

---

Community Storehouse is a temporary help agency

**The intention of our services is to provide a temporary stopgap for you and your family.**

Our goal is to provide you with groceries while you seek more longterm forms of support for your family (i.e., other agencies, government programs, employment, budgeting, downsizing, etc). It is our ultimate goal for those who seek our services to become self-sufficient, although that is sometimes not applicable.

## Paperwork Requirements

**We require a valid, U.S. government issued photo ID and either a recent electric bill – OR – rental lease, if your electric is included in your rent.**

Our approval process is based on the totality of the information provided on the paperwork provided for you to complete, and determinations are made on a case-by-case basis.



---

## Lobby Hours

**Thursday's 11am until 3pm**

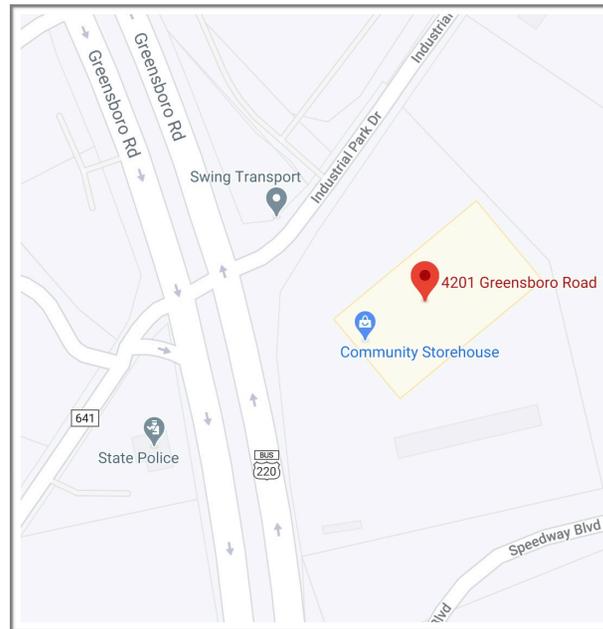
You may come once per month, on any Thursday within the month.

*EXPRESS PASS CLIENTS* are served after 12pm

*NEW CLIENTS* are processed after 1pm

**Call 2-1-1 for more information on food services near you**

It's free to call and works from cellphones as well as landline phones. 211 is a service that will connect you to other programs and pantries nearest to where you live.



---

# Client Information

**IMPORTANT INFORMATION ABOUT THE SERVICES WE PROVIDE**



**Our mission** is to feed those in need, reduce food waste, and educate the community on the issues of hunger and nutrition.

### **YOUR PERSONAL RESPONSIBILITY**

Our programs are setup to foster soft personal responsibility. You may be asked to complete certain tasks meant to better your quality of life, and bring proof of those actions, to continue receiving our services.

Anyone violating our standard of conduct while on campus, or found providing false information, will lose the privilege of receiving our services.

**Income and household information provided to us is always kept confidential, but is validated.**



### **When in doubt, throw it out**

**BUT FIRST ...**

Many items donated to us are from local grocers that have come too close to date to remain in the store. Many items have a 'best by' date, rather than an 'expiration' date, and some items that reach their expiration can be frozen to prolong life.

Follow USDA instructions on handling food, always consider an outer layer of frayed lettuce still holds a nice core and browned meat doesn't always mean it's bad. But when in doubt, throw it out.

### **Assistance with Medicaid**

Last year, more adults living in Virginia became eligible for Medicaid so, if you applied for Medicaid in the past and were denied, you may now be eligible.

**Our on-site partner for Medicaid Expansion Outreach can help you apply! Just let us know you're interested.**

For questions or more information, visit [www.coverva.org](http://www.coverva.org) or call Ann Walker: 276-732-0509.

