



Hello, and welcome to Steak Out Catering's school lunch service.

We are delighted to be partnering with your school this year and to introduce our new App for placing orders.

Please follow these instructions to access the Steak Out Catering App:

1) Android phones - open Google Play Store



iphone - open App store



2) Search Steakout Catering

3) Click on the logo and install/Get



4) Open the installed App and click on "sign up"



5) Enter your own email address and create a password

6) In the Home page, click on "Add Student"

7) Enter your 4 digit location pin 8081

8) Confirm the school location (click on confirm)

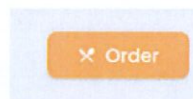
9) Enter your child's name and select their teacher and class



10) Select if your child has any allergies
(Any selected allergies will be saved to your child's profile)

11) Each registered child will now be visible in the home screen. In the home screen you have two functions, Top up and Order. Before placing an order, please ensure there is sufficient credit on your child's account. Your child's balance is shown in the home screen.

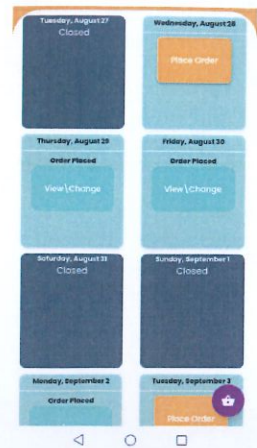
12) To place an order, click on the order icon in the Home screen.



13) Place an order one day at a time by clicking on "Place Order". Once all items for that day have been chosen, click on "**Add To Basket**". Continue this each day you wish to place orders for.

14) Click on the basket icon to review and place your order(s). Within the basket summary, you can delete any unwanted items (bin icon) or **select "Place Order"** if you are happy with your order

15) Confirm your order has been placed in the order page. Any day that has an order submitted will change colour and show “order placed”. To view any placed orders, click on “view/change” and swipe left. This will show you any current order for that day. Here you have the option to delete an order should you need to do so.



Additional Information:

Any messages received directly from us will be available in the Messages tab at the bottom of the main page. Confirmation of successful top ups will also appear in your messages.

You can view any previous orders in the history tab (choices can only be edited via step 15 above and a new order selected).

In the settings tab, you have the option to edit your child's details, including their allergen profile. It is important for us to be aware of any food allergies.

Should you experience any **App related issues**, please contact
support@debitrak.com
(Monday to Friday 8:30 to 5:30)

For any service or food related queries, please contact
Stephen or Michelle at soschoollunches@gmail.com
or on 083 1257956/083 1102847