

PLEASE READ BEFORE YOUR SURGERY!

Thank you for choosing Colorado Ear, Nose & Throat Group for your upcoming procedure. We appreciate the opportunity to serve you. We understand you may encounter insurance and billing challenges associated with your surgery. It is our hope that this will clarify some of the confusion you may experience with regards to surgery authorization and billing.

We check each surgical code with your insurance company and obtain prior authorization when required. Our office will also work to confirm facilities and providers are in network. However, it is ultimately your responsibility to confirm with your insurance company.

Due to complex federal laws and insurance company policies beyond our control, billing associated with your healthcare is complicated. Many plans now have high deductibles and/or coinsurance (patient share), which means you may have a significant patient responsibility for your surgery. Please be aware there are three main parties, each with their own fee, involved in surgical billing:

Physician Fees – This is the portion collected by Colorado Ear, Nose & Throat. We will give you an estimate of this cost after verifying your surgical benefits with your insurance. Per office policy the estimated amount needs to be paid at the time of scheduling your procedure. Once the claim is processed by insurance if we have collected more than patient responsibility we will refund the difference. If there is any additional amount owed to the physician we will send a statement for that amount.

Facility Fees – This is the portion collected by the hospital or surgery center. Not all facilities will contact you before your procedure, but keep in mind that most do require pre-payment.

Anesthesia Fees – This portion is collected by the facility or the anesthesia group. You should contact the facility to obtain this cost.

The Surgery Center at Lutheran 303-301-7700
Red Rocks Surgery Center 720-420-3000
Lutheran Hospital 800-762-6438