

NEXT STEPS AFTER BEING RECOMMENDED FOR SURGERY:

Our team will verify your insurance benefits and provide an estimate of the out-of-pocket cost (including copays and deductibles) that you would be responsible to pay to our office if you decide to move forward with your surgery. **This verification process will take 1 to 2 weeks depending on your insurer.**

Once you choose to move forward by agreeing to the estimate provided and terms of surgery, our surgery scheduler will contact you to set a surgery date. We do require a pre-payment based on the estimate we provide to you that must be paid no later than 2 weeks before your scheduled surgery.

After surgery is performed and we have helped you feel better, our team is prepared to answer any questions and address any concerns you may have.

HOW WE DO OUR BEST TO PROVIDE YOU WITH INFORMATION:

We will first check each surgical code with your insurance company and obtain prior authorization when required. Our office will also work to confirm facilities and providers are in-network with your insurance.

Because there is so much nuance with each insurance plan, we ask that you confirm your care plan with your insurer as well to avoid any unexpected bills or frustrations.

Most importantly, we understand that you may encounter insurance and billing challenges associated with your surgery. Our team is here to assist you throughout however we can.

Please be advised there are three main parties, each with their own fee, involved in surgical billing:



1

Physician fees – *This is the portion that is collected by The Colorado Ear, Nose, and Throat Group. We will give you the estimate of this cost after verifying your surgical benefits with your insurance company.*

2

Facility fees – *This is the portion collected by the hospital or surgery center. Not all facilities will contact you before your procedure. Keep in mind that most facilities DO require pre-payment. Please contact the facility to obtain this cost.*

3

Anesthesia fee – *This portion is collected by the facility or anesthesia group. Please contact the facility to obtain this cost.*





THANK YOU FOR CHOOSING THE COLORADO EAR, NOSE, AND THROAT GROUP FOR YOUR UPCOMING PROCEDURE.

Since 1962, our practice has been trusted to provide the highest level of care to the Denver area. Our team is excited to help you breathe better, sleep better, hear better, and live better.

SEE WHAT OUR PATIENTS ARE SAYING ★★★★★

“ Dr. Shah is by far the best doctor I have ever encountered. It is so difficult to find providers who actually care and remember personal details [...]. [He] recently did an ear surgery for my mom, and she was really scared but WOW he eased her into it, took such great care of her and did such a wonderful job explaining the procedure before hand and talking about the results during our follow up.

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“ Dr. Sohal and the entire staff were wonderful. They listened patiently to any questions I had and completely addressed all of my concerns. My operation went smoothly and my results are amazing. Being able to breath through my nose properly has been a great upgrade for my quality of life.

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“ Dr. Fairmont is amazing. I have chronic rhinitis/sinusitis and Dr. Fairmont created a great care plan for me and ultimately when we decided to surgery as the fix - it worked so well with zero complications and minimal downtime. I have never been happier and more relieved. I feel like I have my life back!

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HAVE QUESTIONS ABOUT RECOVERY AFTER SURGERY?

Please visit our website, ColoradoEarNoseThroat.com. We have videos of our providers discussing “what to expect” after common procedures under the section titled “instructions for surgery.”

We have provided contact information for each surgery facility that we work with for your convenience:

THE SURGERY CENTER AT LUTHERAN (303) 301-7700

CLEAR CREEK SURGERY CENTER (303) 422-5555

LUTHERAN HOSPITAL (800) 762-6438

SKY RIDGE SURGERY CENTER (720) 225-5000

CENTRUM SURGERY CENTER (303) 290-0600