

Privacy Policy - 27/9/2023

Our contact details

Name: DVRE Ltd

Address: 71-7 Shelton Street, Covent Garden, London, WC2H 9JQ

Phone Number: 02039 788870

E-mail: hello@dvre.co.uk

The type of personal information we collect

We currently collect and process the following information:

- Personal details including name, address, email & phone number from our website dvre.co.uk & from third party portal websites including rightmove.co.uk and zoopla.co.uk

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- A property enquiry or a property appraisal

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

- - Your consent. You are able to remove your consent at any time. You can do this by contacting hello@dvre.co.uk
- - assisting you with your property enquiry

How we store your personal information

- Your information is securely stored for up to 5 years on our CRM software & email

Your data protection rights

- Under data protection law, you have rights including:
- Your right of access - You have the right to ask us for copies of your personal information.
- Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.
- Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.
- Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

- Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.
- Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.
- You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at hello@dvre.co.uk to make your request

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us in writing at:

DVRE LTD 71-7 Shelton Street, Covent Garden, London, WC2H 9JQ