

Automation Business Analysis Fundamentals

Deployment and Hypercare, and
Project Closure



Learning Objectives

- Describe the last two phases of Automation implementation:
 - Deployment and Hypercare
 - Project Closure



Deployment and Hypercare



Prerequisite

- The final process packages, libraries, and assets are migrated to the production environment, and they are set to run on production bots, which must have access to production instances of all in-scope applications.



Aim

- Ensure that any issues that arise are quickly identified and addressed.
- Ensure that the new system or release is stable and functioning as expected.
- Resolve any issues that may come up during this initial period.
- For daily sessions, cases that are run in production are reviewed by the automation implementation team and process Subject Matter Experts. If any errors are found, they are quickly patched and re-pushed to production.
- Knowledge transfer to stakeholders should be initiated by the Automation Implementation Team.

Project Closure



Who all are involved: Everyone from the Automation Implementation Team and the business team

The implementation team:

- Confirms whether all services have been delivered as per the contract of agreement.
- Performs handover process for long-term support of the developed automations.
- Checks and closes any financial loops for external implementations.

The Business Analyst:

- Ensures that the change control process is in place.

The Project Manager:

- Ensures that the project close actions are performed.

Quick Recap

- Tasks which are performed during the Deployment, Hypercare, and Project Closure phases.

