



Birthday Parties FAQ

1. Contact us via email (holly@spark-athletics.com), phone (502-365-2553) or FB messaging (@sparkathleticslouisville) to schedule your birthday party. Typically, birthday parties are reserved on Friday evening, Saturday afternoon or Sunday afternoon based on availability.

2. How much are the parties and is there a deposit? Yes, we require a \$75 non-refundable deposit to book your birthday party at Spark Athletics. Please see our website for party description, options and pricing.

3. When is the remaining balance for my party due? Your party balance is due the Friday at noon prior to your party weekend. Party booker should have a credit card on file and the card will be charged automatically by noon on Friday. If the card is not on file, and we cannot reach you on Friday, a \$50 convenience charge will be added to your party cost.

4. When do I have to confirm how many kids we are bringing? Party booker will be called one week prior to the birthday party to confirm the number of guests. The number of guests confirmed one week prior is what the party booker will be charged (please note: if more kids show up than what was confirmed, your account will be charged \$20 additional for each kid OVER the original booked party allotment).

5. What happens when we arrive? Parents/Guests will be greeted by our Party Host and check them in (if they do not have a waiver on file, they will be directed to fill one out per #4).

6. ALL attendees must have a waiver on file to participate. We offer two options for waivers for party goers. 1. Create an account with us and go through the digital waiver and policies at www.spark-athletics.com. 2. We will have a paper waiver available the day of the party (the guardians/parents for EVERY child must fill out one of the waivers to participate in the gym!)





7. Are adults allowed in the gym area? No. We only allow the birthday child's parents in the gym area to take photos and videos. Absolutely NO parents are allowed on the equipment to ensure safety of all attendees.

8. What should party guest wear? We recommend comfortable athlete attire with no jewelry. Socks are needed for trampoline fun.

9. What food items can we bring? We have a spacious upstairs room with a kitchenette available for all parties. We can comfortably seat 24 children with tables and chairs. Guests can bring any food items and cakes they prefer.

10. When can I set up for my party? Parents are invited to arrive 15 minutes before their scheduled time to set up any theme decorations.

11. What do you provide for the party? Spark Athletics will provide a safety certified coach to direct your play time in the gym and keep the kids safe (approximately 1 hour). In addition, this instructor will help with guiding the kids to the kitchen area and will help with serving kids food/cake items and assist with present opening details (approximately 45 minutes). If you do not have a theme birthday preference, Spark Athletics will provide generic party supplies (plates, napkins, silverware, cups, etc.)

12. Parties will be directed downstairs to the lobby area after their scheduled time to allow adequate time for another party to enter and set up.

