HEAT PUMP AND AIR CONDITIONER DUCTLESS UNITS



UP TO 22.5 SEASONAL ENERGY-EFFICIENCY RATING WITH INVERTER TECHNOLOGY

AMBIENT OPERATING TEMPERATURE -25° C TO 50° C







Enjoy whole-home comfort with a Goodman® brand ductless heat pump or air conditioner.

Outdoor Heat Pump

Did you know that you could heat and cool your whole house with a ductless (also called mini-split) heat pump? Ductless solutions are versatile and minimal in design, creating opportunities for personalized heating and cooling solutions.

19 SERIES Models

The 19 Series is available as an air conditioner or heat pump model. Affordable and convenient, Goodman ductless systems offer quiet operation that will help enhance every day comfort.

21 SERIES, Single and Multi-Zone Models

The 21 Series models are designed to help provide an energy-efficient and affordable solution to help ensure year-round indoor comfort. Technologically advanced "Inverter" technology offers superior comfort while saving energy. The heat pump will even help keep you comfortable when the outside temperature is as low as - 25° C. The 21 Series also provide the ability to heat or cool up to four spaces independently with one outdoor unit.



Goodman® is one of the biggest names in home cooling, heating and energy-efficient home comfort.

So, no matter where you live or whether your home is small or large, Goodman probably has a solution to help keep your home comfortable.

Energy-Efficient

Goodman branded units are built with the variable-speed Inverter technology to gradually regulate indoor temperatures that may help to provide efficient and even temperature control all year long. They are an energy efficient and flexible solution to help regain control of your indoor comfort and help address a variety of heating and cooling challenges. With duct work not required, the conditioned air is delivered to you directly.

		19 Series	21 Series
	Cold Catalyst Filter – Absorbs harmful particles like formaldehyde and ammonia	•	•
TURBO	Turbo Mode – Helps to increase the heat pump's capacity to achieve desired temperature quickly	•	•
ZZZZ	Quiet Mode — Non-intrusive operation of the indoor unit by removing sounds and display	•	•
	Follow Me – Improved accuracy may be obtained by making your heat pump's remote act as the sensor. (Available on HP models only)	•	
***	Low temperature capacity – Unit has the ability to work in outdoor cold temperatures down to -25C (Available on HP models only)		•
	Aluminum heat exchanger with hydrophilic coating -Allows quicker water removal	•	•
	Anti-Cold – Preheat mode preheats indoor air for increased comfort	•	•
EC	Refrigerant Leakage Detection – Indoor unit has the ability to notify homeowner if there is a leak in the system.	•	•
	Louver Memory – Remembers your previous louver position, so you get the same louver angle consistently	•	•
	Auto-Restart – Equipped with auto-restart after a power loss	•	•



21 SERIES | SINGLE-ZONE HEAT PUMP

ENERGY-EFFICIENCY RATING UP TO 21.5 SEER AMBIENT OPERATING TEMPERATURE -25° C to 50° C

OUTDOOR UNIT SINGLE ZONE*					MSH123E21MCAA	MSH183E21MCAA	MSH243E21MCAA		
INDOOR WALL MOUNT UNIT* NEEP-18 P			**	MSH093E21AXAA	MSH123E21AXAA	MSH183E21AXAA	MSH243E21AXAA		
INDOOR DUCTED UNIT* NEEP-12K &		8K**	(for Multi-Zone only)	MST123E21ADAA	MST183E21ADAA	MST243E21ADAA			
INDOOR CASSETTE UNIT* NEEP-12K &			8K**		MST123E20ACAA	MST183E20ACAA			
Capacity (Wall/Duct/Cassette)			Btu/h	-	12,000	18,000	24,000		
	Input (Wall/Duct/Cassette)		W	-	923 / 960 / 858	1,384 / 1,440 / 1,440	1,920 / 1,920/-		
Cooling	Rated Current (W/D/C)		A	-	4.1 / 4.4 / 3.9	6.1 / 6.6 / 6.59	8.4 / 8.8 / -		
· ·	EER (Wall/Duct/Cassette)		BTU/Wh	-	13 / 12.5 / 14	13 / 12.5 / 12.5	12.5 / 12.5 / -		
	SEER (Non-Ducted Indoor Unit)		BTU/Wh	-	21.5 / 21.5 / 21.5	21 / 19 / 20	20.5 / 21.5 / -		
	Capacity (Wall/Duct/Cassette)		Btu/h	-	12,000	18,000	25,000 / 24,400 / -		
	Input (W/D/C)		W	-	1085 / 1072 / 951	1,570 / 1,680 / 1,636	2,315 / 2,030 / -		
High Heat (47° F)	Rated Current (W/D/C)		A	=	4.72 / 5.05 / 4.2	6.8 / 7.7 / 7.49	10.1 / 9.3 / -		
	COP (W/D/C)		W/W	-	3.24 / 3.29 / 3.7	3.36 / 3.14 / 3.22	3.16/3.52/-		
	HSPF IV (W/D/C)***		BTU/Wh	-	9.8 / 11.5 / 10.5	10 / 10.5 / 10.3	10/11/-		
	Rated Capacity (Wall Mount)		Btu/h	-	7,200	10,400	15,300		
Low Heat 17° F	Rated Capacity (Slim Duct)		Btu/h		7,200	12,000	16,000		
	Rated Capacity (Cassette)		Btu/h		7,500	12,000	_		
Minimum Circuit Ampacity			Α	-	12	15	18		
Max.Fuse			Α	-	15	20	25		
Power Supply			Ph-V-Hz						
		IND	OOR UNITS	(SINGLE-ZONE & MI	JLTI-ZONE)				
	Wall Mount		CFM	265 / 206 / 141	306 / 212 / 147	559 / 365 / 306	618 / 471 / 324		
Indoor Unit Airflow	Ducted		CFM	=	353 / 283 / 177	530 / 450 / 371	776 / 694 / 435		
	Cassette		CFM	-	379 / 309 / 261	560 / 483 / 415	-		
	Wall Mount	Wall Mount		37/29/22	36.5 / 32 / 22.5	43 / 38 / 32	47.5 / 42 / 33		
Indoor Noise Level	Ducted		dB(A)	=	-	-	-		
(Hi/Mi/Lo)	Cassette		dB(A)	-	43 / 39 / 36	44 / 39 / 36	-		
	Wall Mount		inch	31.6 x 7.50 x 11.70	31.6 x 7.50 x 11.70	42.5 x 8.9 x 13.2	42.5 x 8.9 x 13.2		
Indoor Unit Dimensions	Ducted		inch	-	27.60 x 17.75 x 7.9	34.65 x 28.55 x 8.30	43 x 30 x 10		
(LxDxH)	Cassette (Unit)		inch	-	22.44 x 22.44 x 10.24	22.44 x 22.44 x 10.24	-		
	Cassette (Plastic Cover)		inch	-	25.5 x 25.5 x 2	25.5 x 25.5 x 2	-		
			(OUTDOOR UNITS					
Outdoor Air Flow			CFM	-	1,177	1,470	2,237		
Outdoor Noise Level			dB(A)	-	55	60	61		
	Dimension	(Wx D x H)	inch	-	31.50 x 13.11 x 21.81	33.27 x 14.29 x 27.64	37.24 x 16.14 x 31.8		
Refrigerant Type			oz	-	R410A / 40.6	R410A / 68.8	R410A / 82.9		
Refrigerant Precharge			ft	-	25	25	25		
Additional Charge for each ft			oz	-	0.16	0.16	0.32		
	Liquid Side / Gas Side		mm(inch)	-	1/4 & 1/2	1/4 & 1/2	3/8 & 5/8		
Refrigerant Piping	Max. Refrigerant Pipe Length		ft	-	82	98	164		
	Max. Difference in Level		ft	-	33	66	82		
Connection Wiring					16 awg /4 stranded, un	shielded			
	Wall mMount		-	-	remote control	remote control	remote control		
Control Type	Ducted		-	-	wall thermostat	wall thermostat	wall thermostat		
	Cassette		-	-	remote control	remote control	-		
	Indoor(Cooling / Heating)		° C	-	17 - 32 / 0 - 30	17 - 32 / 0 - 30	17 - 32 / 0 - 30		
Room Temperature	Outdoor(Cooling / Heating)		° C	=	-25 - 50 / -25 - 30	-25 - 50 / -25 - 30	-25 - 50 / -25 - 30		

Consult AHRIDIRECTORY.ORG for the latest Performance Data (SEER, EER, HSPF and capacities). Subject to change without notice.



^{**} Consult NEEP website for current list: https://neep.org/high-performance-air-source-heat-pumps/ccashp-specification-product-list. Subject to change without notice.

^{***} Please visit NRCan's searchable database for the corresponding HSPF Region V ratings: https://oee.nrcan.gc.ca/pml-lmp/index.cfm?action=app.search-recherche&appliance=HP_SS

ONCE YOU CHOOSE THE GOODMAN® BRAND, YOU'LL PROBABLY BE A FAN FOR LIFE.



Millions across North America are big fans already. Once you choose a Goodman brand, you'll probably be a big fan, too! See why others are saying, "Thank Goodness for Goodman"."

For complete information on the **Goodman** brand, be certain to contact: your local distribution branches.

Ductless heat pumps exclusively available at the following three Goodman Distribution branches:



Goodman Distribution Branch 965 Rue Bergar Laval, QC, H7L 4Z6 T: 450-681-2220

Goodman Distribution Branch 2640 Boul, lacaues Cartier est Longueuil, Quebec, J4N 1P8 T: 450-674-3883

Goodman Distribution Branch 155 rue Fortin, suite 140 Québec, Qc, G1M 3M2 T: 418-478-3495



* Complete warranty details available from your local dealer or Goodman branches

Extended service plans available

For even greater peace of mind contact your Goodman Distribution branch for more details on Prime, an affordable Parts and/or labor Extended Service Plan for your Goodman brand HVAC system coverage.



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residential, commercial, and industrial customers.



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