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## Important Update: Tariffs are changing

1 message

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**Cygnus Automotive** <sales@cygnus-automotive.co.uk>  
Reply-To: Cygnus Automotive <sales@cygnus-automotive.co.uk>  
To: Matthew <matt@taxi-meters.co.uk>

Thu, Oct 14, 2021 at 7:59 AM

Dear Matthew,

We are writing to inform you that we will be changing our processes related to how we charge for tariff rates.

The last 18 months have been difficult for many businesses, in particular the taxi trade. COVID-19 has meant that many businesses, likely including your own, have had to find new ways to adapt. For Cygnus to maintain its level of service, we are adjusting the way in which we charge for our tariffs.

The amount you will now be charged, will be dependent upon the number of registered drivers in your council area. Prior to a tariff change you will be notified in writing as to the exact amount due and when the given date for the rate change is expected to take place.

You won't need to do anything until your next rate change is due, as soon as we are notified of a rate change in your area, we will contact you in writing notifying of the charge and the next steps.

Kindest Regards,  
The Cygnus Management Team.

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