

Triton Programming Instructions Columbus Data - Standard 3 with DCC TCP/IP

Enter into Operator Functions using the default master password 00 1234. If you are not on the Main Menu and see "favorites" then hit 0, 0, 1 and enter to disable and get to Main Menu.

#4 - Password Maintenance

- 1. Change USER password 00 is hard written in the master code so just enter the new 4-6 digits the Merchant wants the master to be. Stress that this is an important password they MUST remember for full access and is their responsibility to maintain.
- ** When entering new password ensure to hit 00 and then new code
 - 2. Add USERS Add at least one user and 01 is also hard written in password so again you just need to enter the 4-6 digits of the password the user wants but went entering management function you will have to precede the password with the user id

#5 – System Parameters

- 1. Date and time (this is vital for TCP/IP communications. If this is off it will not download)
 - 1. Set Date
 - 2. Set Time

#6 - Terminal Configuration

- 1. General Parameters
 - 1. Terminal ID (F8 will ring up keypad for letters) ENTER when complete to save
 - 2. Zip Code Enter correct zip code for location
 - 3. Reset Seq #

Default Values

- 4. English
- 5. None
- 6. Checking

Printer Settings

- 7. Unchecked Out of Service on low paper
- 8. Unchecked Out of Service on printer errors

ATM Monitoring

- 9. Checked Status Monitoring
- 0. Unchecked Heartbeat message





F3. Unchecked – Journal Upload unless customer requested

#3 Terminal Messages

- **NOTE: Function Key F8 will bring up integrated keyboard to type messages)
- 1. Welcome Message (Welcome to "location name")
 - a. Welcome to "location name"
 - b. Press Enter to save
- 2. Store Message
 - a. Location, address and phone number
 - b. Press Enter to save
- 3. Marketing Message
 - a. Contact Cardtronics if any problems 1-800-929-0228
 - b. Press Enter to save
- 4. Exit Message
 - a. Thank you for using the ATM at "Location name"
 - b. Press Enter to save
- 5. Terminal Owner
 - a. Location name
 - b. Press Enter to save
- 6. Surcharge Owner
 - a. Location name
 - b. Press Enter to save
- 7. News Ticker message (leave blank)

#4 Cassette Set-Up

- 1. Set Max cash at \$200. Customer can request a higher amount but not lower than \$200
- 2. Maximum Non-Cash leave at default
- 3. Extended Amounts leave at default
- 4. \$20
- 5. \$40
- 6. \$60
- 7. \$80
- 8. \$100
- 9. Cassette Parameters
 - 7 Multiple amount set to \$20 or customers requested denomination
 - 8 Document type should have CASH marked





#5 ISO / Surcharge Properties

- 1. Withdrawal surcharge
 - a. Enable Surcharge CHECKED
 - b. Amount Based on terminal profile
 - c. Percent: 0%
 - d. Use whichever is Greater
 - e. Additional credit \$.00
 - f. Enter to SAVE

#6 COMMUNICATION

- 8. Communication Protocol TCP/IP
- 9. Communication Message TDL TCP/IP no CRC or Triton standard TCP/IP no CRC
- F4 Enable SSL CHECKED
- 1. Host Address atm.columbusdata.net or 208.35.209.1
- 2. Host Port 6965
- 3. Permanent TCP/IP Connection UNCHECKED
- 4. Enable Communication header CHECKED
- 5. CDSAA0 (The "0" is a numeric ZERO)
- 6. Use 12 Digit Sequence Number UNCHECKED
- 7. Default
- F1 Enable Persistent Reversals UNCHECKED
- F2 Reversal Attempts 2
- F3 Enable Reversals for Protocol errors CHECKED

NOTE: If a Static IP address is to be used to communicate through the local network instead of DHCP then additional set up is required under DIAGNOSTICS MENU (path 2, 7 and then 6). The Static IP, Subnet Mask and Gateway addresses need to be provided by the Internet Service Provider (ISP) or IT person.

0 MORE OPTIONS

- 5. EMV Configuration
 - 1-6 checked ALL.

#2 AID application to default. ONLY these 13 AID should be enabled.

- AMEX Maestro US
- Cirrus
 Master Card
- Discover Visa
- Discover us Visa Electron
- DNA US Visa Plus
- JCB Visa US
- Maestro



- 8. Optional Screens Default is ok but ensure the following is also checked
 - -- Display Balance Fee Message
 - -- Prompt for Balance
 - -- Enable DCC feature (ATM+ software)

#7 KEY Management (ONLY USE when Installing or Re-Programming a NEW Terminal ID)

- 1. Enter Master Keys
 - 2. Enter PIN Master Key
 - New key will be highlighted already hit ENTER
 - Enter all 32 characters using the legend off to top right corner and then hit ENTER by the display F7 and ensure the check digits match the Triple DES KCV off of the COMVELOPE
 - Press any Key to continue to second part and repeat 32 character entry and then hit ENTER by the display F7 and ENSURE check digits match again
 - Enter on keypad
- 2. Download Working Keys. Ensure you get the FINAL matching check digit

Call Tech Support at 1-888-275-2864 EXT 2 for help