on overdue invoices either as a fixed penalty fee or by adding interest at the average bank rate plus 3%.

In Canada, your clients are only required to pay a late fee on their overdue invoice if they've approved the booking that lists this fee in your payment terms.

"A world united in preserving our environment for future generations, igniting the spirit of adventure in our collective journey."

Name	Contact Information
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