DoD Certificates not recognized on non-DoD computers.

Solution 1: Instructions to install DOD certs with an easy to use utility can be found here
http://go.usa.gov/3b5uk

Solution 2: Go to http://iase.disa.mil/pki-pke/getting_started/Pages/index.aspx Click the Windows or Mac button for instructions. We recommend Windows users click the "Non Administrator" download option.

Solution 3: Go to http://militarycac.com/dodcerts.htm, scroll down the page to download InstallRoot 3.16a and install the certificates. Steps to do this can also be found at: http://go.usa.gov/Wyah and at Volunteer Resources /Library/ Information Technology, DoDCertsDownload on the public website www.esgr.mil.