

Hire Again:

Yes

Approximate Cost:

Description Of Work:

Replaced the roof on my house. Roof was formerly cedar shake, and we replaced it with shingle. Also replaced 5 skylights.

Member Comments:

Initial contact and estimate were simple and complete. They did not spend as much time with me explaining everything as some estimators did. But in the end, their estimate was simple, and provided similar quality as the estimator who spent all the time here. Cost was much lower than all of my other 4 estimates (40-50%). They also did not require me to pay anything until they had completed the work, very unusual nowadays, but a good thing. Work was done after hurricane season, so there was almost two months between scheduling and the work getting done, they attributed it to back order of shingles due to hurricane repair backlog from supplier. Crew was timely, and cleaned up after job. The crew misread their instructions and removed the shingles from a small gazebo that I had asked not to be removed (I requested not to remove to minimize total cost). They recognized their error, and they replaced the roof on the gazebo without charge (kudos). At the end of the job, I was satisfied with their work and would recommend them again. Good value for the cost. Since the job was done two years ago, I have had a small leak near a skylight in the roof. They came out immediately when I called and added more caulk around the flashing for the skylight. No charge for the repair, and I have not had any issues since, including the recent hurricane Hanna when we got 9-11" of rain.

Name: David Carlo

From the sales staff to the installers this company exceeded my expectations.

Name: Tom+Marie O'Neill

- It initially took longer than we thought, to get the roof completed.
- We thought it might be completed in early April. Weather + supplies were to blame for delays.
- When the roof was completed, the crew did an excellent job.
- I would highly recommend them to others.
- They did have to make a return trip because the end shingles were not ordered correctly. They replaced them when they arrived.
- Clean-up was excellent.
- Very professional workers.

Name: James Hoyt

You were on time. You did what you said you would do. All issues (1) were handled right away. Everyone was professional, all questions explained. You lived up to expectations and I have made 3 referrals to date.  
A great job

Workers were on time + finished the job in a timely manner.

I was initially concerned as shingles were being flung off the roof landing in my red bud tree, but no damage was done. It might for cleanup purposes if a tarp were laid down to catch any debris.