**Cancellation Policy for Critter RnR**

A skull with a black background

Description automatically generated with low confidence

This boarding facility has limited space, especially during high season time (Summer and public holidays).

I am frequently at 100% occupancy and then some clients are being turned away for boarding.

When clients cancel reservations, or don’t show up without an appropriate amount of notice (at minimum 3 day), it is frequently too late to fill the space that was reserved for them, thus resulting in loss of revenue.

A cancellations policy is implemented and thus please follow the below guidelines:

1. Please try to cancel at a minimum of 3 days ahead of stay
2. New Clients need to pay for the first night stay ($35) for each dog to hold the space. It is forfeited if client doesn’t use the space.

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Owner Signature and date