



For all sales both online and in person, payments are made via bulk payment process through PAYPAL. We will use the email you have under your Kids Klostet seller account when you registered unless you provide a new email address when you drop off your items. It takes approximately 5-8 days after buyer pick up (for online sales) and final day of sale (for in person events) for payments to launch from PAYPAL.

FOR ONLINE SALES:

- QUALITY ADJUSTMENTS TO PAYOUTS:** Quality is crucial to our sale's success, and we guarantee it. Buyers can review items for quality and request refunds at the venue or report issues via a 48-hour portal with photos uploaded that we review and deny or approve. If a quality issue is confirmed, the sale amount, a 40% commission, and a \$1.50 admin fee per item will be deducted. Photos of buyer-reported issues will be emailed to the seller group that had qc issues. We do not facilitate the return of these items, so strive for top quality when consigning.
- MISSING ITEMS/ISSUES FOUND AT HOME:** You are **REQUIRED** as per the consignor contract to bring 100% of the items you sold in the sale. Our process ensures every item brought to the venue is accounted for. We double and triple-check bags when items appear missing, using packing slips and computer programs to verify what each seller should bring. At drop-off, you confirm your item count. Sellers must review their sold inventory report, check off items as they pack at home for drop off, and sign the report for confirmation. If an item is unaccounted for at bag checks, it is considered not brought, follows the buyer refund policy and the seller penalty process.

FOR: North Carolina Online Sales Events

HOW YOU GET PAID

Automatic Base Commission	60-65%*
Sell 70% to 75% of your items in the sale with a minimum of 100 items entered in the sale	5%
Sell 85% or more of your items in the sale with a minimum of 100 items entered in the sale	5%
Work ONE 3 hour shift virtual or on-site	5%
Work TWO 3 hour shifts virtual or on-site	5%
POTENTIAL TOTAL EARNINGS:	85%

*Sell 68% or more with 75+ items
Entered and your base is 65%