



YOUR CHOICE, YOUR SUPPORT, OUR CARE!

My Support Link is a locally Launceston owned disability support service.

Through the firsthand experience as parents Shaun and Melanie have faced adversity and discrimination with their son Logan who was born with a rare genetic condition called Bpes.

Blepharophimosis, ptosis, and epicanthus inversus syndrome (BPES) is a rare developmental condition affecting the eyelids and ovary. Typically, four major facial features are present at birth: narrow eyes, droopy eyelids, an upward fold of skin of the inner lower eyelids and widely set eyes. These features cause difficulty in opening the eyes fully and may affect an affected individual's quality of vision.

Through this experience of supporting Logan. My support link was formed, Melanie had been working as an early childhood educator for the last 20 years and Shaun as HR Operations for Not-for-Profit Disability organisation.

Shaun and Melanie have both been working as Support Workers with Multiple reputable organisation's and with these experiences felt the need for a service that cares.



YOUR CHOICE, YOUR SUPPORT, OUR CARE!

My support Link was launched in March 2022 and has now grown to employ ten staff and provide support across Tasmania and Victoria, providing support that provides an inclusive environment such as “A seat at my Kitchen Table” cooking program that caters for all skills and abilities.

My Support Link service is passionate about empowering participants to live their best life and work towards achieving their goals.

We are proud that our team all share the same vision of Your Choice, Your Support, Our Care!

We offer the below services..

- Personal Care
- Assistance With Self-Care Activities
- School Leaver Employment Supports (SLES) and Work Experience
- Assistance With Household Tasks
- STA Respite Care (Our Own Property)
- Camping and Day/Interstate trips
- A seat at My Kitchen table Cooking program 12 Weeks in duration Running on Monday and Tuesdays.

SUPPORT PROFILE

INTRODUCING

Shaun



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Shaun is the Manager of Operations at My Support Link. He holds a Master of Human Resource Management, he is also a qualified Chef.

Shaun's extensive background as a chef also includes the Nova Group Founding Chef which launched the Big Bickies program through NGT's Access and Equity program to aid Clients with Disability to supported employment in the early 2000's.

In more Recent time, Shaun has been employed in the corporate world as People and Culture Advisor at St Giles Society and HR Operations Manager at Multicap Tasmania.

Keeping his finger on the pulse Shaun also works as a support professional at My Support Link and is always requested by participants for his engaging personality and desire to empower others and of course his cooking where he really incorporates participants to build ability to increase confidence and independence in participation in the kitchen.

This is evident in My support Links "A seat at My kitchen Table cooking Program" which is held in a commercial kitchen at the Boatshed.

Shaun is an active Dad and enjoys all Sports, Yes his a Bombers Supporter, but do not hold that against him! He relish's his time with family and friends and enjoys having BBQ's! He also Builds Slot cars.

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SUPPORT PROFILE



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Melanie



Melanie is the key Support Worker at My Support Link having spent the last 25 years as an early childhood educator specializing with children with disability and autism spectrum disorders, she holds a Diploma in early childhood education.

She has worked for three service providers across these years with her last centre being at the Tasmanian Aboriginal Child Care Centre.

She is enthusiastic about providing engaging support and achieving lifelong outcomes for participants.

Melanie Loves to consult with the families of whom she has the privilege of supporting.

She is excited to have the opportunity to join My Support Link to provide the same quality of care towards clients and families.

She currently is Gaining her Cert 4 in Disability and has experience as an Intensive support worker at Multicap Tasmania, she also has her Medication qualification's.

In her Spare time, she enjoys spending time with her son Logan kicking the footy, she also enjoys gardening and all things art and craft.

She is also an exceptionally good baker and often is making sweet treats!

She grew up on Flinders Island and has lived in Tasmania all her life.

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SUPPORT PROFILE

INTRODUCING

Alicia



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Alicia joins My Support Link after coming from a background of Retail Management for 20+ years.

Alicia also has lives with a disability, in her teenage years being diagnosed With Multiple Sclerosis. She has firsthand experience living with a disability.

Alicia also cared for her mother in her final stages of life.

These two-life experiences led her to having a career change 12 months ago, so whilst working and being a busy mum undertook her studies at Tas Tafe and completed her certificate Three in Individual Support.

She love's working within our vast community and connecting with each individual participant, offering one on one care, or even just sitting down having a chat.

She is a busy mum of two active boys, so in her spare time she is running them around to different sporting commitments.

As a family they love getting out camping and exploring beautiful Tassie.

She Love's picking up a book relaxing and enjoying a few beverages.

She is excited to have the opportunity work with My Support Link to provide the same quality of care towards clients and families.

Alicia is very enthusiastic about her supports she provides and is often requested by participants.

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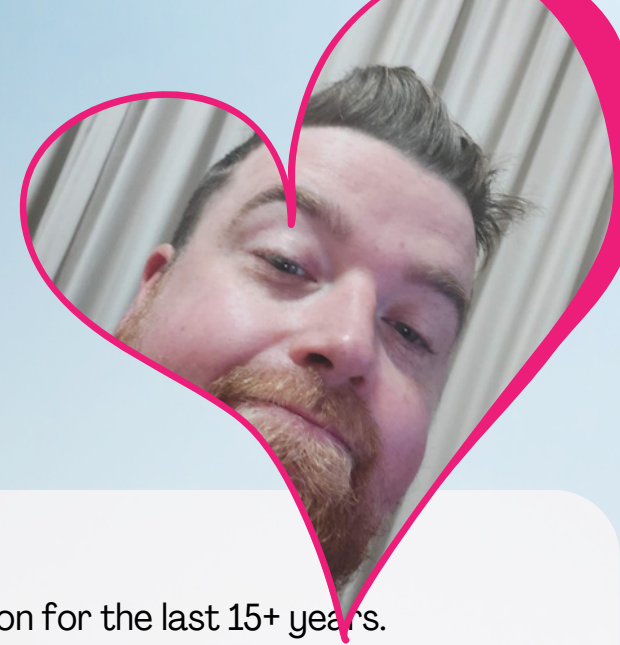
SUPPORT PROFILE

INTRODUCING

Jake



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Jake joins My Support Link after coming from a background of Civil Construction for the last 15+ years.

Jake love's working within our vast community and connecting with each individual participant, he also provides support for his own business also.

He really enjoys helping clients achieve their goals and living their best life they can.

Jake is a busy Dad of 2 Children.

In His spare time Jake is also an enthusiastic Bomber's Support.

He is excited to have the opportunity work with My Support Link to provide the same quality of care towards clients and families.

Jake is a compassionate support worker who is always putting the participants choice first!

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SUPPORT PROFILE

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Kellie



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Kellie joins My Support Link after completing her Certificate 3 and many years in the retail environment, it is evident she is enthusiastic about service and helping the community.

Kellie is driven to provide clients with the care and support they respectfully deserve to live their best life with trust and integrity.

Kellie is a busy mum juggling family and work.

She is excited to have the opportunity to work with My Support Link to provide the same quality of care towards clients and families.

Since joining My support Link and providing support to participants it has been evident in the support she provides and her engaging personality, she has chosen the perfect career pathway!

SUPPORT PROFILE

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Steven



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Steven joins My Support Link after working in the sector for many years, he has experience with participants in Epilepsy and Diabetes management and intensive support, it is evident he is passionate about providing personal centered supports to clients!

Steve is a dotting dad and grandfather and in his spare time, when he is not supporting for My Support Link or his own business Moving Forward Disability Support Services, you will find him either camping with family and friends or escaping the road on his Harley!

Steve is excited to have the opportunity to work with My Support Link to provide the same quality of care towards clients and families.

And we respectfully are honored that Steve has chosen to join the team at My Support Link to provide the enthusiastic supports he gives with Moving Forward Disability Support Services.

SUPPORT

PROFILE

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Michele



YOUR CHOICE, YOUR SUPPORT, OUR CARE!



Michele joins My Support Link after working in the sector for many years, she has experience with a variety of participants and settings of support, it is evident she is enthusiastic about providing personal centred supports to clients.

Michele is excited to have the opportunity to work with My Support Link to provide the same quality of care towards clients and families and since joining has become welcomed member of the team!

Michele was specifically chosen by a client to join the team at My Support Link to provide the enthusiastic support she gives.

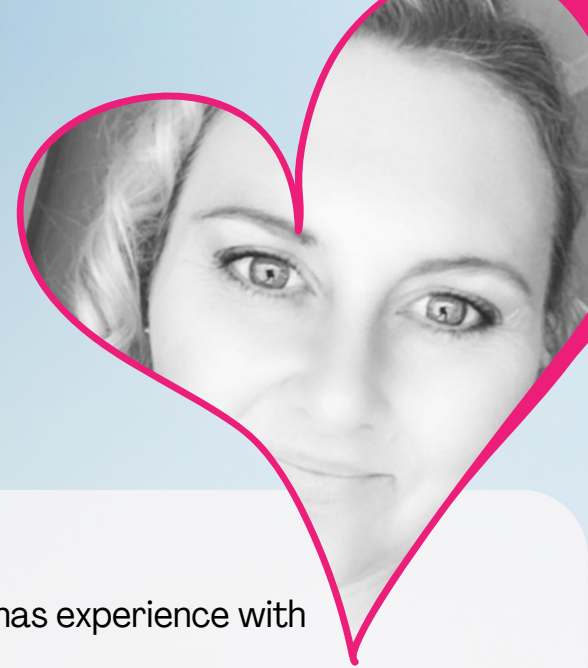
SUPPORT PROFILE

INTRODUCING

Elise



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Elise joins My Support Link after working in the retail sector for many years, she has experience with participants with ASD.

It is evident she is enthusiastic about providing personal centred supports to clients!

Elise is a busy mum of two children.

Elise is excited to have the opportunity to work with My Support Link to provide the same quality of care towards clients and families.

And we are humbled that Elise has chosen My Support Link to provide the passionate supports in her journey as a support worker.

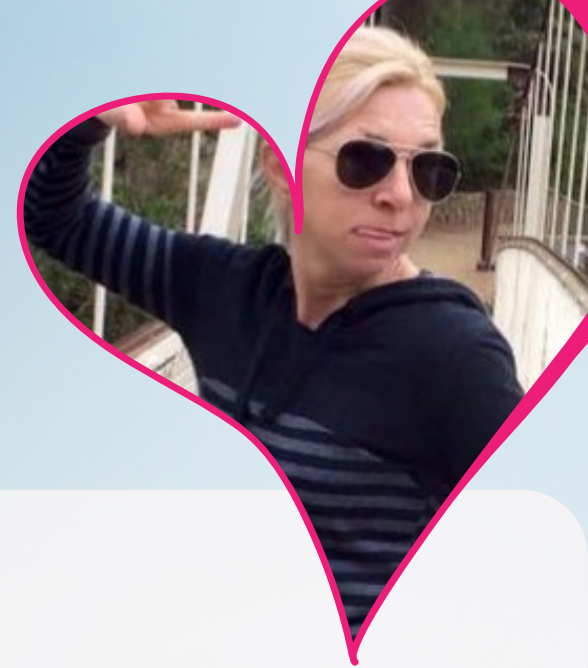
SUPPORT PROFILE

INTRODUCING

Sally



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Sally joins My Support Link after working in the retail and hospitality sector for many years, she has travelled and worked overseas.

Sally is a busy mum of two children.

Sally is excited to have the opportunity to work with My Support Link to provide the same quality of care towards clients and families.

Sally chose a new career pathway after completing her Certificate Three in individual support to provide excellent service to people in the community and help them reach their goals and live a quality life.

Welcome to the Team Sally!

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Angie



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Angie joins My Support Link after having her first baby boy, Samuel.

Angie's 15+ years experience in a variety of industries has lead her to become a great support person.

She has had previous roles as a support worker in aged care – facilities and community settings.

She is very eager to bring her skill set and fun-loving personality to the My Support Link team.

She states, "I am the best of both worlds, I like to do girly things and be feminine, but I also enjoy getting my hands dirty, I like cars & motorbikes, into crafts and to have a laugh".

Angie also loves animals, she enjoys cooking, has had experience in mixed martial arts, and is just passionate about supporting others.

Angie has her medication qualifications.

She is very excited to have the opportunity to work with us all here at My Support Link.

Welcome to the team Angie!

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