

EDUCATION

- Doctor of Business Administration, Georgia State University, Atlanta, GA, 2020 Dissertation: Factors Influencing Surgeon Adoption of Technology in the Medical Device Industry
- Master of Business Administration, Boston University, Boston, MA, 2008
- Bachelor of Science, Biochemistry, Eastern Michigan University, Ypsilanti, MI, 1997

Continuing Education/Training

- Harvard Business School Webinar, How to Create/Expand Board of Director Opportunities in Your Career, Nov 2021
- AMA Webinar, Using Behavioral Science to Increase Product Adoption, Oct 2021
- CITI Program Certification, Conflict of Interest, Aug 2021 Aug 2025
- CITI Program Certification, Biomedical Responsible Conduct of Research Course 1, Aug 2021 Aug 2024
- CITI Program Certification, Group 1 Biomedical, Aug 2021 Aug 2024
- CITI Program Certification, Group 2 Social Behavioral, Aug 2021 Aug 2024
- CITI Program Certification, Social and Behavioral Responsible Conduct of Research Course 1, Aug 2021 Aug 2024
- AMA Methodology Webinar, Scale Development by Prof. George Balabanis, Jun 2021

TEACHING EXPERIENCE

- **Guest Lecturer**, Howard University, Washington D.C., 21CAP Program, business class discussion on personal branding, Feb 2022
- Industry Instructor, professional education of hundreds of surgeons, nurses and sales representatives on laparoscopic devices, orthopedic devices, and numerous surgical procedures via porcine & cadaveric models and lectures, Jan 1998 Dec 2019
- **Guest Lecturer**, Shenandoah University, Winchester, VA, MBA Marketing Class, Summer 2020. Class discussion on dissertation results and application to behavioral marketing
- **Guest Lecturer**, Shenandoah University, Winchester, VA, MBA Marketing Class, Summer 2019. Class lecture on medical device marketing in spine. Designed learning activity focused on marketing research on concepts of branding, mergers & acquisitions, pricing, and sustainability
- Teaching Certificate, doctoral course, Georgia State University, Nov 2019

PUBLICATIONS & RESEARCH

Articles in Peer-Reviewed Journals

• **Reynolds, S.,** Cotrino, F., Ifedi, C., Donthu, N. An exploratory study of executive factors that lead to technology adoption in small businesses. Journal of Small Business Strategy. 30(2): 1-16. 2020

Current Research

- Research Associate, Center for Engaged Business Research, Jun 2020 present
- Reynolds, S., Campagna, C., Donthu, N. Factors influencing surgeon adoption of 3D printed implants. Manuscript in preparation.
- Reynolds, S., Donthu, N. Loyalty influences on surgeon adoption of medical devices. Manuscript in preparation.

CONFERENCE PAPERS, PROCEEDINGS & PRESENTATIONS

Peer Reviewed Presentations

- **Reynolds, S.** (Sep 2019). Factors that Influence Surgeon Adoption of Medical Devices. Poster presented at the Engaged Management Scholarship Conference, Antwerp, Belgium.
- **Reynolds, S.,** Cotrino, F., Ifedi, C., Donthu, N. (Sep 2019). An Exploratory Study of Factors that Lead to Technology Adoption in Small Businesses. Paper session presented at the Engaged Management Scholarship Conference, Antwerp, Belgium.

Workshop Presentations

• **Reynolds, S.** (Oct 2020), On-going research: Factors influencing surgeon adoption of 3D printed implants, Research presented at Center for Engaged Business Research Workshop, Georgia State University

Conference Attendance

- AdvanSE Life Sciences Conference, Isle of Palms, SC, Oct 2021
- Engaged Management Scholarship Conference, Florida International University, Miami, FL, Sep 2021
- **Panelist**, Medical Fair Asia Conference (virtual), How the Pandemic Has Changed Healthcare, Dec 2020
- Engaged Management Scholarship Conference (virtual), Case Western University, Cleveland, OH Sep 2020
- Engaged Management Scholarship Conference, Antwerp Management School, Antwerp, Belgium, Sep 2019
- Engaged Management Scholarship Conference, Temple University, Philadelphia, PA Sep 2018

AWARDS, RECOGNITION & HONORS

- Beta Gamma Sigma, International Business Honor Society, Dec 2020
- Cardinal Health, Ranked #1 in Midwest Region, and 12th nationally out of 49 sales representatives, Jan 2005
- Ethicon Endo-Surgery \$500K Sales Club, Apr 2001
- Ethicon Endo-Surgery Harmonic Scalpel Forecast Achievement Award, Apr 2001
- Ethicon Endo-Surgery Forecast Achievement Award, Apr 2000

UNIVERSITY, PROFESSIONAL & COMMUNITY SERVICE

University Service

• Volunteer, DBA Speaker's Corner Development, Feb 2022 - present

Professional Service

- Board Member, Executive Leadership Diversity Board, Kohler Co., Feb 2022 present
- Executive Influencer, BLK Catalyst Business Resource Group, Kohler Co., Jan 2022 present
- Panelist, MassMEDIC IGNITE, The Changing Faces of Medtech, Dec 2021
- Peer Reviewer, UMass M2D2 CAPCaT, May Jun 2021
- Panelist, MassMEDIC IGNITE, Partnering with Strategics, Oct 2021
- Judge & Mentor, MassMEDIC IGNITE Program, May Oct 2021
- Judge, New York Business Plan Competition, May 2021
- Judge & Mentor, UMass M2D2 \$200K Challenge, Mar 2021
- Recruiter, Black Engineer of the Year Awards STEM Conference, Feb 2021

Community Service

- Member, Kappa League Program, Kappa Alpha Psi Atlanta Alumni, Nov 2021 present
- Judge, Kappa League Student of the Year Award, Jan 2022

Professional Organizations

- Member, Black PhD Network, June 2020 present
- Member, American Marketing Association, Jan 2020 Dec 2021
- Life Member, Kappa Alpha Psi Fraternity, July 2019

CERTIFICATIONS

• Medical Device Management Certificate, Worcester Polytechnic Institute, 2006

PROFESSIONAL EXPERIENCE

KOHLER, CO.

Atlanta, GA

Sep 2020 - Present

Associate Director of Marketing and Business Development

- Work with Rada UK leadership team to develop healthcare strategy in North America
- Work with internal team and consulting partner to develop strategy and product roadmap to grow Kohler's innovation opportunities
- Selected to mentor business resource group, BLK Catalyst, as the Executive Influencer to influence the direction of the group's leadership team
- Member of the Execultive Leadership Diversity Board to help push forward corporate DEI initiatives

STRYKER, CO., SPINE DIVISION

Leesburg, VA

Group Product Manager, Degen Product Portfolio (Jan 2019 – Sep 2020)

- Managed interbody & plate portfolio valued at \$170M (FY2019)
- Supervised six direct reports (Product Managers, Associate Product Managers & Marketing Associates)
- Led four product design teams of 20 domestic & international spinal surgeons & supervised five new product development projects. Led KOL development.
- Directed strategic development of additive manufacturing branding and messaging
- Team launched three products:
 - Capri Cervical Corpectomy System (3D printed cage) Q1 2019: \$2M Incremental Revenue
 - Cascadia ALIF (3D Printed interbody) Q1 2019: **\$1.5M Incremental Revenue**
 - TLIF Disc Prep System Q4 2019 & ALIF Disc Prep System Q2 2020

K2M, INC. (STRYKER Acquisition January 2019) Group Product Manager, Cervical/Tumor Trauma (A

- Supervised three direct reports (Product Manager, Associate Product Manager & Marketing Associate)
- Managed global product portfolio (23 product lines) valued at \$33M (FY2017)
- Led four product design teams of 20 domestic & international spinal surgeons & supervise four new product development projects
 - Launched Yukon Posterior Cervical Pedicle Screw System, adding \$10M incremental revenue

Senior Product Manager, Posterior Cervical/Tumor Trauma (May 2014 – Apr 2017)

- Supervised two direct reports (Associate Product Manager & Marketing Assistant)
 - Managed six product lines valued at \$9.5M (FY2014)
 - Launched two new products Q4 2014, producing incremental global revenue FY2015
 - Capri Corpectomy System: \$1.5M
 - ✤ Occipital Anchor System: \$140K

BAXANO SURGICAL, INC.

Wilmington, NC

Senior Product Manager (Dec 2011 – May 2014)

- Supervised one direct report (Associate Product Manager)
- Managed three product lines (AxiaLIF, Presacral Access Kit and Iliac Crest Bone Graft Harvesting System) valued at \$7M (FY2013)
- Assisted with the development and launch of VEO Lateral System and Avance Pedicle Screw System, while naming both systems

(Apr 2017 – Jan 2019)

May 2010 – May 2014

Product Manager (May 2010 – Dec 2011)

- Launched four new product extensions, AxiaLIF 2L+ Q2 2010, AxiaLIF 1L+ Q1 2011, Presacral Access Kit Q1 2011 and Iliac Crest Bone Graft Harvesting System Q2 2011
 - ◆ 1L+ implant sales increased margins 18.5% over Legacy implant sales
 - Presacral Access Kit: Incremental revenue \$278K
 - ◆ Iliac Crest Bone Graft Harvesting System: Incremental revenue \$517K

TORNIER, INC.

San Diego, CA

Product Manager, Distal Extremities, Forefoot, and Advanced Biomaterials

- Managed 14 distal extremities products valued at \$5.5M (FY2009)
- Launched two product extensions, RFS Screws and NexFix Compression Pins
 - ✤ RFS product sales increased 41% from Q2 2008 to Q2 2009 with incremental revenue \$44K

CAMBRIDGE ENDO, INC.

Framingham, MA

Sales and Training Manager

- Managed sales, marketing and training activities for start-up that developed articulating hand-held instruments (needle holder, scissor, dissector, and L-hook) used in minimally invasive surgical procedures
- Assisted with development of emerging market for single incision laparoscopic surgery; market development activities produce **incremental revenue \$120K (FY 2007)**
- Managed, trained, and supported distribution sales force of 12 individuals
- Developed surgeon training manual. Trained ~50 surgeons via labs, inanimate training, and surgical cases
- Coached two junior team members and distribution sales force

CARDINAL HEALTH

Detroit, MI

Sales Representative

• Managed \$4.9M territory for infection control products used in clinical areas and operating room in SE Michigan and Northern Ohio

APPLIED MEDICAL RESOURCES

Detroit, MI

Field Product Specialist (Apr 2002 – Mar 2003)

- Coordinated training of Colo/Rectal, General and Urologic surgeons on Hand Assisted Laparoscopic procedures via courses, labs, and proctorships
- Coached ten representatives in Midwest/Great Lakes/Southern/Florida on surgeon targets and training initiatives

Nov 2005 – Jun 2008

Mar 2003 – Nov 2005

Jun 2001 – Mar 2003

Jun 2008 – Dec 2009

• Training initiatives resulted in **incremental revenue of \$185K** Q2 through Q4 2002 for Hand Assist Device, Gelport

Territory Manager (Jun 2001 – Apr 2002)

- Managed \$700K territory of 30 hospital accounts in SE Michigan
- Developed new market for Hand Assist Device, Gelport with incremental revenue sales of \$59K
- Increased Cardiovascular clamp inserts sales by \$63K by year end 2001

ETHICON ENDO-SURGERY, INC., a J&J COMPANY Jan 1998 – Jun 2001 Detroit, MI

Account Manager (Feb 1999 – Jun 2001)

• Managed \$2.2M territory for surgical products used in open and minimally invasive surgical procedures.

Facilitation Resident (Jan 1998 – Feb 1999)

• Trained ~200 surgeons, nurses and sales representatives on open and minimally invasive surgical procedures and products via cadaveric and porcine labs