

To: All Members and Users of the HOA Member Services Website

Our privacy policy is designed to advise you about how we collect, use, and protect the personal information you provide. By visiting this site, you are accepting the practices described in this Privacy Policy.

Our Commitment to Privacy

HOA Member Services is committed to providing our members with the utmost privacy and security. [What Information is Collected.](#)

Information You Provide to Us:

We collect any information you enter on our site, or that you give us in any other way. You can choose not to provide certain information, but you may not be able to take advantage of our services and features.

Automatic Information:

When you visit a website, you disclose certain information, such as your Internet Protocol (IP) address and the time of your visit. This site, like many other sites, records this basic information about visits to our site.

Cookies:

Cookies are pieces of information that are transferred to your computer from a web server. Cookies help us personalize your online experience. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize your HOA Member Services account site, a cookie helps HOA Member Services recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as your name, billing addresses, and so on. When you

return to the HOA Member Services site, the information you previously provided can be retrieved, so you can easily use the features that you customized. Most browsers are set up to accept cookies, but you can change your settings to have your browser notify you when you receive a new cookie or to refuse to accept cookies. If you choose to decline cookies, you may not be able to fully experience the interactive features of the HOA Member Services site.

Personal Information Disclosed in Public Forums or to Other Members in Private Forums:

If you disclose personally identifiable information or personally sensitive data through HOA Member Services public forums, this information may be collected and used by others. HOA Member Services does not read any of your private online communications. HOA Member Services encourages you to review the privacy statements of the websites that you choose to link to from the HOA Member Services site so that you can understand how those websites collect, use and share your information. HOA Member Services is not responsible for the privacy statements or other content on other websites.

How and When the Information is Used

The information we collect is used for administering our business activities and to deliver services you have requested. Occasionally we may use the information to notify you about changes to our website, new services, and special offers or contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered. HOA Member Services does not sell, rent or lease its customer lists to third parties. HOA Member Services may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, HOA Member Services may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, or provide customer support. All such third parties are prohibited from using your personal information except to provide these

services to HOA Member Services and they are required to maintain the confidentiality of your information. HOA Member Services does not use or disclose sensitive personal information, such as race, religion, or political affiliations. HOA Member Services will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on HOA Member Services; (b) protect and defend the rights or property of HOA Member Services; and (c) act under exigent circumstances to protect the personal safety of users of HOA Member Services or the public. How We Protect Your Information. The privacy and protection of your information is important to HOA Member Services. HOA Member Services secures your personal information from unauthorized access, use or disclosure. HOA Member Services secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol. Your access to some services and content is password protected. We advise that you do not disclose your password to anyone. In addition, we recommend you sign out of password-protected services at the end of your session.

How You Can Access Your Information

You can request access to all your personally identifiable information by sending an e-mail to: crockettreserve@wdhoa.com.

Contact Us

HOA Member Services welcomes your comments regarding this Statement of Privacy. If you believe that we have not adhered to this Statement, please contact us at: "crockettreserve@wdhoa.com". We will use commercially reasonable efforts to promptly determine and remedy the problem.

Consent

By using our website, you consent to the collection and use of your personal information as described in this Privacy Policy.

Changes to Privacy Policy

If our Privacy Policy or procedures change, we will immediately post those changes to our website. Any such changes will be effective immediately upon being posted, unless otherwise stated in the change.

Effective Date

This Privacy Policy is effective as of December 1, 2013.