

GRAND HARBOUR

150 Laguna Parkway, Brechin, ON L0K 1B0 • Tel: 705-558-9533 • hello@grandharbourmarina.ca
www.grandharbourmarina.ca



GRAND HARBOUR MARINA

RULES & REGULATIONS

Effective Season 2026 • Updated January 2026

HOURS OF OPERATION – 7 days/week Peak Season (May – Oct): 8:00 AM – 6:00 PM (weekdays) 8:00 AM – 8:00 PM (Fridays, Saturdays and holidays) <i>Off-season: see website for current hours</i>	QUIET HOURS Weekdays: 10:00 PM – 9:00 AM Weekends & Holidays: 11:00 PM – 10:00 AM <i>Strictly enforced — no exceptions</i>	VHF CHANNELS Ch. 68 — Marina Working Channel (Fuel, pump-out, docking assistance) Ch. 16 — Hailing & Distress Only
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Grand Harbour Marina (hereinafter “the Marina”) management reserves the right to disallow dockage or terminate any lease or licence in the event that a vessel is not maintained in a seaworthy, safe, and visually acceptable manner. The Marina requires written notice from all members within 15 days of any change of address, telephone number, or vessel. By occupying a slip or using any marina facility, all members, guests, and visitors agree to comply fully with the Rules and Regulations set out herein.

⚠ These rules apply to all members, seasonal and transient boaters, guests, and visitors. Failure to comply may result in suspension or termination of marina privileges.

1. GENERAL RULES

1.1 Hours of Operation

The Marina is open 7 days per week during peak season (May through October) weekdays 8:00 AM to 6:00 PM. Fridays, Saturdays and holidays the marina is open from 8:00AM to 8:00PM. Off-season hours are adjusted and posted on the marina website and at the office. Members are welcome to access their vessels at any time; however, marina services and staff assistance are available only during posted office hours.

1.2 Speed Limit

A strict 5 MPH / No Wake speed limit is in effect throughout the marina basin at all times. Vessels generating excessive wake within the harbour will be required to leave. This limit applies to all motorized and non-motorized craft.

1.3 Pets

Pets are welcome at Grand Harbour Marina and must be kept on a leash at all times while on marina property. Owners are fully responsible for cleaning up after their pets. Pet waste stations are conveniently located throughout the property for your use.

- Pets are not permitted on beaches or in the pool area.
- Aggressive or disruptive animals must be removed from the property immediately.
- The marina reserves the right to ban animals that pose a danger to staff, members, or guests.

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1.4 Insurance Requirements

All members are required to maintain valid insurance for their vessels while moored at the marina. As a condition of occupancy, each member must provide the marina office with a current Certificate of Insurance at the beginning of each season, confirming appropriate liability coverage of a minimum of \$1,000,000.

⚠ Failure to provide proof of insurance may result in suspension of marina privileges or termination of the slip agreement. Insurance must remain valid throughout the entire season.

1.5 No Camping or Extended Living Aboard

Camping in tents, trailers, recreational vehicles (RVs), or similar structures is strictly prohibited on the piers, and parking areas. Vessels may not be used as a primary residence without prior written approval from the Harbour Master. Requests will be considered on a case-by-case basis. Special consideration may be provided for extended stays or camping in a specific designated area or other marina owned property nearby.

1.6 Public Beach Access

Wristbands are required for access to community beaches in Lagoon City. These may be obtained from the marina office during regular business hours. All members and their guests must wear wristbands when using these amenity areas to ensure compliance with community access rules.

1.7 Security

For the safety of all, members are reminded to secure their boats, vehicles, and personal property at all times. Grand Harbour Marina is not responsible for any loss, theft, or damage to property while on marina premises.

- Security cameras are in operation throughout the marina property.
- Report any suspicious activity to marina staff or call 911 immediately.
- Marina access gates must not be held open for unknown individuals. Do not share access codes.

1.8 Fuel Dock, Pump-Out Station, Ice & Firewood

Pump Outs are available to all members and guests at a rate of \$30.00

Gasoline, diesel, and pump-out services are available at the Fuel Dock. Members purchasing a fuel minimum of \$200 will receive a complimentary pump-out on the same visit. Ice and firewood are also available at the Fuel Dock. Both ice and firewood can be delivered directly to your slip through our Concierge team for a nominal delivery fee, all of which can be charged to your house account.

- ALL passengers and operators must disembark from the vessel while fueling.

⚠ Smoking is strictly prohibited in or around the fuel dock area at all times — no exceptions.

- Use VHF Channel 68 to confirm fuel dock availability before approaching, particularly during busy periods.
- Out of courtesy, please refrain from requesting pump-out service on weekends and statutory holidays except when required for environmental compliance. Priority will be given to boaters looking to fuel their vessels.

1.9 Garbage, Recycling & Waste

No member shall place, leave, or permit debris, refuse, or garbage to remain in common areas, on piers, or in slips. All waste must be carried to designated garbage areas and deposited in appropriate bins located at the entrance of each pier. Members may be subject to fees or levies for cleanups, waste removal and hazardous spill clean ups. Please refer to the Clean Harbour policy.

- All garbage must be securely contained in properly tied bags.
- Packaging materials (cartons, crates, boxes) must be broken down and flattened before disposal.
- Recycling bins are provided for returnable bottles and cans only. Do not deposit cardboard, paper, or other items into recycling bins.
- Hazardous materials (oil, fuel, batteries, paint, solvents) must not be placed in regular waste. Use designated hazardous waste disposal areas.

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1.10 Members' Lounge (Harbour Hideaway)

The Harbour Hideaway is available for use by all marina members and their guests throughout the season. The marina and/or restaurant may provide live entertainment at times, during which their extended liquor licence is in effect and guests under the age of 19 may not be permitted to enter.

- The Members' Lounge is available for private events at a nominal fee. A security deposit and signed damage waiver are required. Contact Concierge or marina office for availability and booking.

1.11 Energy & Resource Conservation

All members and guests are reminded to conserve electricity and water within the marina. Please ensure lights are turned off in common areas, avoid unnecessary water usage, and switch off equipment when not required. Excessive use of utilities raises the annual fees for all members.

- When leaving your vessel for more than one day, air conditioning units must not be left running.
- We strongly encourage you to utilize our concierge service who can arrange to turn on your air conditioning prior to you attending the marina. A la cart and monthly programs are available with a wide variety of services for our members.

🕒 **CONCIERGE PROGRAM:** Our Concierge team can provide pre-arrival preparation services including activating air conditioning before your arrival. Contact the marina office to schedule.

2. DOCK & SLIP REGULATIONS

2.1 Slip Size & Assignment

Boats may only be docked in slips that are equal to or greater than the vessel's overall length. Vessels larger than the assigned slip are not permitted, as this creates safety hazards and interferes with adjacent boating members.

- Only vessels registered with the marina may occupy their assigned slips.
- Subletting, renting, or sharing slips is strictly prohibited without prior written approval from the marina office.
- The marina reserves the right to reassign slips based on vessel dimensions, safety requirements, or operational needs.
- If you wish to participate in the rental pool program to rent your slip while you are away, please contact the Harbour Master.

🕒 **RENTAL POOL PROGRAM:** Our Concierge team can assist you in renting your slip while you are away. This can help reduce your fees. Please contact the Harbour Master or Concierge to find out more about this program.

2.2 Dock Safety & Cleanliness

Docks must be kept clear of obstacles at all times. Hoses, power cords, lines, and other equipment must be neatly coiled, secured, and stored when not in active use.

- No equipment or materials may be left on or attached to docks, walkways, or in pathways that obstruct movement or create hazards. Hose reels and bumper guards are acceptable.
- All vessels must be properly secured with adequate lines and fenders to prevent damage to docks, neighboring vessels, or marina property.

⚠️ **The marina reserves the right to remove any items left unattended on docks at the owner's expense.**

2.3 Dockside Accessories & Greenspace Standards

To maintain a safe, uniform, and attractive marina environment, only approved items are permitted in front of slips. Prior written approval from the Harbour Master is required before purchasing or installing any structures.

PERMITTED DOCKSIDE ITEMS (per slip):

- One (1) picnic table

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- One (1) barbecue
- One (1) approved dock box (marina-approved style)
- One (1) fire-pit (marina-approved style)
- Mosquito nets around umbrellas are permitted

REQUIRE PRIOR WRITTEN APPROVAL:

- Canopies, pergolas, gazebos, or shade structures
- Patio sets, furniture beyond the above limits
- Any item affixed to, drilled into, or permanently installed on marina property or docks

2.4 Power Connections

Only marine-grade, properly maintained power cords and connectors that comply with ESA (Electrical Safety Authority) standards are permitted on the docks.

- Overloading of electrical circuits is strictly prohibited.
- Unsafe or non-marine-grade equipment will be disconnected immediately.

⚠ Electric vehicles (EVs) may NOT be charged from shore power at any time. Do not connect EVs to pier power supply.

2.5 Vessel Inspections

The Marina reserves the right to inspect any vessel at any time to ensure compliance with safety, environmental, and marina standards. Failure to comply with an inspection request may result in suspension of slip access. All vessels must comply with Canadian Coast Guard requirements and applicable Ministry of the Environment regulations.

3. VESSEL OPERATIONS

3.1 Transient Boaters

All transient boaters must register with the marina office upon arrival. A Transient Mooring Agreement must be completed and signed before occupying a slip. By signing, guests acknowledge and agree to abide by all rules and regulations during their stay.

- Transient dock assignments are made by marina staff. Do not select or occupy slips without direction from the Harbour Master. Consider enrolling into the rental pool program if you would like to rent out your slip to transient boaters.
- VHF Channel 68 should be used to request docking assistance before entering the harbour.

3.2 Fueling

Fueling of vessels at slips is not permitted. All fueling operations must be conducted at the designated Fuel Dock in accordance with marina safety procedures. See Section 1.8 for Fuel Dock rules.

3.3 Waste & Sewage Discharge

The discharge of sewage, oil, fuel, chemicals, or any hazardous materials into marina waters is strictly prohibited under all circumstances and in violation of applicable federal and provincial environmental law.

- Members must use the designated pump-out and waste disposal stations for all vessel waste.
- Any spill must be reported immediately to marina staff and relevant authorities.

⚠ Violation of this rule may result in immediate termination of marina privileges and may be reported to environmental enforcement authorities. Hazardous Clean up fee may be levied in accordance with our Clean Harbour Policy.

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3.4 Repairs & Maintenance at Slips

Minor maintenance such as cleaning, polishing, and small mechanical adjustments is permitted at slips with reasonable care. Major repairs including sanding, painting, welding, grinding, or other disruptive activities are NOT permitted at slips or on docks without prior written approval from the marina office.

- All contracted repair work must be arranged through or approved by the marina office.
- Only biodegradable, phosphate-free, and lake-safe products may be used for cleaning aboard vessels in slips.

4. VEHICLES & PARKING

4.1 Permitted Vehicles

Only passenger automobiles, motorcycles, and vans are permitted in pier parking areas. The following are NOT permitted on marina property:

- Dirt bikes, ATVs, 4x4 off-road vehicles, or similar motorized equipment
- Motor vehicle trailers, snowmobiles, or mechanical toboggans
- Any commercial, industrial, or heavy machinery

 GOLF CARTS are permitted for transportation within the property when operated safely and responsibly.

4.2 Parking Allocation

There are no designated parking spaces within the marina. Pier parking is available on a first-come, first-served basis.

- Each slip is entitled to two (2) seasonal parking passes.
- Visitors must park in registered visitor parking zones and display a visitor parking tag obtained from the marina office.
- Trailers are not permitted on the piers. Dedicated trailer parking is available in the yard. All trailers must be clearly marked with the owner's name, slip number, and phone number.
- Members and guests who choose to park on the road do so at their own risk and may be subject to a parking ticket issued by By-law Enforcement Officers of Ramara Township.

4.3 Abandoned Vehicles & Vessels

Vehicles or vessels left unattended for an extended period without prior approval from the marina office may be subject to removal at the owner's expense in accordance with marina policy and applicable laws. The marina will make reasonable efforts to contact the owner before removal.

5. CONDUCT & BEHAVIOUR

5.1 General Conduct

Grand Harbour Marina is a family-friendly environment. All members, guests, and visitors are expected to conduct themselves in a respectful and courteous manner at all times.

- Horseplay, disorderly conduct, or aggressive behaviour is strictly prohibited in common areas, on docks, and in the pool area.
- Children under the age of 12 must be accompanied and supervised by a responsible adult at all times while on marina property.
- Physical altercations or verbal abuse directed at staff or other members will result in immediate removal from the property and may lead to permanent suspension of marina privileges.

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5.2 Noise & Quiet Hours

Members and guests must refrain from playing loud music, using inappropriate language, or creating excessive noise at all times. Quiet hours are strictly enforced:

	QUIET HOURS BEGIN	QUIET HOURS END
Weekdays (Mon – Fri)	10:00 PM	9:00 AM
Weekends & Statutory Holidays	11:00 PM	10:00 AM

The use of power tools or other loud equipment is prohibited during weekends and statutory holidays. Failure to observe quiet hours may result in suspension of marina privileges.

5.3 Alcohol

Responsible consumption of alcohol is permitted on marina property only in designated areas and in accordance with all applicable laws. Public intoxication, disorderly conduct, or unsafe behaviour related to alcohol will not be tolerated and will result in:

- Immediate removal from the property;
- Possible suspension or termination of marina privileges;
- Referral to law enforcement if warranted.

5.4 Swimming & Diving

Swimming, diving, or jumping into the water from docks, piers, or vessels within the marina basin is strictly prohibited.

⚠ The marina basin is an active boating area with vessel traffic, propellers, and electrical equipment. These activities present serious risk of injury or death. Designated public beaches and swimming areas are available outside the marina.

5.5 Damages

Slip holders are fully responsible for any damage caused to marina property, docks, or other vessels by themselves, their vessel, crew, family members, or guests. All repair or replacement costs will be charged directly to the slip holder. Slip holders are also responsible for ensuring their guests comply with all marina rules. Damage must be reported to the marina office as soon as it is discovered.

6. SAFETY & EMERGENCY PROCEDURES

6.1 Fire Safety

No member or guest shall engage in any activity that may increase the risk of fire, affect the marina's insurance, or endanger any property.

⚠ The storage of flammable liquids, oil-soaked rags, or any substance subject to spontaneous combustion is absolutely prohibited on marina property.

- Open flames, grills, and fireworks are strictly prohibited on docks and aboard moored vessels except in designated areas approved by the marina.
- Do not overload shore power towers. Use only marine-grade, properly rated cords and connectors.
- Fire extinguishers are located throughout the marina. Familiarize yourself with their locations.

6.2 Emergency Procedures

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IN CASE OF EMERGENCY DIAL 911 IMMEDIATELY

Then notify marina staff at the office or on VHF Channel 68
Marina Office: 705-558-9533



AED (Defibrillator) is located at the entrance of the main marina building next to the Laundry Facility. First Aid Kits are also available in the main marina building and the pool area. Please contact marina office if you require assistance.

6.3 VHF Communications

Proper use of VHF radio is required within the marina basin and approaches.

- VHF Channel 68 is the designated marina working channel. Use Channel 68 to request fueling, pump-out, docking assistance, or any marina service. Communications should be brief and professional.
- VHF Channel 16 is reserved for initial hailing, distress, and emergency calls only. Switch to Channel 68 for all further operational communication. Misuse of Channel 16 may result in enforcement action by marine authorities.

6.4 Life Safety Equipment

All vessels must carry the required life-saving equipment as mandated by the Canadian Coast Guard for the vessel class. Members are encouraged to familiarize themselves with the location of marina emergency equipment including reach poles, ring buoys, and first aid kits posted at each pier.

7. SERVICES & FINANCIAL

7.1 Payment Terms

All services contracted by the slip holder are payable in accordance with the rates set forth in the applicable licence or invoice. All fees and charges are payable in advance of occupancy or service, unless otherwise agreed in writing. Please see the Payment Policy for additional information.

7.2 Liens

The Marina shall have a lien against the member's boat, gear, and contents for all unpaid sums due for use of marina facilities or for damage caused by the member or their vessel to marina docks, property, or other persons on the premises. This lien is in addition to any rights available under the Repair and Storage Liens Act, R.S.O. 1990.

7.3 Spring Splash & Decommissioning

All accounts must be paid in full with no outstanding balance prior to spring launch. Vessels with unpaid accounts will not be launched until accounts are settled.

- All invoices are due and payable upon receipt at time of decommissioning.
- The storage season runs from the Thanksgiving long weekend through to May 1st, weather permitting.
- Spring splash and decommissioning are scheduled by the marina. While every effort will be made to provide advance notice, specific appointment times cannot be guaranteed.

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- The member agrees to move their vessel as directed by marina staff. When unattended, the marina is authorized to move vessels at its discretion in the interest of the member or marina operations.

7.4 Concierge Services

All concierge services must be booked directly through the Concierge Department at the marina office. Detailed account statements are issued regularly. If activity exceeds available account balance, members may be required to top up their account before additional services are provided.

- An 18% gratuity is automatically applied to all concierge service requests.
- Lost or stolen membership cards must be reported immediately to the marina office for deactivation and replacement.

7.5 Dockside Delivery Fees

All boat and dockside delivery services (including ice, beverages, provisions, restaurant orders, and concierge-requested items) are subject to an additional service charge covering staffing, delivery, and logistics. All charges appear on the member account statement.

7.6 Membership Cards & House Accounts

Membership cards are issued in person at the marina office each season and must be presented when accessing member-only amenities or charging to a house account. For full details on Membership ID Cards, House Accounts, and Concierge Services, please refer to Section 16.

8. SUBLETTING, DOCK LEASE TRANSFER & SALE OF LEASE INTEREST

8.1 Marina Approval Required

All subletting, assignment, or sale of any dock lease or dockominium interest must receive prior written approval from the Marina Office. Unauthorized transfers are strictly prohibited.

8.2 Membership Application & Screening

All prospective buyers or subtenants must complete the marina's application process and are subject to screening, review, and approval by marina management. Approval is not guaranteed. There are several types of memberships available. Please contact the marina office for the membership application or additional information.

8.3 Conditions of Transfer

- Dock leases cannot be automatically transferred with the sale of a vessel or through any private transaction.
- Subletting or assigning a slip requires written consent issued by the marina. Verbal agreements will not be recognized.
- All accounts must be fully paid and in good standing before any transfer can be processed.
- All subtenants or new leaseholders must provide proof of valid insurance meeting marina-required liability limits before occupying a slip.
- Administrative fees in the amount of \$500 are subject to any approved dockominium lease transfer.
- Slips may not be sublet or reassigned for commercial use unless explicitly authorized in writing.
- The marina reserves the right to reassign slip placements if the vessel is incompatible with the designated slip.
- All approved transfers must be documented using official marina forms before occupancy begins.

8.4 Marina's Right of First Refusal

Where a dock lease includes a right of first refusal, the marina may elect to purchase the lease interest or assign the right to another approved party. This right will be exercised within the timeframe specified in the lease agreement.

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8.5 Marina Rental Pool Program

The Marina Rental Pool Program allows Members to make their slip available for short-term or seasonal rental during periods of non-use, with rental proceeds shared between the Member and the Marina to help offset annual dues. Participation is voluntary and administered exclusively by the Marina Office. Full details are set out in the Rental Pool Program Policy and the Rental Pool Authorization Agreement, available at the Marina Office.

- **Eligibility.** Open to Members in good standing with current accounts and a signed Rental Pool Authorization Agreement on file.
- **Marina Discretion.** The Marina has sole authority over the selection of renters, rental rates, and duration of each rental. The Marina will use reasonable efforts to rent pooled slips but does not guarantee any minimum revenue or number of rental days.
- **Revenue Sharing.** Net rental proceeds (gross revenue less taxes, processing fees, and direct costs) are split between the Member and the Marina at the rate set out in the Rental Pool Authorization Agreement. The Member's share is applied as a credit against annual dues or house account balances and is not redeemable for cash.
- **Member Notice.** Members must provide the Marina Office with written notice of their absence, including departure and return dates, no fewer than seven (7) days in advance where practicable. The slip must be fully vacated and in clean, ready condition prior to any rental period.
- **Member Responsibilities.** All personal effects, cords, hoses, and unsecured items must be removed before the rental begins. Members must maintain valid vessel and liability insurance throughout the rental period.
- **Renters.** All renters are bound by the Marina's Rules & Regulations and insurance requirements. Renters acquire no membership privileges, charge privileges, or access to member-restricted areas.
- **Liability.** The Marina is not liable for damage to, theft from, or loss of personal property during a rental period. Members participate at their own risk.
- **Withdrawal.** Members may withdraw from the Program at any time by written notice, subject to completion of any rentals already in place. The Marina reserves the right to suspend or terminate participation at its discretion. Termination of the underlying lease or membership automatically ends participation.

9. BOAT SALES & BROKERAGE

9.1 Authorized Brokerage Only

All boat sales conducted within Grand Harbour Marina must be arranged exclusively through the marina's authorized brokerage program or approved brokers. Private sales on marina property without prior approval are strictly prohibited without prior written approval from the Harbour Master.

9.2 Listing Requirements

All vessels listed for sale within the marina must be formally registered with the on-site authorized brokerage, including documentation of ownership, insurance, and slip assignment. For-sale signs or advertising may only be displayed with written approval from the marina.

9.3 Showings & Access

- All showings, sea trials, and onboard inspections must be coordinated through the marina office or authorized broker.
- Prospective buyers must check in at the marina office and may only access the docks when accompanied by authorized marina or brokerage staff.
- Unannounced access to vessels, slips, or marina facilities by prospective buyers is not permitted.
- No outside brokers, surveyors, appraisers, or contractors may conduct business on marina property without prior written authorization.

9.4 Other Conditions

- Standard brokerage commissions and fees apply to all sales facilitated on marina property.
- All vessels offered for sale must maintain active insurance coverage throughout the listing period.
- Boats listed for sale must be clean, safe, and properly maintained. The marina reserves the right to require detailing or safety corrections before showing.

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- Slip licences cannot be transferred as part of a boat sale unless explicitly permitted under the lease and approved by marina management.

10. CLEAN HARBOUR POLICY

10.1 Purpose & Commitment

Grand Harbour Marina is committed to protecting the health, beauty, and ecological integrity of Lake Simcoe and its surrounding environment. Our Clean Harbour Policy ensures that all marina operations, maintenance activities, and member behaviours meet or exceed environmental best practices and comply with all applicable municipal, provincial, and federal regulations.

 Grand Harbour Marina participates in the Ontario Clean Marine Program. We are proud of our commitment to sustainable boating practices and environmental stewardship.

10.2 Environmental Commitments

The Marina is committed to:

- Preventing pollution through proper waste management, spill prevention, and responsible operations;
- Promoting the use of eco-friendly products, fuels, and cleaning supplies;
- Educating members, staff, and contractors on sustainable marina and boating practices;
- Protecting aquatic life and habitat by reducing runoff, debris, and contaminants entering the water;
- Complying with — and aiming to exceed — the standards of the Ontario Clean Marine Program and related environmental guidelines.

10.3 Fueling & Spill Prevention

All fueling operations follow strict safety and spill-prevention procedures. Spill kits and absorbent materials are kept at all fueling stations and service docks. Staff are trained in emergency response and containment.

 Any fuel or oil spill must be reported immediately to marina management, Environment Canada (1-800-268-6060), and Ontario Spills Action Centre (1-800-268-6060).

10.4 Waste, Recycling & Hazardous Materials

- Waste bins and recycling containers are clearly marked and conveniently located throughout the property.
- Hazardous materials (oil, batteries, paints, solvents, antifreeze) must be disposed of in designated collection areas only.
- Pump-out services are available at the Fuel Dock to prevent sewage discharge. Members who purchase a minimum of \$200 in fuel will receive a complimentary pump-out.
- No dumping of any material into marina waters or along shorelines. Violators may face significant fines and legal action.

10.5 Cleaning & Maintenance Standards

- Only biodegradable, phosphate-free, and lake-safe soaps and cleaning products may be used on vessels while in slips.
- Bottom washing, sanding, or hull painting must be conducted in the marina's designated containment area.
- Boat repairs and mechanical work must follow marina environmental protocols to prevent contamination of soil and water.

10.6 Water, Energy & Habitat Conservation

- Members and guests are encouraged to conserve fresh water and reduce energy consumption.
- Avoid shoreline alteration, vegetation disturbance, or wildlife habitat destruction.
- Do not feed waterfowl or wildlife on marina property.

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- Maintain vegetated buffer zones around the marina to filter runoff.

10.7 Member Responsibilities

All members, guests, and contractors operating on marina property are expected to:

- Use environmentally friendly cleaning and maintenance products;
- Prevent leaks of oil, fuel, sewage, or chemicals from their vessels;
- Report spills or environmental hazards to marina staff immediately;
- Participate in marina clean-up days and community education efforts;
- Comply with all applicable environmental laws and marina environmental standards.

⚠ Failure to comply with the Clean Marina Policy may result in suspension of marina privileges, termination of slip agreements, and referral to regulatory authorities.

10.8 Annual Review

Grand Harbour Marina will review its environmental policies annually, set measurable goals for improvement, and maintain open communication with staff, members, and regulatory agencies to uphold our Clean Marina commitment. Environmental performance results will be communicated to the marina community each season.

ACKNOWLEDGEMENT & AGREEMENT

By signing below, I confirm that I have received, read, and understood Sections 1–10 of the Grand Harbour Marina Rules & Regulations (General Rules, Dock & Slip, Vessel Operations, Vehicles, Conduct, Safety, Services, Subletting, Brokerage, and Clean Marina Policy). I agree to comply with all rules and regulations as set out in this document and as may be amended from time to time by marina management. I understand that failure to comply may result in suspension or termination of marina privileges.

Member Name (Print)

Slip Number

Member Signature

Date

Accepted — Authorized Representative, Grand Harbour Marina

Date

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These Rules and Regulations supersede all previous versions. For the most current version, please contact the marina office or visit our website.

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GRAND HARBOUR MARINA AMENITIES, SERVICES & MEMBER ACCOUNT POLICIES

Sections 11–27 • Continuation of Grand Harbour Marina Rules & Regulations

These amenity rules form part of the Grand Harbour Marina Rules & Regulations and are equally binding on all members, guests, and visitors. All members are responsible for ensuring their guests understand and comply with these rules. The marina reserves the right to amend these rules at any time with reasonable notice posted at the relevant facility or on the marina website.

11. POOL, SPA & FITNESS CENTRE RULES

11.1 Hours of Operation

FACILITY	SEASON OPEN	DAILY HOURS	NOTES
Outdoor Pool	Victoria Day weekend – Thanksgiving	8:00 AM – 8:00 PM	No Lifeguard on Duty / Use at own risk.
Spa / Hot Tub	Victoria Day weekend – Thanksgiving	9:00 AM – 9:30 PM	Max 40°C — Ontario Reg 565
Fitness Centre	Open season & off-season	6:00 AM – 10:00 PM	Member access card required

 Hours may be adjusted for maintenance, weather, or special events. Updated hours are posted at the facility entrance and on the marina website.

11.2 General Pool Rules

⚠ POOL SUPERVISION: Lifeguard on duty does not eliminate personal responsibility. All swimmers enter the water at their own risk. Parents and guardians are solely responsible for the safety of children in their care.

- Children under 12 must be accompanied by an actively supervising adult (18+) at all times.
- No running on pool decks, docks, or surrounding areas. Walk at all times.
- No diving, jumping, or bombing from pool edges, decks, or the spa area.
- No rough play, pushing, dunking, or horseplay in or around the pool.
- No glass containers, bottles, or breakable items in the pool or spa area.
- No pets in the pool area under any circumstances.
- Proper swimwear is required at all times. Street clothing, cut-offs, or denim are not permitted in the pool or spa.
- Flotation devices and recreational equipment (balls, inflatables, noodles) must not interfere with other swimmers and may be restricted during peak periods.
- Persons with open wounds, skin conditions, or communicable illness may not use the pool or spa.
- Shower before entering the pool or spa.

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11.3 Spa / Hot Tub Rules

Maximum Temperature	40°C — mandatory limit (Ontario Reg. 565)
Maximum Occupancy	As posted at the spa entrance
Maximum Continuous Use	20 minutes — exit to cool down before re-entering
Children Under 5	Not permitted in the spa
Children 5 – 12	Permitted only with direct adult supervision — no child shall be left unattended
Pregnant Women / Medical Conditions	Consult a physician before use — high temperatures pose health risks
Alcohol	No consumption of alcohol in or immediately before spa use

⚠ Prolonged exposure to hot water may cause dizziness, nausea, or heat stroke. Persons with heart conditions, high blood pressure, or other medical conditions should consult a physician before use.

11.4 Fitness Centre Rules

- The Fitness Centre is for use by marina members and registered guests only. Non-members are not permitted.
- Appropriate athletic attire and closed-toe shoes are required at all times.
- Wipe down all equipment with provided sanitizing wipes after each use.
- Replace all weights, equipment, and accessories to their proper storage location after use.
- No food or beverages (other than water in sealed containers) in the Fitness Centre.
- Maximum 45 minutes on cardiovascular equipment (treadmill, bike, elliptical) when others are waiting.
- Personal training or supervised workout sessions with external trainers must be approved in advance by the marina office.
- Report any damaged, faulty, or unsafe equipment to the marina office immediately. Do not use damaged equipment.
- Members under 16 must be accompanied by a parent or guardian in the Fitness Centre at all times.

11.5 Health, Safety & Compliance

The pool and spa are maintained in compliance with Ontario Regulation 565 (Public Pools) under the Health Protection and Promotion Act. Water quality is tested daily. Records are retained as required by law.

- Any fecal or vomit incident in the pool or spa must be reported immediately to marina staff. The facility will be closed and treated in accordance with Reg. 565 protocols.
- The marina reserves the right to close the pool or spa at any time for maintenance, water quality, safety concerns, or weather conditions without advance notice.
- The pool barrier and gate must remain closed and latched at all times. Propping the gate open is strictly prohibited.

✓ Questions about pool water quality, safety equipment, or facility operation? Contact the marina office or see the Pool Maintenance Log posted at the facility.

11.6 Pool Lounge Chairs, Wading Pool & Poolside Kiosk

Grand Harbour Marina's pool area features a relaxing deck environment for members and guests to enjoy throughout the season.

- Pool lounge chairs and deck chairs are available on a first-come, first-served basis. The marina does not reserve or hold chairs. Members are asked not to reserve chairs with towels or belongings while away from the pool area for extended periods.
- A children's wading pool is available adjacent to the main pool for younger guests. Children in the wading pool must be supervised by a responsible adult at all times. The same pool rules and regulations apply.
- Towels and lounge accessories are the responsibility of each member. The marina is not responsible for personal items left poolside.

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 **THE POOLSIDE KIOSK** — Opening 2026! The poolside kiosk will be opening in the 2026 season and is managed by The Dockyards Restaurant. Enjoy cold beverages, snacks, and poolside service throughout the day. Check the marina website or ask at the office for hours and menu information.

11.7 Spa & Wellness Centre

Grand Harbour Marina's Spa & Wellness Centre has been newly renovated for the 2026 season and offers a premium wellness experience for members.

 **NEW FOR 2026** The Spa & Wellness Centre features a brand-new whirlpool hot tub, newly built saunas, a steam room, and exercise equipment — all available exclusively to marina members and registered guests.

- **WHIRLPOOL HOT TUB:** The newly built whirlpool hot tub is available during spa hours. All spa rules in Section 11.3 apply, including Ontario Regulation 565 requirements, maximum temperature, occupancy limits, and use restrictions.
- **SAUNAS:** Newly installed sauna facilities are available during spa hours. Maximum recommended continuous use is 15–20 minutes. Cool down and hydrate between sessions. Persons with heart conditions, high blood pressure, or pregnancy should consult a physician before use.
- **STEAM ROOM:** The steam room is available during operating hours. Same health precautions apply as for the sauna. Children under 12 are not permitted in the steam room without direct adult supervision.
- **EXERCISE EQUIPMENT:** Fitness equipment is available in the wellness centre. All Fitness Centre rules in Section 11.4 apply.
- Access to the Spa & Wellness Centre requires a valid member card. Non-members and day guests may be granted access at the marina's discretion with a day-use fee.

12. TENNIS COURT RULES

12.1 Court Booking & Time Limits

Booking Method	Book in advance at the marina office or via the member booking system
Advance Booking Window	Up to 48 hours in advance
Session Length — Singles	60 minutes per booking
Session Length — Doubles	90 minutes per booking
Waiting List	If a court is occupied past allotted time, waiting players have right to court after 5-minute grace period
Cancellations	Cancel at least 2 hours in advance to release the court for others
Walk-On Play	Permitted if court is unbooked — 60-minute maximum; yield to reservations
Daily Maximum	No member may book more than 2 hours of court time per day during peak season

 Booked players who do not arrive within 10 minutes of their start time forfeit their reservation. Courts will be released to walk-on players or next booking.

12.2 Court Conduct & Etiquette

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- Proper attire and appropriate court footwear (non-marking soles) are required at all times.
- Only tennis and Pickleball is permitted on the tennis courts. No badminton, rollerblading, cycling, or other activities unless the court has been specifically designated for alternate use.
- No food on the courts. Water and sealed beverages only.
- No glass containers anywhere on court surfaces or surrounding areas.
- Keep noise to a level respectful of other court users and nearby neighbours. Loud music must not be played.
- Children under 12 must be supervised by an adult on court.
- No pets on the tennis courts.
- Players are responsible for collecting and removing all balls, equipment, and personal belongings after their session.

12.3 Court Care & Maintenance

- Players must close and latch the court gate when entering and exiting.
- Do not drag court surfaces, drag ball hoppers across the court, or engage in any activity that may damage the surface.
- Report court damage, net issues, or lighting problems to the marina office immediately.
- If conditions are wet or unsafe, do not play. Wet court surfaces cause injury and damage. The marina may suspend court use during or after significant rain.
- The marina reserves the right to schedule court maintenance, tournaments, or special events that may temporarily affect member access. Advance notice will be provided where possible.

12.4 Outdoor Basketball Court

Grand Harbour Marina features an outdoor basketball court available for use by members and their guests during operating hours.

- The basketball court is available on a first-come, first-served basis. No booking is required.
- Full-court games involving more than 8 players should yield half-court use to waiting members during busy periods.
- Proper athletic footwear must be worn at all times on the court. No bare feet, sandals, or flip-flops.
- No food or glass containers on the court. Sealed water bottles are permitted.
- Children under 12 must be supervised by a responsible adult when using the court.
- Members are responsible for returning any marina-owned basketballs and equipment to the designated storage location after use.
- The marina reserves the right to close the court for maintenance, organized events, or tournaments. Advance notice will be provided where possible.
- Loud music, profanity, or unsportsmanlike conduct will not be tolerated and may result in removal from the court.

13. RECREATIONAL GAMES, EQUIPMENT & ACTIVITY AREAS

13.1 Available Recreation

Grand Harbour Marina provides a variety of recreational equipment and activity areas for member use, which may include (subject to seasonal availability): lawn games (cornhole, horseshoes, croquet), board games and card games, kayaks, paddleboards, and bicycles (available for rent at a published rate — see current Fee Schedule at the marina office), fishing equipment (where designated), and organized activity areas.

13.2 Equipment Sign-Out Procedure

All recreational equipment must be SIGNED OUT at the marina office or Concierge Desk before use. Equipment left unsigned is subject to a lost equipment fee charged to the member's house account.

Sign-Out Location

Marina Office or Concierge Desk during operating hours

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Identification Required	Member card or slip number required for all sign-outs
Guest Sign-Out	Guests must sign out equipment through a registered member, who assumes full responsibility
Equipment Deposit	A refundable deposit may be required for certain items at the marina's discretion
Return Deadline	All equipment must be returned by 8:00 PM or 30 minutes before facility closing, whichever is earlier
After-Hours Return	After-hours returns must be left at the designated drop location and reported to the office the next morning
Damaged Equipment	Damage or loss must be reported immediately. Replacement costs will be charged to the member's account

13.3 Time Limits & Sharing

- Kayaks & Paddleboards: Rental fee applies — see current rate schedule. Maximum 2-hour rental per booking. Return promptly to allow other members access. Life jackets (PFDs) are mandatory and must be worn at all times on the water.
- Lawn Games (bocce, cornhole, horseshoes): Maximum 1.5 hours when others are waiting. Members must yield to those who have been waiting, and set games must be wrapped up upon request.
- Board Games & Cards: No time limit in the Members' Lounge. Must be returned to the dedicated games cupboard in good condition after use.
- Bicycles (where available): Rental fee applies — see current rate schedule. Maximum 3-hour rental. Helmet is mandatory. Bicycles must not leave marina property without written authorization.
- Fishing Equipment: Sign-out for the day (return by close). Members are responsible for all applicable provincial fishing licence requirements.

13.4 Equipment Care & Member Responsibility

- All equipment must be returned clean, dry, and in the same condition in which it was signed out.
- Equipment must not be modified, repaired, or used in any manner other than its intended purpose.
- The member who signed out equipment is personally responsible for its safe return. This includes responsibility for damages caused by guests or family members.
- Equipment is not to be taken off marina property without express written authorization from the Dockmaster.

⚠ Repeated failure to return equipment on time, loss of equipment, or damage due to negligence may result in suspension of recreational equipment privileges and charges to the member's account.

13.5 Activity Areas

- Outdoor activity areas (lawn game zones, courts, etc.) are available on a first-come, first-served basis without booking.
- Groups of more than 8 wishing to use an activity area exclusively for an extended period should notify the marina office in advance to avoid conflicts.
- Activity areas must be left tidy. Equipment must be returned to its designated storage location at the end of each use.
- Music in outdoor activity areas must remain at a considerate volume. Quiet hours apply to all outdoor areas.

13.6 Horseshoe Pits

Grand Harbour Marina features dedicated horseshoe pits available for member and guest use. Horseshoes are one of our most popular social activities!

- Horseshoe pits are available on a first-come, first-served basis. No booking is required.
- Equipment (horseshoes and pit equipment) is available at the marina office or Concierge Desk. Rental fees may apply — see current fee schedule.
- Maximum 4 players per pit. Yield to waiting groups after completing a full game.

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- All players must remain behind the foul line while horseshoes are in flight. Safety of all participants and bystanders is paramount.
- Please return all equipment to its designated storage location after use.
- Quiet hour rules apply to all outdoor activity areas. Please be mindful of neighbouring slips and facilities.

14. MEMBERS' LOUNGE — HARBOUR HIDEAWAY RULES

ABOUT THE HARBOUR HIDEAWAY (MEMBERS' LOUNGE)

The Harbour Hideaway is Grand Harbour Marina's exclusive Members' Lounge — a comfortable, beautifully appointed gathering space reserved for marina members and their invited guests. It is designed to be a relaxing, welcoming environment for socializing, dining, relaxing after a day on the water, and celebrating life's special moments with our marina community.

14.1 Access & Eligibility

- The Harbour Hideaway is accessible to all active marina members in good standing and their guests.
- Member access card must be presented upon request. Members are responsible for signing in their guests at the entrance log.
- Non-members may only access the lounge when accompanied by a registered marina member at all times.
- A maximum of four (4) guests per member may use the lounge at any one time unless a private event has been booked. During peak periods, the Dockmaster may adjust this limit at their discretion.
- The lounge is not accessible to the general public unless a public event is being held. Members are required to use access codes, keys, or cards and may not be shared with non-members.

14.2 Hours of Operation

PERIOD	DAILY HOURS	NOTES
Peak Season (May – Oct)	8:00 AM – 11:00 PM weekdays 8:00 AM – midnight Fri & Sat	Last entry 30 min before closing
Off-Season (Nov – Apr)	9:00 AM – 9:00 PM	Access by member card; staff may not be on site
Private Events	As booked — see Section 14.7	Must be approved and booked in advance
Entertainment Evenings	Check posted schedule	Age of 19+ required if extended liquor licence in effect

 Live entertainment is scheduled on select evenings. On these evenings, the lounge operates under an extended Liquor Licence. Persons under 19 years of age may not be permitted entry during these hours.

14.3 Conduct & Atmosphere

The Harbour Hideaway is a premium shared space. Members and their guests are expected to maintain a respectful, considerate, and welcoming atmosphere at all times.

- Conversational volume is expected. Loud music, shouting, or disruptive behaviour will not be tolerated.
- All guests must follow marina quiet hours. Inside the lounge, quiet hours begin at 11:00 PM Sunday through Thursday and at midnight Friday and Saturday.
- No pool attire (wet swimwear, bare feet) in the interior seating areas. Cover-ups and footwear are required inside.
- No smoking or vaping inside the lounge or within 9 metres of any entrance.
- No pets inside the lounge. Service animals with proper identification are permitted.
- Children under 12 must be supervised by an adult at all times.

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- Intoxicated individuals may be refused entry or asked to leave by marina staff. The marina reserves the right to contact authorities if required.

14.4 Food & Beverage

- Members may enjoy food and beverages from the marina restaurant or place orders through the Concierge for dockside or lounge delivery (see Section 16).
- Members may bring their own beverages and light snacks to the lounge area in designated zones. Wine, beer, and pre-mixed cocktails are permitted; outside kegs, party-size containers, or bulk spirits are not permitted without prior approval.
- All consumed items must be cleaned up promptly. Dishes, glasses, and cutlery from the restaurant must be returned to staff or the designated return area.
- Food and beverages from outside commercial establishments (other restaurants, delivery services) must be consumed in the outdoor patio area only, not in the main interior lounge.
- The marina or restaurant may apply a corkage fee for bottles of wine opened in the lounge during restaurant service hours.

14.5 Technology & Amenities

- Wi-Fi access is available in the Harbour Hideaway. Network name and password are posted at the entrance and available from marina staff.
- Television remote controls and audio equipment must be returned to the designated storage location after use.
- All members share the space equally. No member may monopolize seating areas, televisions, or table space for extended periods when the lounge is busy.
- Charging stations are available for member use. The marina is not responsible for damage to, or theft of, personal devices.

14.6 Tidiness & Shared Responsibility

- Members and guests are responsible for cleaning up their areas before leaving — this includes clearing tables, properly disposing of waste, and returning furniture to its original arrangement.
- Any spills, damage, or issues must be reported to marina staff immediately.
- Lounge furniture must not be removed from the lounge, rearranged permanently, or taken outdoors without staff approval.
- Lost and found items should be reported to the marina office. The marina is not responsible for personal items left in the lounge.

14.7 Private Event Bookings

Booking Method	Contact the marina office or Dockmaster to check availability and confirm booking
Advance Notice Required	Minimum 7 days advance notice for private events; 14 days for large events (20+ guests)
Rental Fee	A nominal facility rental fee applies — contact the office for current rates
Security Deposit	A refundable security deposit is required at time of booking
Damage Waiver	A signed damage waiver is required before the event
Event Hours	Must conclude by 11:00 PM Sunday–Thursday; midnight Friday and Saturday
Catering & Beverages	Catering arrangements must comply with marina and liquor licence requirements
Cleaning	The lounge must be left in its original condition. Cleaning fees apply if the facility requires additional attention
Cancellation Policy	Cancellations within 48 hours of the event may forfeit the security deposit

14.8 Consequences of Misuse

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⚠ Misuse of the Harbour Hideaway, damage to the facility, conduct that disturbs other members, or violation of these rules may result in suspension of lounge access, repair charges billed to the member's account, and / or suspension of marina privileges.

15. DOCKSIDE DELIVERY RULES & PROCEDURES

🕒 HOW DOCKSIDE DELIVERY WORKS

Grand Harbour Marina offers a premium dockside delivery service allowing members to have provisions, restaurant meals, beverages, ice, and concierge-requested items delivered directly to their vessel or slip. This service is designed to enhance your experience while on the water and is coordinated through our Concierge team.

15.1 Ordering & Service Hours

How to Order	Contact the Concierge Desk by phone, in person, or via the marina app (where available)
Service Hours	Dockside delivery is available during Concierge operating hours (posted at office)
Advanced Orders	Pre-orders for next-day delivery accepted until 8:00 PM the prior evening
Same-Day Orders	Same-day delivery available subject to staff availability — minimum 30-minute lead time
Last Delivery	Final dockside delivery of the day is 30 minutes before Concierge closing time
Minimum Order	A minimum order value may apply for certain delivery categories — see Concierge for current details

15.2 What Can Be Delivered

- Restaurant orders from the Grand Harbour Marina restaurant (subject to kitchen hours and menu availability)
- Beverages: beer, wine, spirits, non-alcoholic beverages (subject to LCBO and liquor licence regulations)
- Provisions: ice, snacks, breakfast/lunch items, pre-packaged goods available at the marina store
- Concierge-arranged items: approved third-party orders (e.g. LCBO/grocery runs) arranged through the Concierge team
- Vessel preparation items: ordered cleaning supplies, marina merchandise, equipment items stocked by the marina

🛒 The delivery menu and available items may vary by season. Items not stocked by the marina may be sourced as part of the Concierge errand service (see Section 16) and are subject to additional fees and lead times.

15.3 Fees & Billing

Delivery Service Charge	A delivery fee applies to all dockside delivery orders — see current fee schedule at Concierge Desk
Gratuuity	An 18% gratuity is automatically added to all dockside delivery orders and goes to the delivering team member
Billing	All charges are applied directly to the member's house account (see Section 16) or paid at time of delivery

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Third-Party Purchases	Items sourced externally are billed at cost plus the applicable Concierge errand fee
Alcohol Purchases	All alcohol orders are subject to applicable LCBO regulations and may require age verification at delivery

15.4 Member Responsibilities & Guidelines

- Members must ensure someone is present at the slip to receive delivery, or provide specific instructions for unattended delivery. The marina is not responsible for unattended orders that are displaced or affected by weather.
- Perishable items left unattended for more than 30 minutes after delivery are at the member's risk.
- Members are responsible for ensuring the accuracy of their order at the time of delivery. Disputes or corrections must be raised immediately with the Concierge team.
- Delivery access to all piers and finger docks is for marina staff only. Members should not send third-party individuals to retrieve deliveries without authorization.
- Orders may not include items that are restricted, prohibited, or illegal on marina property.

15.5 Third-Party Delivery Services

⚠ Third-party food delivery services (e.g. DoorDash, Uber Eats, Skip the Dishes) are NOT permitted access to marina docks or piers. Deliveries from outside services must be arranged through the Concierge team, who will co-ordinate collection at the marina entrance and deliver to your slip as a Concierge errand service.

🚚 GHM DELIVERY DRIVER: Grand Harbour Marina has an in-house Delivery Driver who delivers food, beverages, and market items from local restaurants, grocery stores, and suppliers directly to local residents and to our boaters dockside. We strongly encourage you to use our driver instead of third-party apps like DoorDash or Uber Eats — our driver gets directly to your slip, supports our staff, and keeps the boating experience seamless. See Section 20 for full details. Contact the marina office or Concierge to arrange a delivery.

16. HOUSE ACCOUNTS & CONCIERGE SERVICES

YOUR HARBOUR ACCOUNT — THE EASY WAY TO ENJOY EVERYTHING GHM HAS TO OFFER

The Grand Harbour Marina House Account is a convenient credit-based member account that allows you to access all marina amenities, services, food and beverage, retail, concierge services, and dockside deliveries without the need for cash or a payment card at each transaction. All activity is tracked and summarized on your monthly member statement.

16.1 Opening a House Account

Eligibility	Available to all active marina members in good standing
How to Open	Complete the House Account Application at the marina office — available at the start of each season
Minimum Opening Deposit	A minimum opening deposit may be required — contact the office for current requirements
Credit Limit	Account credit limits are set by the marina and may be adjusted based on account history

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Account Holder	The account is registered to the primary slip holder; authorized users may be added with signed consent
Authorized Users	Family members or crew may be added as authorized users — the primary account holder remains fully responsible for all charges

16.2 How to Use Your Account

- Present your membership card or provide your slip number to charge any purchase to your account.
- Your account may be used at: the marina restaurant, Concierge services, dockside deliveries, the marina retail/ship store, pool and amenity services, private event bookings, and any other authorized marina charge point.
- Account transactions are recorded in real time. You may request a balance update from the Concierge or office at any time.
- Monthly statements are issued and delivered electronically (or by printed statement upon request).

16.3 Account Balances, Top-Ups & Credit

Top-Up Method	Visit the marina office or Concierge Desk in person; payment by cash, debit, or credit card
Auto Top-Up	Pre-authorized auto top-up may be set up through the office — contact your account manager
Minimum Balance Notice	Members will be notified when their account balance falls below the minimum threshold
Service Pause	If the account balance reaches zero, further charges will be paused until the account is topped up
Credits & Refunds	Marina-issued credits (promotional, service credit) appear on statements and may not be redeemed for cash
End-of-Season Balance	Remaining account balances at season end will be held on file and applied to the following season, unless a refund is requested in writing
Refund Requests	Refund of remaining balance may be requested in writing with 10 business days processing time

16.4 Payment & Settlement

- Monthly statements are due and payable in full within 15 days of the statement date.
- Accounts not settled within 30 days of statement date are subject to a monthly carrying charge as set out in the current Fee Schedule.
- Outstanding account balances may result in suspension of marina services, amenity access, and concierge privileges until the account is brought current.
- All accounts must be settled in full at the end of the season. No outstanding balances will be carried forward to the following season without prior written agreement.

⚠ Accounts with outstanding balances at time of vessel launch may result in delayed launch until the account is settled in full. See also Section 7.3.

16.5 Lost, Stolen, or Damaged Membership Cards

- Lost or stolen membership cards must be reported to the marina office immediately for deactivation.
- The primary account holder is responsible for all charges made on a card until it has been formally deactivated.
- Replacement cards are issued at a nominal fee. Cards will be reissued with a new authorization code.
- Cards are non-transferable. Using another member's card or account without authorization is a serious breach of marina policy and will result in suspension of privileges.

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16.6 Concierge Services Overview

Grand Harbour Marina's Concierge team is here to make your time on the water effortless and extraordinary. Our team can assist with a wide range of services — from vessel preparation to special occasion planning — all coordinated through a single point of contact.

VESSEL & DOCKSIDE SERVICES	PERSONAL & LIFESTYLE SERVICES
✓ Pre-arrival boat preparation & airing	✓ Restaurant reservations & special menus
✓ Air conditioning activation before arrival	✓ Special occasion planning (birthdays, anniversaries, celebrations)
✓ Vessel cleaning, detailing & provisioning	✓ Floral arrangements & gift sourcing
✓ Ice, provisions & beverage delivery to slip	✓ Grocery & LCBO errand runs
✓ Fuel dock scheduling & coordination	✓ Local activity & excursion recommendations
✓ Mechanical & contractor coordination (approved)	✓ Photography / memory-making arrangements
✓ Shrink wrap booking & winter prep coordination	✓ Referrals to trusted local service providers

16.7 Booking Concierge Services

How to Book	Visit the Concierge Desk at the marina office, or call 705-558-9533 during office hours
Lead Time	Routine requests: 24 hours preferred. Complex requests (special events, multi-service): 48–72 hours
Advance Pre-Arrival Requests	Pre-arrival services (vessel prep, A/C) must be booked at least 24 hours before expected arrival
Rush Requests	Same-day service may be available subject to staff capacity — subject to a rush service surcharge
Service Confirmation	All Concierge bookings are confirmed in writing (email or printed receipt)
Cancellations	Cancel at least 4 hours in advance to avoid a cancellation fee for scheduled services

16.8 Pricing, Fees & Gratuity

- A current Concierge Service Fee Schedule is available at the marina office and Concierge Desk.
- An 18% gratuity is automatically applied to all Concierge service invoices. This gratuity is distributed directly to the Concierge team members who performed the service.
- Third-party costs (LCBO purchases, grocery items, specialist services) are billed at actual cost plus the applicable Concierge errand fee.
- All charges are applied to the member's House Account (Section 16.1–16.4) unless payment is provided at time of service.

💡 Our Concierge team takes great pride in going above and beyond for every member. The more information you share with us about your preferences through your Member Experience Profile (available at the office), the better we can personalize every visit.

16.9 Member Responsibility & Account Security

- Members are responsible for all charges made through their account by authorized users, guests, or family members.
- Disputes about charges must be raised in writing within 15 days of the relevant statement date. Disputes raised after this period may not be adjusted.
- The marina reserves the right to suspend or close a House Account in cases of misuse, non-payment, or violation of marina rules.

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- Account records are maintained in confidence in accordance with applicable privacy legislation. Account information will not be shared with third parties without the member's consent except as required by law.

17. SHOWERS & WASHROOM FACILITIES

Grand Harbour Marina provides clean, well-maintained shower and washroom facilities for the comfort and convenience of all members and guests.

17.1 Main Marina Building

Full shower and washroom facilities are located in the main marina building and are accessible to all active members, registered guests, and transient boaters.

- Showers are available during marina office hours. Please see posted hours or contact the office for after-hours access arrangements.
- Members are asked to keep facilities clean and tidy for the next user.
- No excessive time in shower stalls during peak periods when others are waiting. Please be considerate.
- Personal items (shampoo, toiletries, towels) must be removed after each use. The marina is not responsible for items left in the facilities.
- Shower tokens or member card access may be required for transient boaters. Contact the marina office for current rates.

17.2 Pier 5 Washroom & Shower Facilities

Additional shower and washroom facilities are available on Pier 5 for the added convenience of slip holders in that area of the marina.

 **PIER 5 FACILITIES — MEMBERS ONLY:** The Pier 5 shower and washroom facilities are exclusively available to Grand Harbour Marina members in good standing. Access is by member card only. Please do not share access with non-members or transient boaters. Transient boaters should use the main marina building facilities.

- Pier 5 facilities are accessible 24 hours per day for card-holding members.
- The same cleanliness and courtesy standards apply as in the main building facilities.
- Report any maintenance issues, damage, or cleanliness concerns to the marina office immediately.

18. LAUNDRY FACILITIES

Grand Harbour Marina is pleased to offer commercial laundry facilities for the convenience of members and guests during their stay.

18.1 Facility Overview

 **LAUNDRY FACILITIES:** The laundry room is located in the main marina building adjacent to the AED station at the main entrance. The facility is equipped with 3 commercial washing machines and 3 commercial dryers for your convenience.

- **3 commercial-grade washing machines and 3 commercial dryers are available.** MACHINES:
- **Machines are card-operated. Laundry cards can be loaded and purchased at the marina office during business hours. Cards are reloadable and may be kept from season to season.** ACCESS:
- **The laundry facility is available during marina operating hours. After-hours access for members may be available by member card — confirm at the office.** HOURS:

18.2 Rules & Guidelines

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 **LIQUID DETERGENTS ONLY:** Only liquid laundry detergent is permitted in the machines. Powder and pod-style detergents are not permitted as they can damage commercial equipment and cause build-up. Non-compliance may result in service charges.

- Please use the appropriate amount of detergent as specified on the machine. Over-sudsing may damage equipment.
- Remove laundry promptly when cycles are complete to allow others to use the machines. Laundry left in machines for more than 30 minutes after cycle completion may be removed by staff.
- Please clean the lint trap in the dryer after each use.
- Do not leave laundry unattended on folding tables for extended periods.
- Report any equipment malfunctions to the marina office. Do not attempt to repair or force open machines.
- The marina is not responsible for loss, damage, or shrinkage of items laundered on marina premises.

19. THE DOCKYARDS RESTAURANT

 **NEW IN 2026!** Grand Harbour Marina is excited to welcome The Dockyards Restaurant — our brand-new dining destination opening for the 2026 season with a fresh, exciting menu designed to delight members, guests, and the local community.

The Dockyards is the premier dining experience at Grand Harbour Marina, offering exceptional food and beverage in a relaxed waterfront setting. Whether you're celebrating a special occasion, hosting guests, or simply enjoying a meal after a day on the water, The Dockyards is your destination.

19.1 About The Dockyards

- Fresh new menu featuring locally inspired cuisine, fresh ingredients, and seasonal offerings.
- Outdoor patio seating available, with beautiful waterfront views of the marina basin.
- Live entertainment on select evenings throughout the season — check the posted schedule or ask at the marina office for upcoming entertainment dates.
- The Dockyards also manages the Poolside Kiosk, offering food and beverages at the pool area during the season.

19.2 Reservations & Dining

 **RESERVATIONS RECOMMENDED:** We recommend calling ahead for dinner reservations, especially on weekends and entertainment evenings. Contact The Dockyards directly or ask the marina Concierge to arrange reservations on your behalf.

- Walk-in seating is welcome subject to availability.
- Private dining room available for member entertaining and special occasions — contact the Concierge or restaurant directly to arrange.
- The Dockyards offers priority reservations for Premium members. See your membership benefits for details.

19.3 Dockside Delivery from The Dockyards

The Dockyards offers dockside delivery of restaurant meals and beverages directly to your slip. Orders can be placed through our Concierge team or our in-house delivery service.

- Dockside delivery is available during restaurant kitchen hours — subject to staff availability and weather conditions.
- Contact the Concierge team to place a dockside order, or inquire about our GHM Delivery Driver service (see Section 20).
- A delivery fee and 18% gratuity apply to all dockside restaurant deliveries. All charges may be applied to your House Account.

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19.4 Conduct in the Restaurant

- All marina conduct and behaviour rules (Section 5) apply in The Dockyards and its patio.
- The Dockyards operates under its own liquor licence. The restaurant may host entertainment events under an extended liquor licence during which guests under 19 years of age may not be permitted to enter.
- Proper attire is required. Pool attire (wet swimwear) is not permitted in the restaurant interior. Wraps and footwear are required inside.
- No outside food or beverages may be brought into the restaurant without the restaurant's express permission.

20. GHM DELIVERY DRIVER — IN-HOUSE DELIVERY SERVICE

Grand Harbour Marina has hired a dedicated in-house Delivery Driver to serve our members, guests, and local community. This service is separate from our Concierge program and provides convenient pick-up and delivery of food, beverages, and market items.

 **GHM DELIVERY DRIVER:** Skip the apps — support our staff! Our in-house Delivery Driver can collect food, beverages, and market items from local restaurants, grocery stores, and suppliers and deliver them directly to you dockside or at your slip. This is our team member — by choosing our driver over third-party apps, you're directly supporting the Grand Harbour Marina community.

20.1 How It Works

- The GHM Delivery Driver is available to members, their guests, and local residents in the Lagoon City and Brechin area during scheduled service hours.
- Order from local restaurants, grocery stores, liquor stores, pharmacies, or any local business — our driver will collect and deliver for you.
- This service is ideal for dockside delivery of meals, beverages, groceries, and daily provisions — especially when you don't want to leave your boat.
- Boaters are strongly encouraged to use the GHM Delivery Driver instead of third-party delivery apps such as DoorDash, Uber Eats, or Skip the Dishes, which are not permitted dock access and require members to meet at the marina entrance.

20.2 Ordering

- Contact the marina office or Concierge Desk to arrange a delivery through our driver.
- Provide your order details, the name and address of the supplier, and your slip number or dockside location.
- Payment for purchased items and a delivery fee apply. Items are billed at actual cost plus a delivery service fee. All charges may be applied to your House Account.
- Service hours and availability may vary by season — check current schedule with the marina office.
- The marina is not responsible for the quality, accuracy, or availability of items from third-party establishments.

20.3 Note About Third-Party Delivery Apps

 **THIRD-PARTY DELIVERY APPS NOT PERMITTED ON DOCKS:** Delivery drivers from DoorDash, Uber Eats, Skip the Dishes, and similar services are not authorized to access marina docks or piers. If you use a third-party app, you will need to collect your order at the marina entrance gate. We encourage you to use our GHM Delivery Driver instead — it's faster, gets to you dockside, and supports our staff directly.

21. SHIP CHANDLERY SHOP

Grand Harbour Marina's Ship Chandlery is a full-service marine retail shop located in the main marina building. Whether you need marine parts and supplies, groceries, ice cream, or a cold drink, the Ship Chandlery is your one-stop shop at the marina.

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21.1 What We Carry

MM MARKET

- ✓ MM Market provisions — daily essentials, groceries and snacks
- ✓ Cold beverages, juices, water, soft drinks
- ✓ Ice cream and confectionary
- ✓ Sunscreen, toiletries, and convenience items
- ✓ Ice (bags) — available for delivery through Concierge
- ✓ Firewood — available for delivery through Concierge

MARINE PARTS & SERVICES

- ✓ Marine parts and boating supplies
- ✓ Chandlery items, ropes, fenders, hardware
- ✓ Marina branded merchandise
- ✓ Safety equipment and accessories
- ✓ Cleaning and maintenance products
- ✓ Parts ordering available — contact the office

 **LIQUOR LICENSED:** The Ship Chandlery is liquor licensed. Beer, cider, and select wines are available for purchase. All LCBO regulations and age of majority rules apply. Valid ID may be requested. Alcohol purchases are for off-premises consumption unless otherwise designated.

21.2 Parts, Service & Marine Mechanic

Grand Harbour Marina has an on-site Parts & Service Department with a qualified marine mechanic to assist with vessel maintenance, repairs, and parts sourcing.

- Marine mechanic services are available by appointment. Contact the marina office to arrange service.
- Parts are available in the Ship Chandlery shop. If we don't have what you need in stock, we can order parts on your behalf — inquire at the office for lead times.
- All major mechanical work must be arranged through the marina office and conducted in the designated work area — not at slips (see Section 3.4).
- Labour rates and service fees are posted at the marina office and may be charged to your House Account.
- Emergency repairs may be possible subject to staff and parts availability — contact the Harbour Master.

21.3 Ice & Firewood Delivery

 **ICE & FIREWOOD** available at the Fuel Dock and Ship Chandlery. Both can be delivered directly to your slip through our Concierge team for a nominal delivery fee. Contact the Concierge Desk or marina office to arrange dockside delivery. Perfect for those evenings around the fire pit without leaving your boat!

22. THE SHIP YARD SHOP

The Grand Harbour Marina Ship Yard Shop is our full-service vessel care facility, located in the Ship Yard Building adjacent to the marina. Our team of qualified, insured professionals delivers a comprehensive range of detailing, canvas, upholstery, fibreglass, and finishing services to keep your boat looking, performing, and feeling its very best — throughout the season and beyond.

22.1 Services Available

DETAILING & COSMETICS	FIBRE & GEL COAT	CANVAS & UPHOLSTERY
✓ Full vessel detailing	✓ Fiberglass repair	✓ Canvas repair & replacement
✓ Machine polishing	✓ Gel coat restoration	✓ Bimini top repair
✓ Waxing & buffing	✓ Osmotic blister repair	✓ Sunbrella & marine fabric

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✓ Interior cleaning	✓ Hull faring & fairing	✓ Custom canvas fabrication
✓ Sea decking installation	✓ Scratch & scuff repair	✓ Enclosures & covers
✓ Teak treatment	✓ Paint preparation	✓ Snap & zipper replacement

 **BOOK SHIP YARD SHOP SERVICES:** Contact the Concierge team or marina office to book a service appointment. Our team will advise on availability, pricing, and timelines. Many services can be completed while your boat remains in your slip. All work is performed by qualified, insured Grand Harbour Marina professionals.

- Services are available to members, transient guests, and the local boating community.
- All detailing and canvas work is performed in the Ship Yard Building or at the designated work area — not at slips unless specifically arranged and approved.
- A written quote will be provided before work commences. All work is subject to a signed service authorization.
- Charges for completed work will be invoiced to your House Account or paid directly at the Ship Chandlery.

23. THE SHIP YARD — SECURED STORAGE AREA

 **MEMBERS ONLY — RESTRICTED ACCESS:** The Grand Harbour Marina Ship Yard is a secured, gated storage area available exclusively to marina members in good standing. Access is by authorized key, fob, or code only. Unauthorized entry is strictly prohibited and will be treated as trespassing.

The Grand Harbour Marina Ship Yard is a professionally managed, secured storage facility located adjacent to the marina. Our Ship Yard offers flexible storage solutions for a wide variety of vessels and equipment, all within a controlled and monitored environment.

23.1 What Can Be Stored

- Boats (all sizes, subject to space and prior arrangement)
- Trailers — boat trailers, utility trailers, and equipment trailers
- RVs and 5th wheel trailers — subject to space availability and seasonal scheduling
- Personal watercraft (jet skis, sea-doo's)
- Marine equipment, motors, and accessories
- Other oversized equipment — inquire at the marina office for eligibility

23.2 Access & Security

- The Ship Yard is a secured, gated area with surveillance. Access is restricted to authorized marina members only.
- Members must be in good financial standing to access and use the Ship Yard.
- Access codes, key fobs, or keys must not be shared with non-members, contractors, or third parties without express written authorization from the marina office.
- The marina is not responsible for damage, theft, or loss of items stored in the Ship Yard, but all reasonable security measures are maintained. Members are encouraged to maintain appropriate insurance for stored items.
- The marina reserves the right to charge for extraordinary clean-up or removal of abandoned items from the Ship Yard.

 **TO INQUIRE ABOUT SHIP YARD STORAGE:** Contact the marina office to discuss availability, pricing, access, and storage agreements. All Ship Yard storage requires a signed storage agreement and is subject to availability. Seasonal and year-round storage options may be available.

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23.3 Ship Yard Conduct

- Drive slowly and carefully within the Ship Yard at all times. Maximum speed: 5 km/h. Children must be supervised by an adult at all times.
- No fueling, welding, grinding, open flames, or hazardous work may be performed in the Ship Yard without express written permission from the Harbour Master.
- All waste generated during maintenance or preparation must be removed from the Ship Yard and properly disposed of.
- The Ship Yard Shop is located in the Ship Yard Building (see Section 22). Appointments for detailing, canvas, upholstery, sea deck, and other vessel care services should be arranged through the Concierge or marina office.

24. SOCIAL ACTIVITIES & COMMUNITY EVENTS

At Grand Harbour Marina, we believe life is better when shared. We are proud to host a vibrant calendar of social activities and community events throughout the season — bringing members, guests, and the broader Lagoon City community together for fun, connection, and great memories on the water.

 **GET INVOLVED — JOIN THE SOCIAL COMMITTEE!** We are always looking for enthusiastic volunteers to help plan, organize, and run marina events. If you're passionate about community, creativity, and making GHM an unforgettable place to be, we'd love to have you on the Social Committee. Contact the marina office to express your interest.

24.1 Types of Events

- Dock parties, themed evenings, and waterfront social gatherings
- Poker runs, flotilla cruises, and group boating excursions
- Fishing tournaments and on-water competitions
- Live entertainment evenings at The Dockyards and the Harbour Hideaway
- Kids' events and family activity days
- Seasonal celebrations — Season Opener, Canada Day, Thanksgiving Closing
- Commodore's Dinner and exclusive Premium member events
- Community clean-up days and environmental initiatives
- Marina skills workshops and boating safety seminars

24.2 Open to the Public

Many Grand Harbour Marina events are open to the public and to the broader Lagoon City and Brechin community. We believe in giving back to our community and creating a welcoming, inclusive environment at the marina.

- Event schedules and public event listings will be posted at the marina office, on the marina website, and on our social media channels.
- Some events may require tickets or advance registration. Contact the marina office or Concierge for information.
- Premium members receive early access to event ticket sales and reserved seating at entertainment evenings — see your membership benefits for details.

24.3 Social Committee

- The Social Committee is made up of volunteer marina members and staff who plan and coordinate events throughout the season.
- New volunteers are welcome! No prior experience is necessary — just enthusiasm and a love of community.
- The Social Committee meets periodically throughout the season. Contact the marina office to get involved.
- Ideas for new events or activities are always welcome — submit suggestions to the marina office or Harbour Master at any time.

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25. WELCOMING GREAT LOOPERS

Grand Harbour Marina is proud to be a welcoming stop for boaters completing the Great Loop — the epic continuous waterway circumnavigation of eastern North America. We have a great deal of respect for the Looper community and are honoured to be part of your journey!

 **WELCOME, LOOPERS!** Grand Harbour Marina welcomes all vessels participating in the Great American (and Canadian!) Loop. For more information about the Great Loop community, visit greatloop.org. We are proud to support this incredible boating adventure.

25.1 Harbour Hosts

Grand Harbour Marina has dedicated Harbour Hosts available to welcome arriving Looper vessels and assist with orientation, local knowledge, and marina services.

- Harbour Hosts are experienced boaters and marina community members who volunteer their time to make Looper arrivals feel at home.
- Harbour Hosts can assist with docking, marina orientation, local dining and attraction recommendations, and connections to the Looper community.
- To reach a Harbour Host upon arrival, contact the marina office on VHF Channel 68 or call 705-558-9533.

25.2 Looper Dockage & Services

- Loopers are welcome for overnight, short-stay, and extended stays subject to slip availability. Contact the marina office or Harbour Master upon arrival.
- All standard transient registration requirements apply (see Section 3.1). Please sign the Transient Mooring Agreement at the marina office.
- Grand Harbour Marina members may reserve Shorewall spots for arriving Looper guests (Premium T1 and T2 members). Contact the Concierge to arrange.
- Members may sponsor Looper guests at preferred member rates — inquire at the marina office.
- The Channel Shorewall is available for larger transient vessels including Loopers over 60 feet (see Section 26).
- Welcome packages for arriving Loopers can be arranged through the Concierge team — a wonderful way for members to welcome fellow voyageurs!

26. COMMUNITY GATHERING AREAS, SHOREWALL & WATERFRONT

26.1 Community Gathering Areas

Grand Harbour Marina features dedicated community gathering spaces along the piers where members, guests, and visitors can relax, socialize, and enjoy the beautiful waterfront setting.

- A community gathering area is located on Pier 2, offering a comfortable outdoor social space with waterfront views.
- An additional community gathering area is located on Pier 7, providing a second social hub for members in that area of the marina.
- Gathering areas are available to all members and their guests. These spaces are shared and courtesy to others is expected.
- Events may be hosted in gathering areas subject to marina scheduling and approval. Contact the marina office to inquire about reserving a gathering area for a group.
- Quiet hour rules apply to all gathering areas. Please be respectful of neighbouring slips.

26.2 The Channel Shorewall

The Channel Shorewall is a premium transient docking area belonging to Grand Harbour Marina, located along the main channel. The shorewall is capable of accommodating large transient vessels including Great Loopers and cruising boats.

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- The Channel Shorewall can accommodate transient vessels of 60 feet and larger — making it an ideal stop for larger cruising boats and Looper vessels.
- Shorewall dockage is transient only and is managed by the Harbour Master. Contact the marina on VHF Channel 68 or at 705-558-9533 to arrange shorewall dockage.
- All standard transient rules, registration, and mooring agreement requirements apply.
- Shore power, water, and access to all marina amenities are available to shorewall guests subject to their transient agreement.
- Premium members may arrange to reserve shorewall spots for arriving guest vessels — contact the Concierge team.

 **SHOREWALL KIOSK** — Opening 2026! A new Shorewall Kiosk will be opening in the 2026 season, providing convenient registration, services, and amenity access for transient boaters arriving at the Channel Shorewall. Watch for updates on the marina website and social channels.

27. THE GRAND HARBOUR DOG PARK

 **COMING IN 2026!** Grand Harbour Marina is delighted to introduce a brand-new fenced Dog Park, opening for the 2026 season. A welcoming, safe space for our four-legged members of the family to socialize, play, and enjoy the marina alongside their humans.

The Grand Harbour Dog Park is a fully fenced, off-leash recreation area thoughtfully designed for the enjoyment of marina members, their guests, and their canine companions. The park is intended to be a clean, friendly, and well-supervised environment — please review and observe the following rules to keep it that way for everyone.

27.1 Hours & Access

- The Dog Park is open daily from dawn until dusk, seasonally during marina operating months. Hours are subject to change for maintenance, weather, or special events — please check posted notices.
- Access is restricted to active Grand Harbour Marina members in good standing and their registered guests. Members are responsible for the conduct of their guests and any animals brought into the park.
- Gates must remain closed and latched at all times when the park is in use. Please ensure no dog escapes when entering or exiting.

27.2 Owner Responsibilities

- Owners must remain inside the park with their dog at all times and maintain visual contact and effective voice control. Dogs must never be left unattended.
- Owners must clean up after their dog immediately. Waste bags and disposal bins are provided at the park entrance. Failure to clean up may result in a service fee charged to the member's house account.
- Owners are fully responsible for the conduct of their dog and any injury or damage caused to other dogs, persons, or property. The marina is not liable for any incidents arising from use of the park.
- Aggressive, intimidating, or excessively boisterous dogs must be removed from the park immediately. The marina reserves the right to ban any animal that poses a danger to other dogs, members, or guests.

27.3 Dog Eligibility

- All dogs must be currently licensed and vaccinated, including rabies, DHPP, and Bordetella. Proof of vaccination may be requested by marina staff at any time.
- Dogs must wear a collar with current identification tags at all times while in the park.
- Puppies under four (4) months of age, female dogs in heat, and any dog that is sick or showing signs of illness are not permitted in the park.
- Maximum three (3) dogs per owner at any one time.

27.4 Park Etiquette & Safety

- Children under twelve (12) must be accompanied by a responsible adult at all times within the park. The park is an active dog environment — please supervise children closely.

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- Food, treats, and glass containers are not permitted inside the park. Sealed water bottles for owners and a fresh water station for dogs are provided.
- Spiked or pinch collars must be removed before entering the off-leash area, as they can cause injury during play. Standard flat collars and harnesses are recommended.
- Toys brought from home are welcome, but owners must monitor sharing. Marina-provided toys, where available, must be returned to their designated location after use.
- Smoking, vaping, and alcohol consumption are not permitted inside the park.

27.5 Marina Discretion

- The marina reserves the right to close the Dog Park at any time for maintenance, weather, special events, or operational reasons. Notice will be posted at the park entrance and on the marina website where possible.
- The marina reserves the right to suspend or revoke a member's Dog Park privileges for repeated violations of these rules or for the conduct of any dog deemed unsuitable for the off-leash environment.
- Use of the Dog Park is at the member's and guest's sole risk. By entering, owners agree to indemnify and hold harmless Grand Harbour Marina, its staff, and its members from any claim arising from their dog's presence in or use of the park.

ACKNOWLEDGEMENT

By signing below, I confirm that I have received, read, and understood the complete Grand Harbour Marina Rules, Regulations, Amenity Policies & Clean Marina Policy (Sections 1–27). I agree to ensure that I, my family members, and my guests comply with all rules and policies contained herein. I understand that violation of these rules may result in suspension or loss of access to the relevant amenity, charges to my account, and / or suspension of marina membership privileges.

Member Name (Print)

Slip / Berth Number

Member Signature

Date

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These rules form part of the Grand Harbour Marina Rules & Regulations and are equally binding. For the most current version, visit our website or contact the marina office.*