

## **General Business Terms and Conditions**

### **1. Applicability**

These General Business Terms and Conditions shall be the basis for all contracts made by THEDERMALFILLER S.R.L. - Basel 4, 300127 Timisoara (hereinafter: TheDermalFiller®) with users via the online sales channel...

### **2. Compliance with Applicable Laws and Regulations**

TheDermalFiller® is intended for use only by those who can access it from within the EU...

### **3. Delivery Zone, Customer Address**

The following supply restrictions apply: We shall only supply customers whose delivery and invoice addresses are in...

### **4. Accuracy**

We make every effort to ensure that details about our products and services and any other information...

### **5. Availability of Products**

TheDermalFiller® contains information about products that may or may not be available in any country or region...

### **6. Quotations, Contracts**

All our offers are submitted without obligation. Our offers are subject to confirmation...

### **7. Prices and Payment**

All prices are in euros and include VAT at the applicable statutory rate. The logistics and shipping costs shall be added...

### **8. Place of Performance, Transport Insurance**

The place of performance shall be Romania. The risk passes to customer when the products or the equipment are shipped...

### **9. Minimum Order, Supply Interruption**

TheDermalFiller® shall use commercially reasonable efforts to fill all purchase orders...

### **10. Non-Compliance with General Business Terms and Conditions**

In addition to any other rights or remedies available to TheDermalFiller®...

### **11. Delivery, Duty to Cooperate**

The scope of our delivery obligation is exclusively defined in this contract...

## **12. Delays in Delivery**

If we are unable to keep the agreed delivery date due to circumstances which are not within our or our suppliers' control...

## **13. Retention of Title**

Until full payment has been made, the products shall remain the property of the TheDermalFiller®...

## **14. Product Information**

Our information about our products is based on extensive research and our considerable experience...

## **15. Return of Products**

As a rule, we will not take back or exchange any products in opened packages...

## **16. User Account**

If the customer uses the TheDermalFiller® registers to do so, the customer shall treat his account and password as confidential...

## **17. Complaints Policy**

We will confirm receipt of complaints received by email within 3 working days...

## **18. Place of Jurisdiction**

Place of jurisdiction is Romania.

## **19. Applicable Law**

The present General Business Terms and Conditions are subject to Romania law...

## **20. Our Details**

This [www.thedermalfiller.eu](http://www.thedermalfiller.eu) site is owned and operated by THEDERMALFILLER S.R.L...

## **21. Contract Formation**

Contracts shall be made in English. The offering of products on the web pages of TheDermalFiller® shall not constitute a binding offer...

## **22. Registration**

For purposes of using individual information facilities and services on the site <https://thedermalfiller.eu>...

## **23. Right of Withdrawal (EU Consumers Only)**

You have the right to withdraw from this contract within 14 calendar days...

## **24. Refund Conditions and Exceptions**

If we or our supplier are unable to fulfill the order...

## **25. Disclaimer**

We cannot promise that the content of the site is always free of inaccuracies...

## **26. Modifications, Invalidity Clause**

We reserve the right to change these General Business Terms and Conditions at any time...

## **27. Copyright**

Copyright © TheDermalFiller®