

Privacy Policy for Blu Baboon Painting

Effective Date: April 30, 2025

Blu Baboon Painting ("we," "us," or "our") is committed to protecting the privacy of our clients. This Privacy Policy explains how we collect, use, disclose, and safeguard your personal information when you engage our services or interact with our website, e.g., www.blubaboon.com. By using our services or website, you agree to the terms of this Privacy Policy.

1. Information We Collect

We may collect the following types of information:

a. Personal Information

- **Contact Information:** Name, email address, phone number, and mailing address provided when you request a quote, schedule a service, or contact us.
- **Payment Information:** Billing details, such as credit card information or bank account details, processed through secure third-party payment processors.
- **Service Information:** Details about the painting services requested, including property address, project specifications, and preferences.

b. Non-Personal Information

- **Website Usage Data:** Information about how you interact with our website, including IP address, browser type, device information, pages visited, and time spent on the site, collected via cookies or similar technologies.
- **Analytics Data:** Aggregated data used to improve our services and website functionality, such as Google Analytics reports.

2. How We Collect Information

We collect information through:

- **Direct Interactions:** When you fill out forms, request quotes, schedule services, or communicate with us via phone, email, or in person.
- **Website Interactions:** Through cookies, web beacons, and other tracking technologies when you visit our website.
- **Third Parties:** From service providers, such as payment processors or marketing partners, who assist in delivering our services.

3. How We Use Your Information

We use your information to:

- Provide and manage painting services, including scheduling, invoicing, and customer support.
- Process payments securely through third-party processors.
- Communicate with you about your projects, promotions, or updates (you may opt out of marketing communications).

- Improve our website, services, and customer experience through analytics and feedback.
- Comply with legal obligations, such as tax reporting or dispute resolution.

4. How We Share Your Information

We do not sell or rent your personal information. We may share your information with:

- Service Providers: Third-party vendors who assist with payment processing, website hosting, or marketing, all of whom are bound by confidentiality agreements.
- Legal Compliance: When required by law, such as in response to a subpoena, court order, or regulatory request.
- Business Transfers: In the event of a merger, acquisition, or sale of assets, your information may be transferred to the acquiring entity.

5. Data Security

We implement reasonable physical, technical, and administrative measures to protect your information from unauthorized access, loss, or misuse. However, no system is completely secure, and we cannot guarantee absolute security.

6. Your Rights and Choices

You have the following rights regarding your personal information:

- Access and Update: Request access to or correction of your personal information by contacting us.
- Opt-Out: Unsubscribe from marketing emails by clicking the "unsubscribe" link in our emails or contacting us.
- Cookies: Manage cookie preferences through your browser settings or our website's cookie consent tool.

7. Retention of Information

We retain personal information only as long as necessary to fulfill the purposes outlined in this policy, meet legal requirements, or resolve disputes. When no longer needed, we securely delete or anonymize your information.

8. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these sites. Please review their privacy policies before providing personal information.

9. Children's Privacy

Our services and website are not intended for individuals under 18. We do not knowingly collect personal information from children. If we learn that we have collected such information, we will take steps to delete it.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The updated policy will be posted on our website with a revised effective date. Your continued use of our services or website after changes constitutes acceptance of the updated policy.

11. Contact Us

If you have questions, concerns, or requests regarding this Privacy Policy or your personal information, please contact us at:

Blu Baboon Painting
467 Forrest Ave Suite 120
Cocoa, FL. 32922
team@blubaboonpainting.com
321-431-9364

This Privacy Policy is designed to comply with applicable privacy laws and regulations. Thank you for trusting Blu Baboon Painting with your personal information.