

Patron Policy

Noise Policy

The mission of the Holly Township Library is to connect our community through inclusive access to diverse resources and learning opportunities for lifelong growth and discovery. We welcome all ages and abilities and also protect the right of library users to unconditional confidentiality.

Holly Township Library is committed to providing a safe and welcoming atmosphere for people of all ages and abilities. A wide variety of activities are encouraged in our buildings, including some activities that produce noise. Library users are welcome to converse, play and collaborate at a volume that is respectful to other library users. It is the responsibility of library staff to determine what noise level is best suited to the needs of its users. Please direct any noise complaints to library staff.

Respect of other patrons

To ensure individuals' rights to use the library free of disruption, library patrons shall be engaged in activities associated with the use of a public library while in the building. Patrons not engaged in reading, studying, using library materials or services, attending programs or classes, or viewing exhibits may be asked to leave the building.

Noise and conversations are expected to be kept at low levels out of consideration for other patrons. Bringing pets or animals into the Library, other than service animals necessary for accommodation, must be authorized by the Director.

Respect of library employees

The safety and security of our employees and patrons are of the utmost importance. Library employees have the right to a safe and respectful workplace environment. Patrons will use polite language and keep the tone of voice moderate.

Conduct that causes or threatens harm to others, interferes with library employees' performance of duties, or constitutes persistent, unwanted behaviors will not be tolerated.

All patrons are expected to comply with reasonable requests of any library employee.

Respect of facilities, materials, computers, equipment, and resources

The Library is supported by taxpayers who reside in the Holly Township Library district. These patrons expect our facilities to be clean, comfortable, and safe. It is expected that all library users will treat library materials, furniture, and equipment with care, and use library facilities, materials, and furnishings as intended.

Single-serving, dry snacks and covered beverages are permitted in most areas.

Soliciting is not permitted except in support of the library and sanctioned library activities.

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