

Dear Mr. Etienne,

We would like to commend you for the excellent job on our home. My husband and I were not available to be with you during your inspection of our home and attic when you came to provide an estimate, but our daughter was highly impressed with your knowledge and professionalism. You provided her an "education in roofing" and she was able to relay most of the information to us, along with total confidence that your company should be hired to do the job.

We were delighted to see that the roofing crew took extreme care not to damage our landscaping and carefully collected all debris at the end of each day. Our property was left in excellent condition with no indications that a roof had been removed and a new one installed. Your workers arrived when we were told that they would be here and the job was completed promptly. Additionally, the crew was very polite and pleasant. The quality of their work was evident from the beginning, and we are completely pleased with the final result. Your recommendation that we use architectural shingles makes an unbelievable difference in how our house looks, and the new skylight makes quite an improvement. We were also impressed with the fact that the total cost for the job was exactly what you stated in the estimate you gave us.

In all aspects, we could not be more pleased with your craftsmanship and you can rest assured that we will be highly recommending you to all our friends and neighbors. You are also welcome to use our letter, or use us as a reference with future customers.

Sincerely,

*Mary & Tony Colucci*  
Mary and Tony Colucci

Sterling, VA.