# Collaborative & Proactive Solutions

THIS IS HOW PROBLEMS GET SOLVED

**Moving From Power and** Control to Collaboration and Problem Solving Ross W. Greene, Ph.D.



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Pay more attention to **problems** (and solving them) rather than on concerning behaviors (and modifying them)

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Solve those problems collaboratively, not unilaterally (ask the kid)

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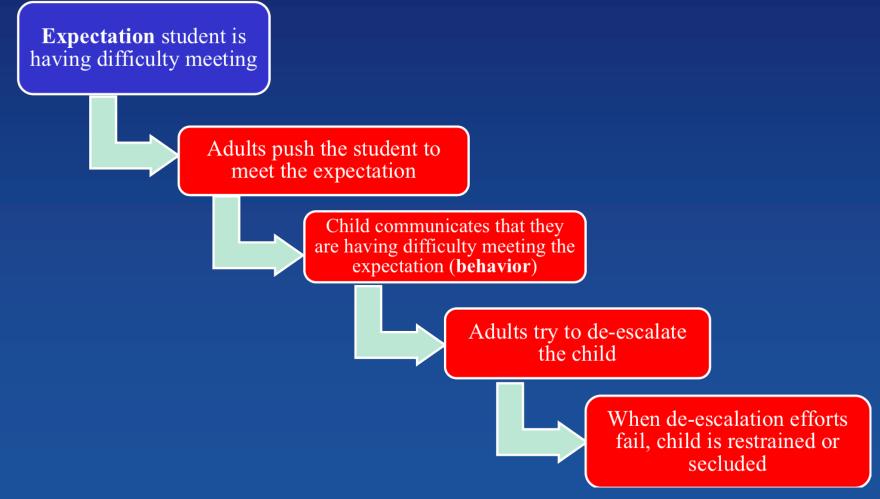


Solve those problems proactively, not reactively (don't be late)

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# SEQUENCE OF RESTRAINT & SECLUSION



# THE (non-exhaustive) LIST OF LATE

- Asking for help
- Take a break
- Calming corner
- Coping strategies
  - especially the ones teaching kids how to cope once they're already frustrated...90% should be helping kids anticipate and solve problems before they're frustrated
- De-escalating
- Restraint and seclusion
- Discipline referral
- Detention, suspension, expulsion, paddling



Change your vocabulary (Kids do well if they can, not kids do well if they wanna)

- Stop saying:
  - Attention-seeking
  - Manipulative
  - Coercive
  - Unmotivated
  - Limit-testing





Use the ALSUP more

ALSUP 2020

ASSESSMENT OF LAGGING SKILLS & UNSOLVED PROBLEMS

Collaborative & Proactive Solutions

### CHILD'S NAME

DATE

The ALSUP is intended for use as a **discussion guide** rather than as a freestanding check-list or rating scale. It should be used to identify specific lagging skills and unsolved problems that pertain to a particular child or adolescent.

### LAGGING SKILLS

This section will help you understand why the child is responding so maladaptively to problems and frustrations. Please note that these lagging skills are not the primary focal point of intervention. In other words, you won't be discussing the lagging skills with the student, nor will you be teaching most of the skills explicitly. The primary targets of intervention are the unsolved problems you'll be documenting in the next section.

| Difficulty maintaining focus   | Difficulty seeing "grays"/concrete, literal, black & white, thinking  |
|--|---|
| Difficulty handling transitions, shifting from one mindset<br>or task to another                                 | Difficulty taking into account situational factors that would<br>suggest the need to adjust a plan of action                    |
| Difficulty considering the likely outcomes or consequences<br>of actions (impulsive)                             | Inflexible, inaccurate interpretations/cognitive distortions or<br>biases (e.g., "Everyone's out to get me," "Nobody likes me)" |
| Difficulty persisting on challenging or tedious tasks  | Difficulty attending to or accurately interpreting social cues/<br>poor perception of social nuances                            |
| Difficulty considering a range of solutions to a problem   | Difficulty shifting from original idea, plan, or solution   |
| Difficulty expressing concerns, needs, or thoughts in words  | Difficulty appreciating how their behavior is affecting others  |
| Difficulty managing emotional response to frustration so as to think rationally                                  | Difficulty starting conversations, entering groups,<br>connecting with people/lacking other basic social skills                 |
| Chronic irritability and/or anxiety significantly impede<br>capacity for problem-solving or heighten frustration | Difficulty empathizing with others, appreciating another<br>person's perspective or point of view                               |
| Sensory/motor difficulties   | Difficulty handling unpredictability, ambiguity, uncertainty, novelty   |

### UNSOLVED PROBLEMS

Unsolved problems are the specific expectations a child is having difficulty meeting. The wording of an unsolved problem will translate directly into the words that you'll be using when you introduce an unsolved problem to the child when it comes time to solve the problem together. Poorly worded unsolved problems often cause the problem-solving process to deteriorate before it even gets started. Please reference the ALSUP Guide for guidance on the four guidelines for writing unsolved problems.

### SCHOOL/FACILITY PROMPTS:

Are there specific tasks/expectations the student is having difficulty completing or getting started on? Are there classmates this student is having difficulty getting along with in specific conditions? Are there tasks and activities this student is having difficulty moving from or to? Are there classes/activities the student is having difficulty attending/being on time to? As you think about the start of the day to the end, are there any other expectations the student has difficulty reliably meeting or that you find yourself frequently reminding the student about?

### HOME/CLINIC PROMPTS:

Are there chores/Hasks/activities the child is having difficulty completing or getting started on? Are there siblings/other children the child is having difficulty getting along with in specific conditions? Are there aspects of hygiene the child is having difficulty completing? Are there activities the child is having difficulty ending or tasks the child is having difficulty moving on to As you think about the start of the day to the end, are there any other expectations the child has difficulty reliably meeting or that you find yourself frequently reminding the child about?



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ASSESSMENT OF LAGGING SKILLS AND UNSOLVED PROBLEMS (ALSUP)

Focus on equity, not equality

Use Plan B a lot

# OPTIONS FOR HANDLING UNSOLVED PROBLEMS

PLAN A: Solve the problem unilaterally
PLAN B: Solve the problem collaboratively
PLAN C: Put the expectation on hold for now

# PLAN B

Solve the problem collaboratively

- Empathy Step Gather information from the child about what's hard about meeting the expectation
- 2. Define Adult Concerns Step Identify adult concerns
- 3. Invitation Step Collaborate on a solution that is realistic and mutually satisfactory

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Have more human moments

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# ADDITIONAL INFORMATION/RESOURCES



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