



# Introduction to Continuous Improvement

## Help your team understand their role in improving your business

### YOUR NEEDS

Helping your team members to understand techniques for business improvement and the role they play in driving ideas.

### OBJECTIVES

Understand the following topics:

- › Introduction to improvement techniques such as Rapid Improvement Events and Lean Six Sigma projects
- › Team member roles and responsibilities to drive improvement within business areas
- › The collection and use of data to identify and resolve problems.

### WHO IS IT AIMED AT

- › Any employee who you would like to identify improvement opportunities and understand techniques and tools that can be used to improve processes .

### PREREQUISITES

No pre-existing knowledge or skills required.

### BENEFITS TO YOUR ORGANISATION

- › A workforce empowered to recommend improvement ideas
- › An understanding of continuous improvement tools and techniques and their application
- › An understanding of the importance of data and methods to both collect and interpret it
- › A practical A3 Worksheet to enable delegates to return to the workplace and capture improvement ideas for consideration by management.

### ½ DAY WORKSHOP (25 delegates max.)

This ½ day workshop is designed to give delegates a broad understanding of the Continuous Improvement topic, and can act as preparation for more detailed improvement techniques and training if required.

During the session we will explore the roles and responsibilities that employees have to improve their working processes to the benefit of the business.

Techniques such as Rapid Improvement (for smaller, quickly remedied problems) and Lean Six Sigma (for more intensive problem resolution) will be introduced, with delegates encouraged to share their real improvement opportunity ideas.

The importance of data and its usage will be discussed, and practical examples used to highlight variation in all that we do within the working environment.

At the end of the workshop, delegates will receive an A3 Worksheet and be encouraged to return to the workplace and capture opportunities to put into practice the techniques covered.,



Price: £350 (up to 25 delegates)

For further information:

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