

## Printer Ribbons

### Introduction

SJC offer a very comprehensive range of genuine ribbon consumables in the True Colours ribbons range for use with all of the plastic card printers. Including standard 4 and 5 panel dye sublimation ribbons for regular 4 colour process plastic card printing, SJC also offer ribbons featuring overlays, built in holograms with words or images and laminates as well as an extensive collection of colour monochrome ribbons



## Printer cleaning

### Introduction

No matter what environment your card printer maybe in, it will require cleaning every so often. SJC have a wide range of cleaning products for all the main manufacturers of card printers including Zebra, Fargo and Magicard. For further information about how to clean your specific card printer then please contact SJC.



## Card Punches

### Introduction

These include hand-held hole punches which allow you to cut a 5mm diameter hole for a keyring or chain and slot punches designed for cutting a 3 x 13mm slot for a lanyard or clip. These are available as hand-held items with or without a card guide and are ideal for occasional use. For larger volume users we offer a manual desk-top punch with guide which makes production of large volumes of cards very simple



## Card Embossing

### Introduction

The CardMaker II is a compact manual embosser ideal for the personalisation of membership, Loyalty, medical and ID cards. The unit can be used on both plain and magnetic stripe cards including those With signature panels. It is ideal for personalizing and enhancing the look of cards produced using a dye Sublimation colour plastic card printer. SJC offers Card Embossing to customers if required on a card design please contact us to book a design consultation.



## **Card Printer Repairs**

### **Introduction**

SJC pride themselves on offering the highest level of card printer after-sales service,

Repairs, supporting customers and products to ensure many years of reliable operation. SJC offer a range of services from basic telephone support, card printer repairs to swap-out services. Something to suit every card printer requirement and budget:

### **What do SJC offer?**

#### **Card Printer Technical Support**

SJC offer free telephone and unlimited technical support and advice on all card printers, software and accessories. SJC's engineers are trained to the highest standards by leading suppliers, enabling any questions on any of products to be answered.

#### **Card Software Support**

The majority of software supplied by SJC is covered by free lifetime telephone support with upgrades available free of charge. SJC can also offer an on-line support service which provides access to customers PC's (only with authorization from the customer) via an internet connection. This service requires the customer to have access to the internet.

#### **Return-To-Base Repairs**

For servicing non-urgent card printer repairs or pre service contract inspections, SJC offer a return-to base servicing facility. Simply return the card printer to SJC's service department who will carry out an inspection before providing an estimate of costs for the necessary work. Once approved, the work is carried out together with a full clean and check/adjustment of all card printer settings.

#### **Courier Swap-Out Service Contract**

When a faster card printer repair time is required, SJC can offer a next working day, courier swap-out service contract. With this service SJC will send a loan card printer (of the same or higher specification) to the customer and at the same time collect the faulty unit and return it to our office. SJC will carry out any repairs necessary and then return the printer to the customer by the same method. The contract covers all parts and labour (including the printhead in the first two years only).