

Terms and Conditions – Driving Lessons with Zaid Khalid

1. Lesson Bookings

- All lessons must be booked in advance via phone, WhatsApp, email, or approved booking platforms.
- Bookings are subject to instructor availability and confirmation.
- Students must hold a valid learner's permit or appropriate driver's licence and present it at the start of each lesson.

2. Payments

- Lesson fees must be paid prior to or at the start of each session unless otherwise agreed.
- Payments can be made via bank transfer, cash, or any method approved by the instructor.
- Package deals (if applicable) must be paid in full up front to receive the discounted rate.

3. Cancellations and Rescheduling

- A **minimum of 24 hours' notice** is required to cancel or reschedule a lesson.
- Cancellations made with less than 24 hours' notice may incur a **cancellation fee equal to the full lesson price**, unless due to exceptional circumstances.
- Failure to attend a scheduled lesson without notice will be considered a **no-show** and will be charged in full.
- Lessons may be rescheduled due to instructor availability, vehicle issues, or severe weather. In such cases, as much notice as possible will be given.

4. Student Responsibilities

- Students must be fit to drive at the time of the lesson (not under the influence of alcohol, drugs, or any impairing medication).
- Students must wear suitable footwear and bring their learner's permit or licence to every lesson.
- Any damage to the vehicle caused by reckless or unsafe behaviour during a lesson may result in liability for repair costs at the instructor's discretion.

- Students must ensure their logbooks are fully up to date and that the Hazard Perception Test (HPT) has been completed prior to their driving test. Failure to meet these requirements will result in **ineligibility to sit the test and forfeiture of any test-related fees.**

5. Instructor Responsibilities

- The instructor will ensure the training vehicle is roadworthy, clean, and insured.
- Lessons will be conducted in a safe, respectful, and supportive learning environment.
- The instructor reserves the right to terminate any lesson immediately if the student is **unfit or behaving dangerously or inappropriately.**

6. Driving Test Bookings

- If the instructor's vehicle is required for the driving test, prior arrangement must be made with a minimum of 7 days' notice.
- Use of the vehicle for the test is subject to the instructor's assessment of the student's readiness.

7. Privacy

- Any personal information collected will be kept confidential and used solely for lesson coordination and communication purposes.